TPCODL

TP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department)

2nd Floor, IDCO Tower, Janpath Bhubaneswar, Odisha 751022

NIT No.: TPCODL/P&S/ 1000000353/2022-23

INFORMATION TO THE BIDDERS TO PARTICIPATE IN E-TENDER SYSTEM OF TPCODL

-: Steps for E-tender submission: -

Step 1:

The bidder can get primary information about the tender from the NEWSPAPER advertisement / TPCODL website (in case of open tender) / invitation through e-mail (in case of limited tenders)

Step 2:

First, the prospective Bidder who intends to participate in an open tender should deposit the requisite tender fee as mentioned in the tender document trough NEFT/ RTGS in the a/c of TPCODL as mentioned in the tender document. Deposit of the Tender fee should be made within the scheduled time for such deposit as indicated in the Tender document.

Step 3:

After deposit of the tender fee, the bidder should furnish the following information through email to the contact person indicated in the tender document.

SI No	Description	Bidder's Response			
1	Tender Enquiry No.				
2	Description of materials / Works Tendered				
3	Name of the bidding company				
4	Place & Detail Address of the Company				
5	Postal Code (PIN Code)				
6	Name of the authorized contact person of the Bidder				
7	Contact No./Mobile No. authorized person				
8	E-mail Id of the contact person				
9	Tender Fee details (Bank Name / Amount / NEFT-RTGS UTR No / Date)				
10	GST No.				

Step 4:

After receipt of the above information through e-mail, Vendor will get an <u>invitation e-mail</u> from ARIBA System, which is the e-tendering platform of TPCODL. In this mail, there will be an online link as <u>Click Here</u> to participate in the tender.

Step 5:

Click "Click Here" to access this event.

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Step 6:

If you are bidding first time for TPCODL through ARIBA site, then please "Sign UP by creating User Name and password as mentioned in Sign Up page. Please follow the process, as mentioned in the Sign Up page, during creation of User Name and password. Those who are already having User Name and password for accessing TPCODL events,

they can LOGIN using same User Name and password.

Step 7:

Click Continue. The simple one-page registration screen will open for first time user. **All * mark mandatory field to be filled in**.

Step 8:

You will be able to see the RFQ (i.e. Detail Tender document).

Step 9:

After review and downloading of all documents click on <u>"Accept Review Pre-requisites"</u>, i.e. acceptance of terms and conditions.

Step 10:

Review and accept "Bidder Agreement".

Step 11:

You can see attached tender document in PDF format against clause no 1.1.1 (Introduction).

Step 12:

Vendor has to attach PDF version of technical bid in clause no. 2.1 and 2.2. (In this field, do not attach any price document.)

Step 13:

Uploading of Price Bid

- (a) Price schedule is attached in envelope.3.1 of ARIBA. Same has to be downloaded and price and tax details to be filled in as per the format given, print to be taken in vendor's letter head and signature and seal to be made by authorized person. PDF version of this price bid to be attached. For Price Bid put all the unit price, taxes, and duties in provided field. Put "0" (ZERO) in not applicable field.
- (b) In addition, the bidder has to upload the editable form of the price bid in EXCEL format in envelope 3.2 of ARIBA system.

Step 14:

After uploading successfully Techno commercial offer and price part then click on <u>"Submit Entire Response"</u>

Note: Once user ID and password created, bidder can also login to ARIBA site through the following URL:

https://service.ariba.com/Sourcing.aw/124997008/aw?awh=r&awssk=oxt0s1BN&dard=1

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OPEN TENDER NOTIFICATION

FOR

METER DATA ANALYSIS SERVICE AT TPCODL, ODISHA

Tender Enquiry No.: TPCODL/P&S/1000000353/2022-23

Due Date for Bid Submission: 24.03.2023 [17:00 Hrs.]

Tata Power Central Odisha Distribution Limited 2nd Floor, IDCO Towers, Janpath, Bhubaneswar-751022

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1.0 Event Information

1.1 Scope of work

Open Tenders are invited in e-tender bidding process from interested Bidders for entering into a Rate Contract valid for a period of 3 Years as defined below:

S. No.	Description	EMD Amount (Rs.)	Tender Fee (Rs.)
1	Meter Data Analysis Service at TPCODL	5,66,000	5,000

^{*} EMD is exempted for MSMEs registered in the State of Odisha.

For details of MSME norms, pls refer "Annexure VIIa"

^{**} MSMEs registered in the State of Odisha shall pay tender fee of Rs. 1,000/- including GST.

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Please note that corresponding details mentioned in this document will supersede any other details mentioned anywhere else in the Tender Document.

1.2 Availability of Tender Documents

Non-transferable tender documents may be downloaded by interested eligible bidders from tender section of our website https://www.tpcentralodisha.com. Same will also be sent to bidder through ARIBA e-procurement system after payment of tender fee as mentioned in "Process for bidding" in the tender above. Bidder can participate in the tender only through ARIBA e-procurement platform.

Bidders are requested to visit TPCODL website https://www.tpcentralodisha.com regularly for any modification/ clarification to the bid documents

Bidders are requested to visit TPCODL website https://www.tpcentralodisha.com regularly for any modification/ clarification to the bid documents.

1.3 Calendar of Events

(a)	Date of sale/ availability of tender documents from TPCODL Website	From 03.03.2023 to Onwards	
(b)	Last date and time of Payment of Tender Fee	13.03.2023 up to 17:00 Hours	
(c)	Date & Time of Pre-Bid Meeting (If any)	Not applicable due to COVID-19. Queries to be answered through email/TPCODL Tender Website	
(d)	Last Date of receipt of pre-bid queries, (through mail), if any	15.03.2023 up to 17:00 Hours	
(e)	Last Date of Posting Consolidated replies to all the pre-bid queries as received	18.03.2023 up to 17:00 Hours	
(f)	Last date and time of receipt of Bids	24.03.2023 up to 17:00 Hours	

Note :- In the event of last date specified for submission of bids and date of opening of bids is declared as a closed holiday for TPCODL, Bhubaneswar office, the last date of submission of bids and date of opening of bids will be the following working day at appointed times.

1.4 Mandatory documents required along with the Bid

- 1.4.1 EMD of requisite value and validity
- 1.4.2 Tender Fee in case the tender is downloaded from website
- 1.4.3 Bidder / OEM must have service centre in Odisha.
- 1.4.4 Requisite Documents for compliance to Qualification Criteria mentioned in Clause 1.7.
- 1.4.5 Drawing, Type Test details along with a sample of each item as specified at Annexure I (as applicable)
- 1.4.6 Duly signed and stamped 'Schedule of Deviations' as per Annexure III on bidder's letter head.
- 1.4.7 Duly signed and stamped 'Schedule of Commercial Specifications' as per Annexure IV on bidder's letter head.
- 1.4.8 Proper authorization letter/ Power of Attorney to sign the tender on the behalf of bidder.
- 1.4.9 Copy of MSME, PAN, GST, PF and ESI Registration (In case any of these documents is not available with the bidder, same to be explicitly mentioned in the 'Schedule of Deviations')

Please note that in absence of any of the above documents, the bid submitted by a bidder shall be liable for rejection.

1.5 Deviation from Tender

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Normally, the deviations to tender terms are not admissible and the bids with deviation are liable for rejection. Hence, the bidders are advised to refrain from taking any deviations on this Tender. Still in case of any deviations, all such deviations shall be set out by the Bidders, clause by clause in the 'Annexure III - Schedule of Deviations' and same shall be submitted as a part of the Technical Bid.

1.6 Right of Acceptance/Rejection

Bids are liable for rejection in absence of following documents:-

- 1.6.1 EMD of requisite value and validity (If Applicable)
- 1.6.2 Tender fee of requisite value (If Applicable)
- 1.6.3 Price Bid as per the Price Schedule mentioned in Annexure-I
- 1.6.4 Necessary documents against compliance to Qualification Requirements mentioned at Clause 1.7 of this Tender Document.
- 1.6.5 Filled in Schedule of Deviations as per Annexure III
- 1.6.6 Filled in Schedule of Commercial Specifications as per Annexure IV
- 1.6.7 Receipt of Bid within the due date and time.

TPCODL reserves the right to accept/reject any or all the bids without assigning any reason thereof.

1.7 Qualification Criteria

Basic	Specific Requirement	Documents required
<u> </u>		
_egal Entity	Bidder shall be registered under the	1.Certificates of incorporation
	Companies Act 2013 and its amendments or	or
	Companies Act, 1956 or, Partnership Firm	2.Any other appropriate
	(including LLP) registered under the Indian	document as per relevant Act
	Partnership Act and should have been in	
	existence in India for last 5 years	
Bidder	Bidder should have team of at least 20 Data	Self-certification to be
Resource	Analyst on their rolls with minimum experience	submitted certified of chief of
Capacity	of at least 05 years in meter data analysis.	HR function
Blacklisting	Bidder should not be blacklisted in last one	Self-declaration signed by the
History	year as on bid submission date.	authorized signatory.
cial Requirements	5	
Bidder	The bidder should have minimum average	Extracts from the audited
Turnover	annual turnover (MAAT) of Rs. 50 Crores in	Balance sheet and Profit &
	last 03 financial years (FY 19-20, FY 20-21	Loss Account; OR Certificate
	and FY 21-22)	from the statutory auditor/CA
ience Requireme		
General	The bidder should have experience in	LoA and completion
Experience)	implementation of Data Analytics solution.	certificates issued by client to
Analytics		be submitted.
Solution		
	Requirements Regal Entity Bidder Resource Capacity Blacklisting History Fial Requirements Bidder Furnover Ence Requirement General Experience) Analytics	Requirements Bidder shall be registered under the Companies Act 2013 and its amendments or Companies Act, 1956 or, Partnership Firm (including LLP) registered under the Indian Partnership Act and should have been in existence in India for last 5 years Bidder Bidder should have team of at least 20 Data Analyst on their rolls with minimum experience of at least 05 years in meter data analysis. Bidder should not be blacklisted in last one year as on bid submission date. Bidder The bidder should have minimum average annual turnover (MAAT) of Rs. 50 Crores in last 03 financial years (FY 19-20, FY 20-21 and FY 21-22) Bence Requirements General The bidder should have experience in implementation of Data Analytics solution.

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1.8 Marketing Integrity

We have a fair and competitive marketplace. The rules for bidders are outlined in the General Condition of Contracts. Bidders must agree to these rules prior to participating. In addition to other remedies available, TPCODL reserves the right to exclude a bidder from participating in future markets due to the bidder's violation of any of the rules or obligations contained in the General Condition of Contracts. A bidder who violates the market place rules or engages in behavior that disrupts the fair execution of the marketplace, may result in restriction of a bidder from further participation in the marketplace for a length of time, depending upon the seriousness of the violation. Examples of violations include, but are not limited to:

- Failure to honor prices submitted to the marketplace
- Breach of terms as published in TENDER/NIT

1.9 Supplier Confidentiality

All information contained in this tender is confidential and shall not be disclosed, published or advertised in any manner without written authorization from TPCODL. This includes all bidding information submitted to TPCODL. All tender documents remain the property of TPCODL and all suppliers are required to return these documents to TPCODL upon request. Suppliers who do not honor these confidentiality provisions will be excluded from participating in future bidding events.

2.0 Evaluation Criteria

The evaluation would consist of following phases:

- I. Phase I: Evaluation of Technical Bids.
- 2. Phase II: Evaluation of Financial Bids.
- 3. Phase III: combined Evaluation of Technical and Financial Bids

The following marks will be awarded to the bidders based up on the performance of the following criteria.

