



**TP CENTRAL ODISHA DISTRIBUTION LIMITED**  
(A Tata Power & Odisha Govt. joint venture)  
2nd Floor, IDCO Tower, Janpath Bhubaneswar, Odisha 751022

NIT No.: TPCODL/P&S/37/2020-21

## 1.0 Event Information

### 1.1. Scope of work

**Open Tenders** are invited from interested Bidders entering into a Rate Contract valid for 2 years for the following:

S. No.	Description	EMD Amount (Rs.)	Tender Fee* (Rs.)
1.	Rate Contract for Management of Customer Care Centre across TPCODL Licensed Area	11,75,000	5,000

*\*inclusive of GST*

### 1.2. Availability of Tender Documents

Non-transferable tender documents may be purchased by interested eligible bidders from address given below, on submission of written application to the under mentioned and upon payment of non-refundable Tender Fee.

**Chief (Procurement & Stores)**  
TP Central Odisha Distribution Limited  
2<sup>nd</sup> Floor, IDCO Towers, Janpath, Bhubaneswar – 751022

Tender documents may be downloaded by interested eligible bidders from TPCODL website [www.tpcentralodisha.com](http://www.tpcentralodisha.com) with effect from 10 July 2020. In the event of detailed tender documents are downloaded from TPCODL website, the Tender Fee shall be compulsorily submitted either online through NEFT/ RTGS or demand draft/ Banker's cheque drawn in favor of "TP Central Odisha Distribution Limited", payable at Bhubaneswar only. Any such bid submitted without this Fee shall be rejected.

Bidders are requested to visit TPCODL website [www.tpcentralodisha.com](http://www.tpcentralodisha.com) regularly for any modification/ clarification to the bid documents.

### 1.3. Calendar of Events

(a)	Date of sale/ availability of tender documents from TPCODL Website	From 10.07.2020 1000 Hours to 31.07.2020 1300 Hours
(b)	Date & Time of Pre-Bid Meeting (if any)	Not Applicable
(c)	Last Date of receipt of pre-bid queries, if any	17.07.2020 1000 Hours
(d)	Last Date of Posting Consolidated replies to all the pre-bid queries as received	20.07.2020 1800 Hours
(e)	Last date and time of receipt of Bids	31.07.2020 1300 Hours
(f)	Date & Time of Opening of Technical Bids	31.07.2020 1500 Hours

**Note :-** In the event of last date specified for submission of bids and date of opening of bids is declared as a closed holiday for TPCODL's office, the last date of submission of bids and date of opening of bids will be the day following working day at appointed times.

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