S#	Evaluation Criteria	Max. Marks	Required documentary evidence
1	General Experience (Total Marks -20)		
TS 1	Bidder should have team of at least 20 Data Analyst on their rolls with minimum experience of at least 05 years in data analysis. 1. 20 analyst - 4 marks 2. 21 to 35 analyst - 6 marks 3. 36 to 49 analyst - 10 marks 4. >=50 analyst - 15 marks	15	Self-certification to be submitted certified of chief of HR function
TS 2	Prior experience related to implementation of meter data analysis solution 1. = 50000 - 3 marks 2. > 50001 to 100000 - 4 marks	5	Purchase Order Copies along with completion certificate issued by client to be submitted.

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S#		Evaluation Criteria	Max. Marks	Required documentary evidence
	3. > 100	0000 - 5 marks		
2. Pre	sentati	on, Approach Methodology (Total Marks -20)		
	a.	Understanding of the assignment – 03 Marks		
	b.	Quality of methodology – 02 Marks		Based on detailed
	c.	Functional and Technical details of the solution – 03		presentation or
TS 3		Marks	20	described topics (approx
	d.	Solution / Concept demonstration through a POC		time 60mins.)
		using dummy data – 05 Marks		
	e.	Resource deployment plan – 07 Marks		

Financial evaluation criteria

TPCODL will open the financial bids of only those bidders, who have been found to be eligible/prequalified as well as technically qualified to undertake the work. Minimum 70% marks are to be obtained in Technical scoring in order to qualify and to open financial bid.

Phase I: Evaluation of Technical Bids

Technical Bid Score:

- 1. The technical bid will be analyzed and evaluated and the technical bid marks shall be assigned to each bidder on the basis of above mentioned evaluation matrix.
- 2. Each criterion will have specific score and only those Technical Bids receiving marks greater than or equal to cut-off marks i.e., 70% will be eligible for consideration in financial bids. If required, the Authority may seek specific clarifications from any or all Bidder(s) at this stage. The Authority shall determine the Bidder that quality, for the next phase after reviewing the clarifications provided by the Bidder(s). The bidder may be asked to make a presentation before the Purchase Committee to explain the points on the basis of which the Technical bids will be evaluated.
- 3. Technical Bid Score:

The Technical Bid score 'Ts' of the Bidder shall be derived as under

Ts= (Tsb/Tsh)*100

Where,

Ts is the Technical Bid Score

Tsb Score obtained by the concerned bidder

Tsh Highest total technical bid marks amongst all evaluated bids.

4. The Authority reserves the right to modify the evaluation process at any time during the RFP process, without assigning any reason, whatsoever, and without any requirement of intimating

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the Bidder of any such change. At any time during the process of evaluation the Authority may seek specific clarifications from any or all Bidder(s).

Phase II: Evaluation of Financial Bids.

Financial Bid Score:

In this phase, the Financial Bids of the Bidder, who are technically qualified in phase I, shall be considered. Formula to determine the scores for the Financial Bids shall be as follows.

Fs= (Flb/Fbe) *100

Where,

Fs is the Financial Score

Flb is the value of lowest Commercial Bid among all qualified bidders under technical evaluation.

Fbe is the price quoted by the bidder whose financial bid is being evaluated.

Phase III: combined Evaluation of Technical and Financial Bids:

Combined Evaluation Score:

The Total score of the Bidder will be determined as under

Total Score (T) =
$$(0.50 \text{ x Ts}) + (0.50 \text{ x Fs})$$

The Bid of the Bidder, who obtains the highest Ts value, will be rated as the best Bid.

In the event of a tie, the bid with the highest technical score (Ts) will be rated as the best bid. Beyond that, Authority will decide the matter in its full discretion.

The three proposals in the combined technical and financial evaluation were ranked as

H-1

H-2

H-3

In case the bidder obtained highest score shall be recommended for award of contract is not ready to accept the offer/found inappropriate, concerned authority shall have full discretion to take further decision in the matter.

NOTE: In case of a new bidder not registered, factory inspection and evaluation may be carried out to ascertain bidder's manufacturing capability and quality procedures. How-ever TPCODL reserves the right to carry out factory inspection and evaluation for any bidder prior to technical qualification. In case a bidder is found as Disqualified in the factory evaluation, their bid shall not be evaluated any further and shall be summarily rejected. The decision of TPCODL shall be final and binding on the bidder in this regard.

2.1 Price Variation Clause:

The prices shall remain firm during the entire contract period.

3.0 Submission of Bid Documents

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3.1 Bid Submission

Bidders are requested to submit their offer in line with this Tender document. TPCODL shall respond to the clarification raised by various bidders and the replies will be sent to all participating bidders through e-mail.

Bids shall be submitted in 3 (three) parts:

FIRST PART: <u>"EMD"</u> as applicable shall be submitted. The EMD shall be <u>Valid for 210 days</u> from the due date of bid submission in the form of BG /Bank Draft/Bankers Pay Order/Online Payment (issued from a Scheduled Bank) favoring 'TP Central Odisha Distribution Limited'. The EMD has to be strictly in the format as mentioned in General Condition of Contract, failing which it shall not be accepted and the bid as submitted shall be liable for rejection.

A separate non-refundable tender fee of stipulated amount also needs to be transferred online through NEFT/ RTGS in case the tender document is downloaded from our website.

TPCODL/ TPCODL Bank Details for transferring Tender Fee and EMD is as below:

Account Name: TP Central Odisha Distribution Limited

Bank Name: SBI, IDCO Towers, Bhubaneswar

Bank Account No.: 10835304915

IFSC Code: SBIN0007891

SECOND PART: "TECHNICAL BID" shall contain the following documents:

- a) Documentary evidence in support of qualifying criteria as per clause no. 1.7 above
- b) Technical literature/GTP/Type test report etc. (if applicable)
- c) Qualified manpower available
- d) Testing facilities (if applicable)
- e) No Deviation Certificate as per the Annexure III Schedule of Deviations
- f) Acceptance to Commercial Terms and Conditions viz Delivery schedule/period, payment terms etc. as per the Annexure IV Schedule of Commercial Specifications.
- g) Quality Assurance Plan/Inspection Test Plan for supply items (if applicable)

The technical bid shall be properly indexed and scanned copy of the same is to be uploaded in ARIBA e-procurement platform.

THIRD PART: "PRICE BID" shall contain only the price details and strictly in format as mentioned in Annexure I along with explicit break up of basic prices, Taxes & duties, Freight etc. In case any discrepancy is observed between the item description stated in Schedule of Items mentioned in the tender and the price bid submitted by the bidder, the item description as mentioned in the tender document (to the extent modified through Corrigendum issued if any) shall prevail.

The EMD in the form of BG/Demand Draft/Pay Order shall be submitted in original hard copy and then placed in sealed envelope which shall be clearly marked as below:

EMD

" Meter Data Analysis Service at TPCODL"

Online payment details of EMD has to be uploaded in ARIBA e-procurement platform, during submission of online bid, by printing the same in bidder's letter head with company seal and signature.

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Bids have to be mandatorily online through ARIBA. No other form of bid submission will be accepted. Please mention our Enquiry Number:- TPCODL/P&S/1000000353/2022-23 in your bid and bid should be addressed to:

Chief (Procurement & Stores)
Tata Power Central Odisha Distribution Limited
2nd Floor, IDCO Towers, Janpath, Bhubaneswar-751022

The Bid prepared by the Bidder, and all correspondence and documents relating to the Bid exchanged by the Bidder and the TPCODL, shall be written in the English Language. Any printed literature furnished by the Bidder may be written in another Language, provided that this literature is accompanied by an English translation, in which case, for purposes of interpretation of the Bid, the English translation shall govern.

SIGNING OF BID DOCUMENTS:

The bid must contain the name, residence and place of business of the person or persons making the bid and must be signed and sealed by the Bidder with his usual signature. The names of all persons signing should also be typed or printed below the signature.

The Bid being submitted must be signed by a person holding a Power of Attorney authorizing him to do so, certified copies of which shall be enclosed.

The Bid submitted on behalf of companies registered with the Indian Companies Act, for the time being in force, shall be signed by persons duly authorized to submit the Bid on behalf of the Company and shall be accompanied by certified true copies of the resolutions, extracts of Articles of Association, special or general Power of Attorney etc. to show clearly the title, authority and designation of persons signing the Bid on behalf of the Company. Satisfactory evidence of authority of the person signing on behalf of the Bidder shall be furnished with the bid.

A bid by a person who affixes to his signature the word 'President', 'Managing Director', 'Secretary', 'Agent' or other designation without disclosing his principal will be rejected.

The Bidder's name stated on the Proposal shall be the exact legal name of the firm.

3.2 Contact Information

All the bidders are requested to send their pre-bid queries (if any) against this tender through e-mail within the stipulated timelines. The consolidated reply to all the queries received shall be posted on TPCODL website by the stipulated timelines as detailed in calendar of events.

Communication Details:

Package Owner

Name: Mr. Satya Mohanty,

Team Lead Procurement Contact No: 9871234413

E-Mail ID: satya.mohanty@tpcentralodisha.com

SPOC from User Department

Name: Mr. Nitin Marjara,

Head AMI

Contact No: 9971394949

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E-Mail ID: <u>Nitin.Marjara@tpcentralodisha.com</u>

Escalation Matrix

Name: Mr. Samarendra Patnaik, Designation: D.GM-Procurement

Contact No: 7008289603

E-Mail ID: samarendra.patnaik@tpcentralodisha.com

Name: Mr. Pravin Kumar Jain

Designation: Chief (Procurement & Stores)
E-Mail ID: pravin.jain@tpcentralodisha.com

3.3 Bid Prices

Bidders shall quote for the entire Scope of Supply/ work with a break up of prices for individual items and Taxes & duties. The bidder shall complete the appropriate Price Schedules included herein, stating the Unit Price for each item & total price with taxes, duties & freight up to destination at various sites of TPCODL. The all-inclusive prices offered shall be inclusive of all costs as well as Duties, Taxes and Levies paid or payable during the execution of the supply work, breakup of price constituents.

The quantity break up shown else-where other than Price Schedule is tentative. The bidder shall ascertain himself regarding material required for completeness of the entire work. Any items not indicated in the price schedule but which are required to complete the job as per the Technical Specifications/ Scope of Work/ SLA mentioned in the tender, shall be deemed to be included in prices quoted.

3.4 Bid Currencies

Prices shall be quoted in Indian Rupees Only.

3.5 Period of Validity of Bids

Bids shall remain valid for 180 days from the due date of submission of the bid.

Notwithstanding clause above, the TPCODL may solicit the Bidder's consent to an extension of the Period of Bid Validity. The request and responses thereto shall be made in writing.

3.6 Alternative Bids

Bidders shall submit Bids, which comply with the Bidding documents. Alternative bids will not be considered. The attention of Bidders is drawn to the provisions regarding the rejection of Bids in the terms and conditions, which are not substantially responsive to the requirements of the bidding documents.

3.7 Modifications and Withdrawal of Bids

The bidder is not allowed to modify or withdraw its bid after the Bid's submission. The EMD as submitted along with the bid shall be liable for forfeiture in such event.

3.8 Earnest Money Deposit (EMD)

The bidder shall furnish, as part of its bid, an EMD amounting as specified in the tender. The EMD is required to protect the TPCODL against the risk of bidder's conduct which would warrant forfeiture.

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The EMD shall be denominate in any of the following form:

- Banker's Cheque/ Demand Draft/ Pay order drawn in favor of TP Central Odisha Distribution Limited, payable at Bhubaneswar.
- Online transfer of requisite amount through NEFT/ RTGS.
- Bank Guarantee valid for 210 days after due date of submission.

The EMD shall be forfeited in case of:

a) The bidder withdraws its bid during the period of specified bid validity.

Or

- b) The case of a successful bidder, if the Bidder does not
- i) accept the purchase order, or
- ii) furnish the required performance security BG

4.0 Bid Opening & Evaluation process

4.1 Process to be confidential

Information relating to the examination, clarification, evaluation and comparison of Bids and recommendations for the award of a contract shall not be disclosed to Bidders or any other persons not officially concerned with such process. Any effort by a Bidder to influence the TPCODL's processing of Bids or award decisions may result in the rejection of the Bidder's Bid.

4.2 Technical Bid Opening

Bids will be opened at TPCODL Office, Bhubaneswar as per the schedule mentioned in Calendar of Events. All tender bids shall opened internally by TPCODL. Presence of any bidder will not be allowed during bid opening process. Technical bid must not contain any cost information whatsoever.

First the "EMD" will be opened. Bids without EMD/cost of tender (if applicable) of required amount/validity in prescribed format, shall be rejected.

Next, the technical bid of the bidders who have furnished the requisite EMD will be opened, one by one.

4.3 Preliminary Examination of Bids/Responsiveness

TPCODL will examine the Bids to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the Bids are generally in order. TPCODL may ask for submission of original documents in order to verify the documents submitted in support of qualification criteria.

Arithmetical errors will be rectified on the following basis: If there is a discrepancy between the unit price and the total price per item that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price per item will be corrected. If there is a discrepancy between the Total Amount and the sum of the total price per item, the sum of the total price per item shall prevail and the Total Amount will be corrected.

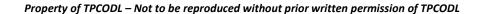
Prior to the detailed evaluation, TPCODL will determine the substantial responsiveness of each Bid to the Bidding Documents including production capability and acceptable quality of the Goods offered. A substantially responsive Bid is one, which conforms to all the terms and conditions of the Bidding Documents without material deviation.

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Bid determined as not substantially responsive will be rejected by the TPCODL and/or the TPCODL and may not subsequently be made responsive by the Bidder by correction of the non-conformity.



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4.4 Techno Commercial Clarifications

Bidders need to ensure that the bids submitted by them are complete in all respects. To assist in the examination, evaluation and comparison of Bids, TPCODL may, at its discretion, ask the Bidder for a clarification on its Bid for any deviations with respect to the TPCODL specifications and attempt will be made to bring all bids on a common footing. All responses to requests for clarification shall be in writing and no change in the price or substance of the Bid shall be sought, offered or permitted owing to any clarifications sought by TPCODL. After all techno commercial issues are clarified, price bids will be opened internally by TPCODL.

4.5 Clarification Of bids

To assist in the examination, evaluation and comparison of Bids, the TPCODL may, at its discretion, ask the Bidder for a clarification of its Bid. All responses to requests for clarification shall be in writing and no change in the price or substance of the Bid shall be sought, offered or permitted.

4.6 Price Bid Opening

Price bids will be opened internally by TPCODL without the presence of any bidder representative. The EMD of the bidder withdrawing or altering his offer at any stage after the technical bid opening will be forfeited at the sole discretion of TPCODL without any further correspondence in this regard.

4.7 Reverse Auctions

TPCODL reserves the right to conduct the reverse auction (instead of public opening of price bids) for the products/ services being asked for in the tender. The terms and conditions for such reverse auction events shall be as per the Acceptance Form attached as Annexure VI of this document. The bidders along with the tender document shall mandatorily submit a duly signed copy of the Acceptance Form attached as Annexure VI as a token of acceptance for the same.

5.0 Award Decision

TPCODL will award the contract to the successful bidder whose bid has been determined to be the Highest-evaluated responsive bid as per the Evaluation Criterion mentioned at Clause 2.0. The Cost for the said calculation shall be taken as the all-inclusive cost quoted by bidder in Annexure I (Schedule of Items) subject to any corrections required in line with Clause 4.3 above. The decision to place Purchase Order/LOI solely depends on TPCODL on the cost competitiveness across multiple lots, quality, delivery and bidder's capacity, in addition to other factors that TPCODL may deem relevant.

TPCODL reserves all the rights to award the contract to one or more bidders so as to meet the delivery requirement or nullify the award decision without assigning any reason thereof.

In case any supplier is found unsatisfactory during the delivery process, the award will be cancelled and TPCODL reserves the right to award other suppliers who are found fit.

6.0 Order of Preference/Contradiction:

In case of contradiction in any part of various documents in tender, following shall prevail in order of preference:

- 1. Schedule of Items (Annexure I)
- 2. Post Award Contract Administration (Clause 7.0)
- 3. Submission of Bid Documents (Clause 3.0)

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- 4. Scope of Work and SLA (Annexure II)
- 5. Technical Specifications (Annexure IV)
- 6. Inspection Test Plan (Annexure VIII)
- 7. Acceptance Form for Participation in Reverse Auction (Annexure VI)
- 8. General Conditions of Contract (Annexure VII)
- 9. Environmental & Sustainable Policy (Annexure IX)
- 10. Tata Code of Conduct Policy (Annexure X)

7.0 Post Award Contract Administration

7.1 Special Conditions of Contract

- TPCODL appreciates and welcomes the engagement/employment of persons from SC/ ST community or any other deprived section of society by their BAs.
- Performance Bank Guarantee amounting to 5% of the Rate Contract value shall be submitted by the BA within 15 days of issuance of RC as per GCC for a period equivalent to contract period plus three month.
- Any change in statutory taxes, duties and levies during the contract period shall be borne by TPCODL. However in case of delay in work execution owing to reasons not attributable to TPCODL, any increase in total liability shall be passed on the Bidder, whereas any benefits arising owing to such statutory variation in taxes and duties shall be passed on TPCODL.
- All the terms and conditions of TPCODL GCC shall be applicable.

7.2 Delivery Terms

Completion period: Delivery period is 6 Months from order issuance date.

S. No.	Milestone	Timelines of completion from PO issue date
1.	Award of work to agency for implementation of Meter Data Analysis Solution.	(T=0 month)
2.	Business blueprint sign off	T+1
3.	User acceptance testing	T+5
4.	Go Live	T+6

7.3 Warranty Period

As per SLA

7.4 Payment Terms

- 1. Payment shall be released based on per meter per month basis for the meters on which data analysis has been carried out by the bidder as per terms and conditions of the RfP.
- 2. Initially, minimum no. of meters available for the data analytics shall be 60,000 which shall be further increased to 1,00,000 in another one year's time. TPCODL's minimum quantity commitment for data analysis services is 50000 meters per month.
- 3. Price is fixed for three years where as Work Order will be issued for one year. Based on performance & business requirement contract will be extended for 2nd & 3rd Year the same shall be extended, on prevalent terms, for further 2 years on satisfactory performance of the Contractor.

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4. Payment shall be made within 30 days of the date of submission of certified bills/ invoices with complete details and fulfilment of statutory compliances and other requirements, if any and duly certified by user department as per below details:

S. No.	Deliverable	Payment
1.	 a. Operational Acceptance & Go live of Meter data analysis solution b. Monthly report on the meters analysis reports with detailed reasoning of actionable cases supported by meter data. c. Reports as mentioned in this Contract which includes but not limited to the following: i. Service Level Agreement (SLA) performance report; 	Monthly Service Charge for actual no. of meters for which data analytics has been done Invoice amount:- (Per Meter per month x no. of meters analysed in the month) plus applicable gst

7.5 Climate Change

Significant quantities of waste are generated during the execution of project and an integrated approach for effective handling, storage, transportation and disposal of the same shall be adopted. This would ensure the minimization of environmental and social impact in order to combat the climate change. Please refer attached Environmental Policy and sustainability Policy, Annexure-X of Tata Power for more details.

7.6 Ethics

TPCODL is an ethical organization and as a policy TPCODL lays emphasis on ethical practices across its entire domain. Bidder should ensure that they should abide by all the ethical norms and in no form either directly or indirectly be involved in unethical practice.

TPCODL work practices are governed by the Tata Code of Conduct which emphasizes on the following:

- We shall select our suppliers and service providers fairly and transparently.
- We seek to work with suppliers and service providers who can demonstrate that they share similar values. We expect them to adopt ethical standards comparable to our own.
- Our suppliers and service providers shall represent our company only with duly authorized written permission from our company. They are expected to abide by the Code in their interactions with, and on behalf of us, including respecting the confidentiality of information shared with them.
- We shall ensure that any gifts or hospitality received from, or given to, our suppliers or service providers comply with our company's gifts and hospitality policy.
- We respect our obligations on the use of third party intellectual property and data.

Bidder is advised to refer GCC attached at Annexure IX for more information.

Any ethical concerns with respect to this tender can be reported to the following e-mail ID: pravin.jain@tpcentralodisha.com

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8.0 Specification and standards

As per Annexure II.

9.0 General Condition of Contract

Any condition not mentioned above shall be applicable as per GCC for Supply attached along with this tender at Annexure VII.

10.0 Safety

All jobs are this tender have to be executed strictly in compliance to the Safety terms and Conditions of TP Central Odisha Distribution Company Limited. Please visit https://www.tatapower.com/corporate/policies.aspx for detailed Safety terms and conditions, Annexure-VIII, for details. Violation of Safety norms will result in Penalty as mentioned in the above document. Safety Policy of TP Central Odisha Distribution Company Limited is also enclosed for reference.

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ANNEXURE I

Schedule for Items

SI No.	Item Description	HSN/ SAC Code	No. of Months	Minimu m No. of Meters to be analyse d	Rate per Unit Excl. GST in Rs. (in INR/Mon th/Meter	GST appl icab le (Rs)	Total Rate per Unit (Incl. GST in) (in INR/Month/ Meter)	Total Price Incl. GST in Rs.
	(A)	(B)	(C)	(D)	(E)	(F)	(G= E+F)	(H= GXDXC)
1	Meter Data Analysis with help of analytical solution further outsorted by team of data analysts		36	50,000				
	All Inclusive Value of Tender BOQ (Rs.)							

Signature & Seal of the Bidder

Schedule for prices: Bidder need to quote per meter cost in serial no. E while considering all prices covering Design, Development, Supply, Installation, Testing and Commissioning of Advanced Meter Data Analysis Solution along with 5 years O&M support along with Technical Analysis Support Services (TASS) in the below format:

NOTE:

- The bidder shall provide 5 years of onsite warranty after user acceptance of all supplied, installed, configured and commissioned system including cloud infra and software. Any software updates, upgrades, patches released till the completion of warranty period shall be supplied, installed and commissioned under scope of agreement / PO / RC.
- Bidder to estimate efforts of enrichment of data analysis logics/algorithms as per feedback provided by TPCODL from time to time. No additional payment shall be made on account of improvement of developed analytical tool.
- Training to TPCODL employees on latest version of software shall be arranged by the bidder.
 Bidder shall maintain the cloud infra and software on 24X7 basis during Warranty period as per agreed SLA.
- Optimum cloud sizing should be done by the bidder taking into consideration the details as mentioned in technical specification and use schedule to enter the details in the BOQ for cloud & other items. The analysis to arrive at cloud sizing and detailed cloud specification of equipment (eg: Number of CPUs, memory, disk, disk size) be shared with TPCODL.
- It should be noted that, if during commissioning it is identified that any additional cloud infra /

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software is required for effective and efficient running of the system, it would be on bidders cost only. If solution is provided on cloud, then proper sizing of cloud has to be maintained by bidder for the period of warranty. After closure of warranty, cloud space with solution can be taken over by TPCODL as it is.

- Bidder should take provision of development, Test and Quality servers in addition to production server.
- The prices shall be F.O.R. TPCODL Locations.
- Prices shall be firm for 36 Months period. Initially Rate Contract will be issued for one year. Based
 on business requirement & performance, contract will be renewed for 2nd & 3rd Year.
- The unit price with GST quoted in Schedule of Prices, is landed price for TPCODL.
- The bidders are advised to quote prices strictly in the above format. Failing to do so, bids are liable for rejection.
- The bidder must fill each and every column of the above format. Mentioning "extra/inclusive" in any of the column may lead for rejection of the price bid.
- No cutting/ overwriting in the prices is permissible.
- The bidders shall quote against each of the line items as indicated above. The quantity as mentioned above neither implies nor guarantees any minimum deployment thereunder. The above quantity is indicative only based on TPCODL estimates and it is not binding on us for fulfillment. Actual quantities may vary as per TPCODL's requirements.
- The bidders are advised to quote prices strictly in the above format only. Failing to do so, bids are liable for rejection.
- The bidder must fill each column of the above format. Mentioning "extra/inclusive" in any of the column may lead for rejection of the price bid.
- No cutting/ overwriting in the prices is permissible.
- HSN/SAC codes for respective line item must be mandatorily provided wherever

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ANNEXURE II

Scope of Work & Service Level Agreement

Design, Development, Supply, Installation, Testing and Commissioning of Advanced Meter Data Analysis Solution along with 5 years O&M support along with Technical Analysis Support Services (TASS).

Scope of Work:

- 1. Bidder to design, develop, implement the web based advanced meter data analytics solution at TPCODL Data center.
- 2. Bidder to provide solution on cloud as per requirement given and should be scalable.
- 3. Integration with TPCODL MDMS system for data ingestion into proposed solution to Data lake/Data warehouse tool through effective and efficient ETL tool.
- 4. Meter Data Analytics system should run over top of Data Lake/Data Warehouse. TPCODL will provide the logics for building various Meter data analysis reports. Bidder to estimate efforts for maximum of 25 analytical reports.
- 5. Bidder to deploy the team of data analysts, with specific experience in analysis of electricity meter data, at TPCODL office for detailed analysis of meter data. Detailed CVs of 4 data analysis team members along with team lead should be provided. TPCODL may interact with team members during technical evaluation of bids. Change of resources at the time of deployment/post deployment is only allowed in exceptional cases with due approval of TPCODL. TPCODL may ask for change of resources, on the basis of performance, at any time during the contract.
 - The Data analysis team should consist of 4 data analysts with 1 Team Leader who will report to TPCODL project manager. Data analysis team along with team leader would be stationed in TPCODL office at Bhubaneswar. This is minimum manpower requirement from the bidder side. Bidder may increase th'e manpower as per project and SLA requirement.
- 6. After five years, data analytics tool would be the property of TPCODL. Access to all the codes, algorithms, rights of changing the logics, etc. would be handed over to TPCODL. Further, the contract may be extend 2+3 on mutual agreed terms.
- 7. TPCODL will provide required office space, however the Laptops has to be provided by Bidder to their teams.
- 8. As a process there are two level of analysis. At level one 100% of cases to be analyzed on by the system through defined logics and output as per defined exception in form of Meter data analysis reports. Second level analysis is detailed manual analysis of system generated exception report, by the Data Analysis team, to arrive at final list of actionable cases.
- 9. All EHT / HT Meters are to be analysed every month, LT CT Meters one in 2 months, Three Phase whole current meters once in 3 months and Single Phase meters once in 6 months in first year. From second year it will be all EHT / HT and LTCT Meters monthly, Three Phase whole current meters once in 2 months and Single Phase meters Quarterly.

Solution Features:

1. There should be provision of graphical representation, generating exceptions, provision for

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defining thresholds limits against various input parameters, drag/drop data fields, data filters. System should give analytical reports for individual meter and consolidated meter data. Few workflows, for tagging actionable cases, forwarding it to concerned departments, receiving feedbacks and initiating follow-ups, should be configured in the system.

- 2. The solution should be capable of handling incremental meter data.
- 3. Indicative High Level Architecture of system and process is depicted as per diagram:

Functional Architecture



- 4. The solution should have capability to provide role based access to various TPCODL users.
- Solution should have capability of audit trail for tracking the cases being worked and closed by data analysis team/Team leader/TPCODL users. TPCODL may use its internal tracking tool for same as well.
- 6. Complete meter data analysis i.e. tampering flags, power outages, usage trends and usage profiles to identify potential energy diversion situations, and produce daily reports, monthly reports and service order requests for investigation and alarms in the meter data.
- 7. Solution to have a sizing of 1.5 lacs meters with capability of scalability up to 20 lacs meters.
- 8. The bidder shall be provided with daily one hour of window to extract the data from TPCODL MDMS and make it ready for usage on the proposed solution. Solution should have capability of horizontal and vertical scaling to ensure the sync window does not increase beyond one hour with increase in the no. of meters limited to 20 lacs.
- 9. All the data analysis team and TPCODL users (with approx. 50 members) involved in this activity would get the access to this data analytics tool with proper training and handholding.
- 10. The bidder shall continuously improve the data analysis tool as per the feedback provided by TPCODI from time to time.

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Qualification Requirement / Eligibility Criteria:

S#			Documents required
	Requirement		
Gene	ral Requirements		
G1	G1 Legal Entity Bidder shall be registered under the		1.Certificates of
		Companies Act 2013 and its amendments or	incorporation
		Companies Act, 1956 or, Partnership Firm	or
		(including LLP) registered under the Indian	2.Any other appropriate
		Partnership Act and should have been in	document as per relevant
		existence in India for last 5 years	Act
G2	Bidder	Bidder should have team of at least 20 Data	Self-certification to be
	Resource	Analyst on their rolls with minimum experience	submitted certified of chief
	Capacity	of at least 05 years in meter data analysis.	of HR function
G3	Blacklisting	Bidder should not be blacklisted in last one	Self-declaration signed by
	History	year as on bid submission date.	the authorized signatory.
Finar	ncial Requirement	s	
F1	Bidder	The bidder should have minimum average	Extracts from the audited
	Turnover	annual turnover (MAAT) of minimum of Rs50	Balance sheet and Profit &
		Crores in last 03 financial years (FY 19-20, FY	Loss Account; OR
		20-21 and FY 21-22)	Certificate from the
			statutory auditor/CA
Expe	rience Requireme		
E1	(General	The bidder should have experience in	LoA and completion
	Experience)	implementation of Data Analytics solution.	certificates issued by client
	Analytics		to be submitted.
	Solution		

QR for Meter Data Analytics solution

S#	Basic Requirement	Specific Requirement	Documents required
A1	Product Capability	The proposed analytical solution	Self-certificate issued by
	(Meter Data	should have capability to scale-up	authorized signatory.
	Analysis solution)	for 2 million meters data.	
A2	Bidder Integration	Minimum 2 implementations of	Bidder self-certificate
	Experience - Cloud	any Data Analytics solution on	issued by authorized
		Cloud	signatory

Evaluation Criteria

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The evaluation would consist of following phases:

- I. Phase I: Evaluation of Technical Bids.
- 2. Phase II: Evaluation of Financial Bids.
- 3. Phase III: combined Evaluation of Technical and Financial Bids

The following marks will be awarded to the bidders based up on the performance of the following criteria.

S#	Evaluat	ion Criteria	Max. Marks	Required documentary evidence
2	Gene	eral Experience (Total Marks -20)		
TS 1	rolls w analysis 1. 20 as 2. 21 to 3. 36 to			Self-certification to be submitted certified of chief of HR function
TS 2	Prior experience related to implementation of meter data analysis solution			Purchase Order Copies along with completion certificate issued by client to be submitted.
2. Pre	esentati	on, Approach Methodology (Total Marks -20)		
TS 3	f. g. h. i.	Understanding of the assignment – 03 Marks Quality of methodology – 02 Marks Functional and Technical details of the solution – 03 Marks Solution / Concept demonstration through a POC using dummy data – 05 Marks Resource deployment plan – 07 Marks	20	Based on detailed presentation on described topics (approx. time 60mins.)

Financial evaluation criteria

TPCODL will open the financial bids of only those bidders, who have been found to be eligible/prequalified as well as technically qualified to undertake the work. Minimum 70% marks are to be obtained in Technical scoring in order to qualify and to open financial bid.

Phase I: Evaluation of Technical Bids

Technical Bid Score:

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- 5. The technical bid will be analyzed and evaluated and the technical bid marks shall be assigned to each bidder on the basis of above mentioned evaluation matrix.
- 6. Each criterion will have specific score and only those Technical Bids receiving marks greater than or equal to cut-off marks i.e., 70% will be eligible for consideration in financial bids. If required, the Authority may seek specific clarifications from any or all Bidder(s) at this stage. The Authority shall determine the Bidder that quality, for the next phase after reviewing the clarifications provided by the Bidder(s). The bidder may be asked to make a presentation before the Purchase Committee to explain the points on the basis of which the Technical bids will be evaluated.
- 7. Technical Bid Score:

The Technical Bid score 'Ts' of the Bidder shall be derived as under

Ts=(Tsb/Tsh)*100

Where,

Ts is the Technical Bid Score

Tsb Score obtained by the concerned bidder

Tsh Highest total technical bid marks amongst all evaluated bids.

8. The Authority reserves the right to modify the evaluation process at any time during the RFP process, without assigning any reason, whatsoever, and without any requirement of intimating the Bidder of any such change. At any time during the process of evaluation the Authority may seek specific clarifications from any or all Bidder(s).

Phase II: Evaluation of Financial Bids.

Financial Bid Score:

In this phase, the Financial Bids of the Bidder, who are technically qualified in phase I, shall be considered. Formula to determine the scores for the Financial Bids shall be as follows

Fs= (Flb/Fbe) *100

Where,

Fs is the Financial Score

FIb is the value of lowest Commercial Bid among all qualified bidders under technical evaluation.

Fbe is the price quoted by the bidder whose financial bid is being evaluated.

Phase III: combined Evaluation of Technical and Financial Bids:

Combined Evaluation Score:

The Total score of the Bidder will be determined as under

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Total Score (T) = $(0.50 \times Ts) + (0.50 \times Fs)$

The Bid of the Bidder, who obtains the highest Ts value, will be rated as the best Bid.

In the event of a tie, the bid with the highest technical score (Ts) will be rated as the best bid. Beyond that, Authority will decide the matter in its full discretion.

The three proposals in the combined technical and financial evaluation were ranked as

H-1

H-2

H-3

In case the bidder obtained highest score shall be recommended for award of contract is not ready to accept the offer/found inappropriate, concerned authority shall have full discretion to take further decision in the matter.

Technical Analysis Support Services (TASS):

The scope of work under TASS shall include operational and Technical support of meter data analytical solution which includes maintenance of all the software and cloud space, timely generation of various analysis reports. During the entire contract period, contractor shall make available team of analyst resident at TPCODL office based on the requirement. Period of TASS support shall be 36 months from the Operational Acceptance & Go live.

System availability requirements during the TASS period shall be as per the SLA.

Bidder shall be responsible for all matters related to project and shall be responsible for meeting the overall response times and availability requirements specified.

The TASS of the System shall be comprehensive and shall comprise of the following category:

- a. Preventive Maintenance Activity (performance monitoring, system backup, maintenance and update, OS and patch-upgrade, bug fixing, emergency response and troubleshooting etc.)
- b. Monitoring of meter data analytical solution to provide the analysis report on the actionable cases. Following reports to be provided by the bidder to the TPCODL.
 - I. Report 1 Daily report
 - II. Report 2- Weekly report
 - III. Report 3- Monthly report
 - IV. Report 4- Yearly report
- C. Deploy and maintain the team of resources (data analyst) as per scope of work and TPCODL requirement.
- d. Execute the change request given by TPCODL
- e. Reporting
- f. Bidder shall submit an appropriate defect reporting procedure to meet the requirement of all severity level categorized below:

SLAs Meter Data Analysis Solution

Category	Definition
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Severity 1 – Urgent	Complete system failure, severe system instability, loss or failure of any
	major subsystem or system component such as to cause a significant
	adverse impact to system availability, performance, or operational
	capability like :
	a. Loss of data due to any problem in software /cloud infra.
	b. Loss of data due to any problem in communication network
	c. Outages of any application software.
	d. Cyber Security issues.
Severity 2 – Serious	Degradation of services or critical functions such as to negatively
	impact system operation. Failure of any redundant system component
	such that the normal redundancy is lost
	a. Failure of Storage System, stoppage of data collections for
	archiving and outage of other applications not covered under
	severity-1 are included in this category.
	b. Failure of any redundant system component affecting the
	critical redundancy like loss of any one Application Processor,
	Router
Severity 3 – Minor	Any other system defect, failure, or unexpected operation.
Severity 4 –	Request for information, technical configuration assistance, "how to"
General/Technic	guidance, and enhancement requests.
alHelp	

f. Response Time and SLAs:

Severity	Response	Resolution	Action	Applicable SLA
	Time	Time		
1	15 minutes	2 hours	An urgent or emergency	Rs. 10000 per hour of delay in
			situation requiring continuous	resolution
			attention from necessary	
			support staff until system	
			Operation is restored – may be	
			by work around.	
2	1 Hours	12 Hours	Attempt to find a solution	Rs. 5000 per hour of delay in
			acceptable to TPCODL	resolution
3	8 Hours	1 days	Evaluation and action plan.	Rs. 20000 per day of delay in
				resolution
4	1 day	2 days	Report on the problem/query	Rs. 10000 per day of delay in
			is to be furnished.	resolution

SLAs Meter Data Analysis Performance

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Apart from above following deductions are applicable on the overall performance of contract including performance of data analyst deputed for the work

- 1. Non actionable (as per logic and guidelines communicated by TPCODL) case wrongly forwarded: Rs. 100 per wrongly analysed case
- 2. Actionable case (as per logic and guidelines communicated by TPCODL) but not given in the monthly report: Rs. 500 per escaped case
- 3. Meter Data not analyzed: Rs. 500 per case that is not analyzed

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Implementation and Manpower deployment Schedule

Proposed Manpower

Category of Manpower			Propose each cat	d Num tegory mo		against se
Deployed	Minimum Qualification	Experience	Month	Month		Month
z epie y eu			1	2	•••	n
Team Leader	B-Tech/BE >15years	 Minimum 15 Years of experience in Power Distribution Minimum 7 years of experience in consumer theft analysis/detection with any Indian Discom Should have good knowledge of using analysis tools on Meter data analysis 				
Data Analyst 1	B-Tech/BE 7-10years	Minimum 7 Years of				
Data Analyst 2	B-Tech/BE 7-10years	experience in Power Distribution 2. Minimum 3 years of experience in consumer theft analysis/detection with any Indian Discom 3. Should have good knowledge of using analysis tools on Meter data analysis				
Data Analyst 3	B-Tech/BE 4-7years	1. Minimum 4 Years of				
Data Analyst n	B-Tech/BE 4-7years	experience in Power Distribution 2. Minimum 2 years of experience in consumer theft analysis/detection with any Indian Discom 3. Should have good knowledge of using analysis tools on Meter data				

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 analysis
 Total Manpower

Delivery Timelines

The estimated timelines for completion of the contract are as indicated in the table below: -

S. No.	Milestone	Timelines of completion from PO issue date
5.	Award of work to agency for implementation of Meter Data Analysis Solution.	(T=0 month)
6.	Business blueprint sign off	T+1
7.	User acceptance testing	T+5
8.	Go Live	T+6

Payment Terms

- 1. Payment shall be released based on per meter per month basis for the meters on which data analysis has been carried out by the bidder as per terms and conditions of the RfP.
- 2. Initially, minimum no. of meters available for the data analytics shall be 60,000 which shall be further increased to 1,00,000 in another one year's time. TPCODL's minimum quantity commitment for data analysis services is 50000 meters per month.
- 3. The contract period for the data analytical services shall be 3 years (36 months) from the date of award of the contract. Initially ate Contract will be issued for one year. Based on business requirement & performance, contract will be extended for 2nd & 3rd Year. The same shall be extended, on prevalent terms, for further 2 years on satisfactory performance of the Contractor.
- 4. Payment shall be made within 30 days of the date of submission of certified bills/ invoices with complete details and fulfilment of statutory compliances and other requirements, if any and duly certified by user department as per below details:

S. No.	Deliverable	Payment
1.	 d. Operational Acceptance & Go live of Meter data analysis solution e. Monthly report on the meters analysis reports with detailed reasoning of actionable cases supported by meter data. f. Reports as mentioned in this Contract which includes but not limited to the following: i. Service Level Agreement (SLA) performance report; 	Monthly Service Charge for actual no. of meters for which data analytics has been done Invoice amount:- (Per Meter per month x no. of meters analysed in the month) plus applicable gst

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<u>ANNEXURE III</u>

Schedule of Deviations

Bidders are advised to refrain from taking any deviations on this TENDER. Still in case of any deviations, all such deviations from this tender document shall be set out by the Bidders, Clause by Clause in this schedule and submit the same as a part of the **Technical Bid.**

Unless <u>specifically</u> mentioned in this schedule, the tender shall be deemed to confirm the TPCODL's specifications:

S. No.	Clause No.	Tender Clause Details	Details of deviation with justifications

By signing this document we hereby withdraw all the deviations whatsoever taken anywhere in this bid document and comply to all the terms and conditions, technical specifications, scope of work etc. as mentioned in the standard document except those as mentioned above.

Name:

Signature:		
3		

Seal of the Bidder:

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Remarks

ANNEXURE IV

Schedule of Commercial Specifications

(The bidders shall mandatorily fill in this schedule and enclose it with the offer Part I: Technical Bid. In the absence of all these details, the offer may not be acceptable.)

Particulars

S. No.

3. NO.	raiticulais	Remarks
1.	Prices firm or subject to variation	Firm / Variable
	(If variable indicate the price variation	
	clause with the ceiling if applicable)	
1a.	If variable price variation on clause given	Yes / No
1b.	Ceiling	%
1c.	Inclusive of Excise Duty	Yes / No (If Yes, indicate % rate)
1d.	Sales tax applicable at concessional rate	Yes / No (If Yes, indicate % rate)
1e.	Octroi payable extra	Yes / No (If Yes, indicate % rate)
1f.	Inclusive of transit insurance	Yes / No
2.	Delivery	Weeks / months
3.	Guarantee clause acceptable	Yes / No
4.	Terms of payment acceptable	Yes / No
5.	Performance Bank Guarantee acceptable	Yes / No
6.	Liquidated damages clause acceptable	Yes / No
7.	Validity (180 days)	Yes / No
	(From the date of opening of technical bid)	
8.	Inspection during stage of manufacture	Yes / No
9.	Rebate for increased quantity	Yes / No (If Yes, indicate value)
10.	Change in price for reduced quantity	Yes / No (If Yes, indicate value)
11.	Covered under Small Scale and Ancillary	Yes / No
	Industrial Undertaking Act 1992	(If Yes, indicate, SSI Reg'n No.)

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ANNEXURE V

Checklist of all the documents to be submitted with the Bid

Bidder has to mandatorily fill in the checklist mentioned below:-

S. No.	Documents attached	Yes / No / Not Applicable
1	EMD of required value	
2	Tender Fee as mentioned in this RFQ	
3	Company profile/organ gram	
4	Signed copy of this RFQ as an unconditional acceptance	
5	Duly filled schedule of commercial specifications (Annexure IV)	
6	Sheet of commercial/technical deviation if any (Annexure III)	
7	Balance sheet for the last completed three financial years; mandatorily enclosing Profit & loss account statement	
8	Acknowledgement for Testing facilities if available (duly mentioned on bidder letter head)	
9	List of Machine/tools with updated calibration certificates if applicable	
10	Details of order copy (duly mentioned on bidder letter head)	
11	Order copies as a proof of quantity executed	
12	Details of Type Tests if applicable (duly mentioned on bidder letter head)	
13	All the relevant Type test certificates as per relevant IS/IEC (CPRI/ERDA/other certified agency) if applicable	
14	Project/supply Completion certificates	
15	Performance certificates	
16	Client Testimonial/Performance Certificates	
17	Credit rating/solvency certificate	
18	Undertaking regarding non blacklisting (On company letter head)	
19	List of trained/untrained Manpower	

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Annexure VI

Acceptance Form for Participation In Reverse Auction Event

(To be signed and stamped by the bidder)

In a bid to make our entire procurement process more fair and transparent, TPCODL intends to use the reverse auctions through SAP-SRM tool as an integral part of the entire tendering process. All the bidders who are found as technically qualified based on the tender requirements shall be eligible to participate in the reverse auction event.

The following terms and conditions are deemed as accepted by the bidder on participation in the bid event:

- 1. TPCODL shall provide the user id and password to the authorized representative of the bidder. (Authorization Letter in lieu of the same shall be submitted along with the signed and stamped Acceptance Form).
- 2. TPCODL will make every effort to make the bid process transparent. However, the award decision by TPCODL would be final and binding on the supplier.
- 3. The bidder agrees to non-disclosure of trade information regarding the purchase, identity of TPCODL, bid process, bid technology, bid documentation and bid details.
- 4. The bidder is advised to understand the auto bid process to safeguard themselves against any possibility of non-participation in the auction event.
- 5. In case of bidding through Internet medium, bidders are further advised to ensure availability of the entire infrastructure as required at their end to participate in the auction event. Inability to bid due to telephone line glitch, internet response issues, software or hardware hangs, power failure or any other reason shall not be the responsibility of TPCODL.
- 6. In case of intranet medium, TPCODL shall provide the infrastructure to bidders. Further, TPCODL has sole discretion to extend or restart the auction event in case of any glitches in infrastructure observed which has restricted the bidders to submit the bids to ensure fair & transparent competitive bidding. In case of an auction event is restarted, the best bid as already available in the system shall become the start price for the new auction.
- 7. In case the bidder fails to participate in the auction event due any reason whatsoever, it shall be presumed that the bidder has no further discounts to offer and the initial bid as submitted by the bidder as a part of the tender shall be considered as the bidder's final no regret offer. Any offline price bids received from a bidder in lieu of non-participation in the auction event shall be out-rightly rejected by TPCODL.
- 8. The bidder shall be prepared with competitive price quotes on the day of the bidding event.
- 9. The prices as quoted by the bidder during the auction event shall be inclusive of all the applicable taxes, duties and levies and shall be FOR at TPCODL site.
- 10. The prices submitted by a bidder during the auction event shall be binding on the bidder.
- 11. No requests for time extension of the auction event shall be considered by TPCODL.
- 12. The original price bids of the bidders shall be reduced on pro-rata basis against each line item based on the final all inclusive prices offered during conclusion of the auction event for arriving at Contract amount.

Signature & Seal of the Bidder

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Annexure-VII

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01 41105 515	CONTENTS			
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1.0 ORGANIZATIONAL VALUES

The Tata Group has always been a value driven organization. These values continue to direct the Group's growth and businesses. The six core Tata Values underpinning the way we do business are:

Integrity - We must conduct our business fairly, with honesty and transparency. Everything we do must stand the test of public scrutiny.

Understanding - We must be caring, respectful, compassionate and humanitarian towards our colleagues and customers around the world and always work for the benefit of India.

Excellence - We must constantly strive to achieve the highest possible standards in our day to day work and in the quality of goods and services we provide.

Unity - We must work cohesively with our colleagues across the group and with our customers and partners around the world to build strong relationships based on tolerance, understanding and mutual co-operation.

Responsibility - We must continue to be responsible and sensitive to the countries, communities and environments in which we work, always ensuring that what comes from the people goes back to the people many times over.

Agility - We must work in a speedy and responsive manner and be proactive and innovative in our approach.

2.0 ETHICS

In our effort towards Excellence and in Management of Business Ethics at TPCODL, an Ethics Management Team is constituted.

The main objective of the Ethics Management Team is to:

- 1. Record, address and allay the issues and concerns on ethics raised by different stakeholders like employees, consumers, vendors, Associates etc. by initiating immediate corrective actions.
- 2. Ensure proper communication of the ethics policies and guidelines through prominent displays at all offices of TPCODL and through printed declarations in all concerned documents where external stakeholders are involved.
- 3. Ensure proper framework of policies as preventive measures against any ethics violation recorded by them.
- 4. Prepare and submit MIS of all issues and concerns, corrective and preventive actions on monthly basis to the top management for their information.

All members of Team TPCODL, Associates and Stakeholders are requested to register any grievance on ethics violation.

3.0 CONTRACT PARAMETERS

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3.1 Issue/ Award of Contract

TPCODL awards the contract to the Associate in writing in the form of Purchase order (PO) or a Rate Contract (RC), hereafter referred as Contract, through in any or all of following modes-physical handover / post / e-mail / web document / fax with all the attachments/enclosures which shall be part of the contract document

On receipt of the contract, the associate shall return to TPCODL copy of the contract document duly signed by legally authorized representative of associate, within two days of Effective Date of Contract for contracts having contract execution time less than 30 days and within five days for all other contracts.

3.2 Contract Commencement Date

The date of issue/ award of contract shall be the Effective Date of Contract or Contract Commencement date.

3.3 Contract Completion Date

The date of expiry of Guarantee Period shall be deemed as the Contract Completion Date.

3.4 Contract Period/Time

The period from Contract Commencement Date to Contract Completion Date shall be deemed as the Contract Period/Time.

3.5 Contract Execution Completion Date

The stipulated date for completing the execution of all items in the schedule of quantities (Supply, Service and or both as applicable) shall be deemed as the Contract Execution Completion Date.

3.6 Contract Execution Period/Time

The Period from Contract Commencement Date to Contract Execution Completion Date shall be the Contract Execution Period/Time. Timely Completion of Works/Timely Delivery of Materials is the essence of the contract. The period from effective date of contract to the date stipulated for completion of delivery of all items/completion of all the works/services, as per schedule of quantities of the contract is defined as contract execution completion time. The Delivery of Materials /The Completion of Works, as applicable, should be achieved in all respects as per schedules of quantities and all the terms and conditions of the contract, in the contract execution time.

Any revision/amendment in the originally stipulated contract execution time has to be approved by authorized representative of TPCODL.

3.7 Contract Price /Value

The total all inclusive price/value mentioned in the PO/RC of the contract document is the Contract Price/Value and is based on the quantity, unit rates and prices quoted and awarded and shall be subject to adjustment based on actual quantities supplied/actual measurement of work done and

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accepted and certified by the authorised representative of the company unless otherwise specified in schedule of quantities or in contract documents.

3.8 Contract Document

The Contract Document shall mean and include but not limited to the following:

- NIT/Tender Enquiry, QR, Instruction to Bidders, Special Condition of Contract (SCC) of tender, GCC, Technical & Commercial Specifications including relevant annexure and attachments).
- Bids & Proposals Received from Associate including relevant annexure/attachments.
- Letter of Intent (LOI/RC/PO) with agreed deviations from the tender/bid documents.
- All the Inspection and Test reports, Detailed Engineering Drawings.
- Material Dispatch Clearance Certificate (MDCC).
- Minutes of Meeting (MoM)

3.9 Contract Language

All documents, instructions, catalogues, brochures, pamphlets, design data, norms and calculations, drawings, operation, maintenance and safety manuals, reports, labels, on deliveries and any other data shall be in English Language.

The Contract documents and all correspondence between the TPCODL, Third Parties associated with the contract, and the Associate shall be in English language.

However, all signboards required indicating "Danger" and/or security at site and otherwise statutory required shall be in English, Hindi, and local languages.

3.10 Reverse Auction

TPCODL reserves the right to conduct the reverse auction (instead of public opening of price bids) for the products / services being asked for in the tender. The terms and conditions for such reverse auction events shall be as per the Acceptance Form attached in Annexure I. The bidders along with the tender document shall mandatorily submit a duly signed copy of the Acceptance Form as mentioned in the Annexure I as a token of acceptance for the same.

4.0 SCOPE OF WORK

All the activities that are to be undertaken by the Associate to realize the contractual deliverables in completeness form Scope of Work. Following clauses list, but not limited to, major requirements of the scope of work.

The associate shall satisfy himself fully with the details and undertake fully the works as listed in schedule of quantities and conditions, under which the same to be performed. Associate may visit site to equip themselves with all the information required for the execution of work. Unless otherwise stated in the contract, the scope of work shall also include, but not limited to, the following.

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The associate shall deliver equipment/material at site/stores, carry out erection, testing and commissioning and put into satisfactory operation as defined in contract. Unloading at site, storage, preservation, security and handling of the items at work places till completion of contract is also in scope of work.

The associate shall obtain statutory clearances for the works executed by him.

The associate shall provide comprehensive insurance for entire works for contract value and third party liability insurance to cover all risks till completion of contract.

All transport / lifting/ unloading/ storage/preservation of items at site shall be arranged by the Associate at no extra cost to TPCODL. All these activities shall be performed in line with original equipment manufacturers' recommendations and/or as per best engineering practices, with due consent of TPCODL Engineer-in-charge.

<u>Completeness</u>: Any supplies and services which might have not been specifically mentioned in the Contract but are necessary for the scope mentioned in Special Terms & Conditions and/or completeness of the works at the highest possible level, including any royalties, licence fees & compensation to be paid, whether incurred by the associates or by a third party for the work covered in the scope, regardless of when incurred, shall be supplied/provided by the associate without any extra cost and within the time schedule for efficient, smooth and satisfactory operation and maintenance of the works at the highest possible level under Indian conditions (but according to international standards for facility of this type), unless expressly excluded from the scope of supplies and services in this Contract.

TPCODL have the right, during the performance of the Contract, to change the scope and/or technical character of the Project and/or of the supplies and services stipulated in the Contract by submitting a request in writing to the Associate. The Associate shall, within fifteen days of receipt of such request from the TPCODL, provide Purchaser with a reasonably detailed estimate of the cost of the change outlined in the request.

In the event, TPCODL requests a change, the Contract price and time shall be adjusted upwards or downwards, as the case may be and shall be mutually agreed to. The associate shall not be entitled to any extension of time unless such changes adversely affect the time schedule.

The Associate shall not proceed with the changes as requested till adjustment of contract price and time schedule where so applicable in terms of or otherwise directed by the TPCODL.

4.1 Indemnity

Associates shall undertake to fully indemnify TPCODL (also referred to as the Company in the GCC) against all kinds of liabilities or damages, of whatsoever nature, including compensation arising from any accident to the person or property of those in Associate's employment or to any other person or properties including those of TPCODL, arising due to reasons attributable to any, act, omission of the Associate the Associates, for the entire period of contract including period of guarantee.

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Within 7 days of award of work, the Associates shall submit Indemnity Bond in the format as per Annexure-D to Order Issuing Authority.

In case of Labour /Erection/ Services Contracts having value more than Rs 2 Cr per Annum, Associates shall submit Indemnity Bond on Rs 100/- Non Judicial Stamp Paper in the format as per Annexure- D to Order Issuing Authority.

4.2 Display of Notice Boards at Work Sites

The Associate shall put up display notice board at each project site where the works are in progress indicating the information given below:

- Name of the Project.
- Estimated Cost of Project.
- Date of Commencement.
- Expected date of completion.
- Name of Associate and his telephone number.
- Name of Engineer-in-Charge and his telephone number.

4.3 Disposal of Waste at Site

Significant quantities of waste are generated during the execution of project and an integrated approach for effective handling, storage, transportation and disposal of the same shall be adopted. This would ensure the minimization of environmental and social impact in order to combat the climate change.

The associates shall follow the below criteria for disposal of waste at site during the execution of project.

- Associate shall ensure that the detailed project plan include the waste management, segregation of all designated waste material (Recyclable/Non-Recyclable), collecting, storing, disposing and transferring the same to pre-arranged facility/destination in timely and safe manner as per environmental legislations during the execution of project. The project plan shall also include the innovative construction practice to eliminate or minimize waste, protect surface/ground water, control dust and other emissions to air and control noise during the execution of project. The copy of same shall be given to EIC before the commencement of project.
- The purchase policy of BA shall encourage the procurement of material with recycled and minimum packaging of goods during delivery. Associate shall provide the appropriate means for site to site transportation of materials to avoid damage and litter generation.
- Associate shall educate and inform to its project team about the requirement and responsibilities for waste minimization and disposal in general and provide training of practices that support this. Waste management should be treated like a safety program.

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- In the event that area of contaminated or biological hazard is identified, Associate shall ensure that plant, equipment, personnel and any activity associated with the work is carried out in consultation with EIC of TPCODL.
- Associate shall ensure that the residents living near the site are kept informed about proposed working schedule and shall informed timings and duration of any abnormal noise full activity that is likely to happen.
- Associate shall ensure the regular maintenance and monitoring of vehicles and equipment for efficient fuel use so that emissions and noise are within acceptable limits to avoid air pollution.

4.4 Deployment of Work Force

Associate shall deploy adequate labour, as considered necessary by TPCODL for execution of the contract including Sundays and Holidays whenever required to do so with no extra cost to TPCODL. However, prior permission shall be taken from the site Engineer to carry out the work beyond normal working hours or on Sundays and Holidays. Female employees shall not be deployed beyond normal working hours/days and no child labour shall ever be deployed. Associate shall depute full time qualified and experienced engineers to supervise the work at site. All such staff shall be maintained from commencement to completion of all works to the entire satisfaction of the Engineer-in-Charge. Associate's employees deployed for the works under this contract will not be considered in Company's employment at any time. Associate shall continue to be responsible for all such employees, their safety, all types of statutory compliances related thereto and in any other manner whatsoever. The company will stand indemnified by the Associate in respect of all the above. At the same time Company upon noticing any breach or default on any statutory compliances, may at their sole discretion, decide to act in a manner as deemed fit at the risks and costs of the Associate.

TPCODL shall have the right to instruct the Associate to change the Sub- Associates or skilled /unskilled workers in case the conduct, the workmanship or speed of the work is not satisfactory.

Associates shall submit duly signed undertaking regarding engagement of competent staff / employee commensurate to the nature of job to Engineer–in–charge in the format attached as Annexure – G.

4.5 Damages of Properties

The Associates shall take necessary steps to ensure that the equipment and installations of the Company, Third parties, including other utility services like water supply pipelines; open drains telephone cables etc. are not damaged during execution of the works. The Associates shall be responsible for all such damages and shall have to repair/ replace and/or compensate for the entire claims in respect of such damages at its own cost.

4.6 Issuance of Materials

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The material issued to the Associate shall be in the custody of the Associates who shall be fully responsible for the same. After completion of the works, the Associates will reconcile the material. Any cost of material which is short or damaged/lost will be deducted from Associate bill/ deposits.

4.7 Company's Right To Use Works

If Taking Over Certificate is delayed for any reason, for which TPCODL's decision shall be final and binding upon the Associate, the Company shall be entitled to use the works or portion thereof without affecting Associate's responsibility and liability to complete the balance works as per company's directives from time to time, though Associate shall be afforded reasonable opportunity by the company to enable Associates to complete all balance works required for issuance of 'Taking Over Certificate' by the company.

4.8 Rights of TPCODL to vary the scope work

TPCODL shall have the right, during the performance of the Contract, to change the scope and/or technical character of the Project and/or of the supplies and services stipulated in the Contract by communicating the intent to do so in writing to the Associate. On receipt of such communication the Associate shall, within the time frame specified in the contract shall provide TPCODL with a reasonably detailed estimate of the cost of the change in scope outlined in the TPCODL communication. The change in the Contract price and time shall be revised upwards or downwards, as the case may be, and shall be mutually agreed to. The Associate shall not be entitled to any extension of time unless such changes adversely affect the time schedule.

The Associate shall not proceed with the changes in the scope of work till such time revision of Contract price and time schedule are approved and communicated to the associate by TPCODL.

Any change in the Scope of Work and/or Terms & Conditions of the order shall be intimated by TPCODL through an amendment to the contract. The amendment shall be treated valid only if signed by the authorized signatory of the original contract.

4.9 Technical Evaluation

TPCODL reserves the right to assign scores to different parameters including but not limited to the following while evaluating the bids. TPCODL reserves the right to change the parameters and score without prior information to the associates:

S. No.	Evaluation Parameter	Max. Score
Α	For bidders already Registered with TPCODL	100
A 1	No violation of statutory compliances in last 1 year. Deduction of 2 marks for each instance of violation in last 1 year. Safety	20
A.1.	Deduction of 2 marks for each instance of safety violation in last 1 year. Deduction of 5 marks for each reported Non-Fatal Accident in last 1 year In case of any reported fatal accident: ZERO MARKS	20

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S. No.	Evaluation Parameter	Max. Score
A.2.	Timely Execution of Contracts Total Achieved Score = {30 - 3 x (Avg. percentage LD deductions in last 2 years)}	30
A.3.	Legal Issues with TPCODL Zero instances of Arbitration procedures / Court Cases / PBG forfeitures in last 2 years: 30 marks else 'Zero' marks	30
В	Bidders new to TPCODL	100
B.1.	Visits Client Site Visit where the bidder is providing similar services. The visits as above shall be arranged by the bidder. However all costs towards conveyance, lodging, boarding etc. shall be borne by TPCODL. The score assigned by TPCODL based on the above visits shall be final and binding on the bidder (Vendor Evaluation form attached as annex L). Safety Score achieved against BA Safety Management System Questionnaire	20
B.2.	Client Referrals At least 3 nos. Customer References for similar services in last 3 years. All customer references shall be either of the following: Govt. Organizations/ PSUs/ Power Distribution Utilities. Private Organizations with an annual turnover of >= 500 cr. PO copies or Completion Certificates will be admissible. Each reference: 10 marks	30
В.3.	Blacklisting Information Not blacklisted by any reputed organization/utility in last 2 years: 20 marks else 'Zero' marks	20

- Bidder shall be considered as technically qualified if they are able to achieve a technical score of >70 marks on the above parameters. 'A' or 'B'.
- The bidder must have the PF and ESI registration. In case it is not there (provided the bidder is not exempted from the PF and ESI), bidder shall not be evaluated on the above parameters and will be considered as disqualified.

5.0 PRICES/RATES/TAXES

The Prices and Rates are inclusive of cost of materials supplied as per contract terms and for which MDCC is issued by TPCODL and to the extent required for completion of works, cost of service executed as per schedule of quantities, cost of testing as per contract terms, cost of documentations including all relevant test certificates and other supportive documents to be furnished as per contract terms. The rates shall remain firm till actual completion of contract.

The Prices/Rates are inclusive of all taxes, levies, cesses and duties, particularly Goods and Services Tax as applicable. All government levy / taxes shall be paid only when the invoice is submitted according to the relevant act.

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The prices shall remain unchanged irrespective of TPCODL making changes in quantum in all or any of the schedules of items of contract.

5.1 Changes in Statutory Tax Structure

If rate of any or all of the statutory taxes and duties applicable to the contract changes, such changes shall be incorporated by default if the changes occur within the contract execution time and shall be applicable if the contract is executed by the Associate within the Contract Execution Time.

For execution of contracts beyond contract execution time, where the delay is not attributable to TPCODL no upward revision in tax /duties shall be considered irrespective of changes in the statutory tax structure either within the contract execution time or beyond. However, in such cases, benefits due to any downward revisions in statutory tax rates shall be passed on to TPCODL.

6.0 TERMS OF PAYMENT

6.1 Pre-Requisites for Payment

- Associate should have completed execution of that part of contract, for which payment is sought, to the satisfaction of TPCODL's Engineer-in-Charge responsible for the contract and obtained certification for execution of the work.
- Associate has taken C-3 Form
- Associate has undertaken joint measurement of the work executed along with TPCODL's Engineer-in-charge.
- Associate's bills/invoices submitted have been certified by Engineer-In-Charge.

6.2 Bills & Invoices

Unless specified otherwise in the special conditions of contract, Associate shall raise not more than one invoice/contract per month for the services rendered in the prescribed Tax Format and the invoice shall be submitted within 15 days of the following month at Invoice Desk, TPCODL Bhubaneswar.

All Bills shall be supported by joint measurement of work done, quality test report and a copy of wage sheet, if applicable (showing proof of having disbursed wages as per applicable law) and a copy of statement substantiating that statutory payments having been affected.

Bills/ invoices shall mention Associate's 'Sales, Service, WCT Tax Registration Number, PAN number as applicable.

Final bill submission after completion of project or execution of job must be within 30 days from the actual date of completion/execution of work awarded.

6.3 Payment & Statutory Deductions

Payment shall be released within 30 days from the submission of the bills. The associate shall submit "No Demand Certificate" in the format as per Annexure-D at the time of receipt of full and final

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payment. In case any non-compliance to contract conditions comes to TPCODL's notice, TPCODL will be entitled to deduct 30% of estimated wages plus 20% of wages as TPCODL's overheads. Associates would be obliged to provide the copy of monthly wage sheet in any case, failing which no payment shall be made. TPCODL at their sole discretion may deposit the PF etc. with statutory authorities. TPCODL will deduct the amounts of TDS as per statutory requirement under the income tax act and the DVAT Act and certificates (wherever applicable) will be issued to associate accordingly

In case of non-submission of PAN No TDS @ 20% shall be deducted from all payable amounts for which no TDS certificate shall be issued. TDS once deducted as above shall not be revised in any condition.

6.3.1 Statutory Deductions

TPCODL will deduct the amounts of TDS, TCS as per statutory requirement under the income tax act, the Goods and Services tax act, BOCW Act, or any other applicable tax act and certificates (wherever applicable) will be issued to associate accordingly.

For consumption of TPCODL's Water and Electricity by Associate for execution of Contract, Associate shall pay 0.5% & 1.0% respectively of contract value and it shall be deducted from the running bills.

The Engineer-in-Charge as stated in the Order shall be responsible for certification of the work executed and the bills. Bills (including original) shall be submitted in triplicate at Bill Inward Receipt Desk (BIRD) located at Civil Lines-III TPCODL, Near Vidhan Sabha.

6.4 Guidelines for Raising Running/Final Bills

Contract Value Up to 5 Lakhs	One Final Bill	
Contract Value More than 5 lakhs	Monthly Running Bill & One Final Bill	

All Bills shall be processed only when all bank Guarantees are in place and before payments of Final Bill Associate have to furnish No Demand Certificate, as applicable.

6.5 Quantity Variation

Payment will be made on the basis of actual quantity of supplies/actual measurement of works accepted by TPCODL and not on the basis of contract quantity.

6.6 Full and Final Payment

Full & Final Payment in all contracts shall be made subject to the associate submitting "No Demand Certificate", in the format as per Annexure-C.

7.0 MODE OF PAYMENT

Payment shall be made through Cheque or RTGS whichever of the two modes chosen by the Associate, in favour of Associate's Bank Account on TPCODL records, on whose name Contract has been issued. Those Associates opting for the RTGS mode shall submit the details of Bank Account and other details as per annexure J. Further, for any payments made, TPCODL is not responsible for

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any consequences/disputes Associate have among the owners channel partners, sub-Associates and all such dispute/concerns shall be settled solely by the Associate.

In case of service contracts, mostly the quantities of items indicated are estimated and preliminary. However, payments shall be made on the basis of actual quantity of work carried out and measured jointly by the Company and the Associate. Associates shall be responsible to organize joint measurements of works with TPCODL Engineer-in-Charge before raising any bill of work done. In the event Associate fails to do so, TPCODL at their sole discretion, may take measurements of work done and proceed as deemed fit and in such an event Associate's right to lodge any subsequent claim shall stand forfeited.

8.0 SECURITY CUM PERFORMANCE DEPOSIT

Associates shall submit within 15 days from the effective date of issue of PO/RC, Security cum Performance Bank Guarantee (SPBG) in the format as per Annexure B of this document from banks acceptable to TPCODL for:

- (a) 5% of the PO value if purchase order value is more than Rs 5 Crores.
- (b) 10% of the PO value if purchase order value is less than Rs 5 Crores. This shall remain valid till the end of the Guarantee Period of contract, plus one month.
- (c) 5% of the RC value in case of Rate Contract. This shall remain valid till the Guarantee period plus one month.
- For PO/RC values less than Rs. 5 lacs, Associate may request for deduction of amount equivalent to SPBG value from their first invoice. Such amount shall be withheld by TPCODL while processing the invoice and shall be released after completion of Guarantee Period plus one month.
- For PO/RC values less than Rs. 3 lacs, the clause (8.0) for Security cum Performance Bank Guarantee (SPBG) shall not be applicable.
- In case of RC (Rate Contract) after the expiry of RC validity, Associate shall have to submit SPBG. However, the Associate has the option to re-submit the SPBG as per actual RO (Release Order) value issued against the RC, valid for Guarantee Period plus one month. The Guarantee Period shall be considered as per the last RO issued against the said RC. The original SPBG as submitted against the RC shall be released on submission of the new SPBG to TPCODL. Alternatively, Associate may extend the validity of original SPBG only till the requisite period, i.e. guarantee period plus one month.

9.0 STATUTORY COMPLIANCE

9.1 Compliance to Various Acts

Associate should ensure adherence to the Anti-Lobbying, Debarment, Drug-Free, Child Labour, Factories Act and Shop and Establishment Workplace Certification, Registration details under GST, Sales Tax and Works Contract Tax Act.

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Associate shall bear the entire responsibility, liability and risk relating to coverage of its workforce under different statutory regulations including Workman's Compensation Act, ESI Act, Factories Act, 1948, the Contract Labour (Regulation and abolition) Act 1970, and any other relevant regulations as the case may be. Associate shall also be solely responsible for the payment of all benefits such as Provident Fund, ESI, Bonus, Leave compensation and other benefits as may be applicable under applicable labour laws, etc. as per the various statutory regulations and shall keep TPCODL indemnified in this regard against any such claim and provide documentary evidences of the same to TPCODL. TPCODL shall be entitled to, if necessary, make such payment and recover the amount from Associate.

Associate should ensure adherence to all applicable laws, rules and regulation applicable under this contract from time to time. In case of violation any risk, costs etc. shall be in associates account and keep TPCODL indemnified always till completion of contracts.

9.2 SA 8000

TPCODL expects its Associates to follow guidelines of SA 8000:2014 on the following aspects

- 1. Child Labour
- 2. Forced or Compulsory Labour
- 3. Health & Safety
- 4. Freedom of Association & Right to Collective Bargaining
- 5. Discrimination
- 6. Disciplinary Practices
- 7. Working Hours
- 8. Remuneration
- 9. Management System

9.3 Affirmative Action

TPCODL appreciate and welcome the engagement/employment of persons from SC/ST community or any other deprived section of society by their business associates.

Relaxation in Contract Clauses under Affirmative Action for SC/ ST Business Associates**

TPCODL believes that inclusive growth is the key to sustainable development, and to promote the same Policy on Affirmative Action for Scheduled Caste & Scheduled Tribe Communities has been adopted across the company.

Under the same pre-text, and to promote entrepreneurship among SC/ST community TPCODL has taken initiative by proposing relaxations in contract clauses as per below:

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S.No.	Initiative	for SC/ ST BA's	Guideline Document
1	Tender Fees	100% waiver for SC/ST community	All Open Tenders
2	Earnest Money	50 % relaxation of estimated EMD value	All limited and Open
	Deposit	30 % relaxation of estimated Livid value	Tenders
3	Performance	50% relaxation in PBG for order value above 50	All limited and Open
3	Bank Guarantee	lacs else 25% relaxation	tenders
4	Turnover	25% relaxation in company turnover under	All Open Tenders
4	Turnover	qualifying requirement criteria	All Open Telluers

**Classification of BA s under SC/ST shall be governed under following guidelines:

- Proprietorship/ Single Ownership Firm: Proprietor of the firm should be from SC/ST community.
 Governing document shall be duly audited latest balance sheet bearing name of all the partners.
- Partnership Firm: Only such firms shall qualify which have SC/ST partners holding equal to or more than 50% of the total ownership pattern of the firm. Governing document shall be Partnership Deed and duly audited latest balance sheet bearing name of all the partners.
- Private limited company: Only such firms shall qualify which have SC/ST directors holding equal
 to or more than 50% of the total ownership pattern of the firm. Governing document shall be
 Memorandum of Understanding (MoU) and/or Article of Association (AoA).

Certification from SC/ST commission shall be required for deciding upon SC/ST status of a person.

9.4 Compliance to Labour Laws

Bidder needs to ensure compliance to applicable labour laws including timely disbursement of wages. In case wages are not disbursed as per the stipulated timelines, then TPCODL shall pay the wages to BA employees on behalf of BA. Apart from deducting the amount of wages paid, TPCODL shall deduct an additional service charge equivalent to 25% of the wages paid from the payment due to BA.

9.5 Compliance to Construction and Demolition Waste Management Rules & Environment (Protection) Amendment Rules

BA is liable to follow the Construction and Demolition Waste Management Rules- 2016, Environment (Protection) Amendment Rules- 2018 and Guidelines on dust mitigation measures in handling construction material and C&D wastes issued by CPCB.

Following are some main points of above Rules/Guidelines for Construction work, cable laying jobs etc.

- 1. Barricading to be provided at site to cover complete area.
- 2. Construction material and waste should be inside the closed area made by using barricading.
- 3. Water sprinkling/fine spray from nozzles to be done to suppress the dust.
- 4. The board of Dust mitigation measures shall be displayed at site for public viewing with required details.

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- 5. Loose sand or soil and construction material that causes dust shall be covered.
- 6. Transport material that are easily wind borne need to be covered by a sheet made of either jute, tarpaulin, plastic or any other effective material.
- 7. All areas for storing C&D waste/construction material to be demarcated and preferably barricaded particularly those materials that have potential to be dust borne.
- 8. Grinding and cutting of building materials in open area shall be prohibited.
- 9. Construction material and waste should be stored only within earmarked area and road side storage of construction material and waste shall be prohibited.
- 10. No uncovered vehicles carrying construction material and waste shall be permitted.
- 11. Construction and demolition waste processing and disposal site shall be identified and required dust mitigation measures to be notified at the site.

10.0 QUALITY

10.1 Knowledge of Requirements

The Associate shall be deemed to have carefully examined and to have knowledge of the equipment, the general and other conditions, specifications, schedules, drawings, etc. forming part of the Contract and also to have satisfied himself as to the nature and character of the work to be executed and the type of the equipment and duties required including wherever necessary of the site conditions and relevant matters and details. Any information thus procured or otherwise obtained from TPCODL/Consultants shall not in any way relieve the Associate from his responsibility and executing the works in accordance with the terms of contract.

10.2 Adherence to Rules & Regulations

The Associate shall procure and/or fabricate/erect all materials and equipment in accordance with all requirements of Central and State enactment, rules and regulations governing such work in India and at site. This shall not be construed as relieving the Associate from complying with any requirement of TPCODL as enumerated in the Contract which may be more rigid than and not contrary to the above mentioned rules, nor providing such construction as may be required by the above mentioned rules and regulations. In case of variance of the Technical Specification from the laws, ordinance, rules and regulations governing the work, the Associate shall immediately notify the same to the TPCODL. It is the sole responsibility of the Associate, however, to determine that such variance exists. Wherever required by rules and regulations, the Associate shall also obtain the statutory authorities' approval for the plant, machinery and equipment to be supplied by the Associate.

10.3 Specifications and Standards

The Associate shall follow all codes and standards referred in the Contract Document. Codes and standards of other may be followed by the Associate with the prior written approval of TPCODL, provided materials, supplies and equipment according to the standard are equal to or better than the corresponding standards specified in the Contract.

Brand names mentioned in the Contract documents are for the purpose of establishing the type and quality of products to be used. The Associate shall not change the brand name and qualities of the

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bought out items without the prior written approval of the TPCODL. All such products and equipment shall be used or installed in strict accordance with original manufacturer's recommendations, unless otherwise directed by the TPCODL. In any circumstances the codes, specimen and standards prescribed by any government agency should not be violated.

11.0 SAFETY

All Associates shall strictly abide by the guidelines provided in TPCODL's Contractor Safety Management System (CSMS) as applicable at all stages during the contract period. Associate shall execute the contracts ensuring the following in and as order of priority:

- Safety of Human Beings.
- Safety of Equipment/Assets.
- Timely Completion of Contract.

Safety related requirements as mentioned in our Contractor Safety Management System is attached as annexure K and is an integral part of this GCC. TPCODL may revise this CSMS document as a when required and the revised version shall be applicable on all contracts – current or future.

12.0 GUARANTEE

12.1 Guarantee of Performance

Associates shall stand guarantee that the equipment and material supplied/service or work rendered under the contract is free from design, manufacturing, material, construction, erection & installation and workmanship & quality defects and is capable of its due, rated and intended quality performance, as an integrated product delivered under the contract or a specific period termed as Guarantee Period(as elaborated elsewhere in this clause) The Associate should also guarantee that the equipment/material is new and unused except for the usage required for the tests and checks required as part of quality assurance.

12.2 Guarantee Period

The Guarantee Period will be equipment/service/work specific and shall be as specified in the Standard Specifications of TPCODL for the equipment/material/service/work and where standard specifications are not part of contract documents or guarantee period is not specified in the standard specifications,, the guarantee period shall be as per the Special Terms and Conditions of the Contract. In case of no mention of the guarantee period in standard specifications or SCC Guarantee Period will be 12 Months from the Date of Commissioning or 24 months from the date of delivery of final lot of supplies made, whichever is earlier.

12.3 Failure in Guarantee Period (GP)

If the equipment and material supplied/service or work rendered under the contract fails to perform its due, rated & intended quality performance, during the Guarantee period, the associate is liable to undertake repair/rectify/replace the equipment and material supplied/service or work rendered under the contract within time frame specified in the SCC or elsewhere in the contract documents at

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associate's cost to make the equipment and material supplied/service or work rendered under the contract of performing its due, rated and intended quality performance. If Associate fails to repair/rectify/replace the equipment or material supplied/service or work rendered under the contract, failed in Guarantee Period, TPCODL will be at liberty to get the same done at Associate's risks and costs and recover all such expenses plus the TPCODL's own charges (@ 20% of expenses incurred), from the Associate or from the "Security cum Performance Deposit" as the case may be.

If during the Warranty/ Guarantee period some parts of the supplies are replaced owing to the defects/ damages under the Warranty, the Warranty period for such replaced parts shall be until the expiry of twelve months from the date of such replacement or renewal or until the end of original Guarantee period, whichever is later.

Any repairs during the Guarantee Period shall be carried out by the Associate within 30 days of reporting the issue to Associate by TPCODL. However, if replacement of the Equipment is required, Associate shall notify the same to TPCODL within 7 days of reporting the issue by TPCODL. Thereafter, the total time for supply of new equipment/ material shall be equal to the original delivery period of that equipment/ material as specified in the Contract. In case the Associate is not able to rectify/ replace the faulty equipment/ material within the stipulated timelines as mentioned above, penalty shall be levied as per the Liquidated Damages clause mentioned in this document. The penalty amount shall be recovered from the payment due to the vendor or by encashment of the SPBG as the case may be.

12.4 Cost of repairs on failure in GP

The cost of repairs/rectification /replacement, apart from the actual cost of repairs/rectification/replacement is also inclusive of all associate costs of required transportation, site inspection /mobilization/dismantling and re-installation costs as applicable. The Associate has to ensure that the interruption in the usage of intended purpose of the equipment is minimized to the maximum extent In lieu of the time taken for repairs/rectification/replacement.

12.5 Guarantee period for Goods Outsourced

If the Associate outsources partly equipment/materials/services from third party as mutually agreed upon at the pre award stage of contract, TPCODL shall have the benefit of any additional guarantee period if provided by the third party for the part supplied/executed by them.

12.6 Latent Defect

Hidden defects in manufacturing or design of the product supplied and which could not be identified by the tests conducted but later manifested during operation of the equipment are termed as latent defects. Associates shall further be responsible for 'free replacement' for another period of THREE years from the end of the guarantee period for any 'Latent Defects' if noticed and reported by the Company.

13.0 LIQUIDATED DAMAGES

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- a) For Services which are of standalone use, multiple in quantities and having a single final completion schedule, Liquidated damages shall be levied without prejudice to any of the other contractual rights of TPCODL, as described below:
 - For delay of each week and part thereof from the completion schedule specified in the contract, 1% of contract value corresponding to unexecuted work, provided full execution is done within 130% of the original contract time. If full contractual service/work rendered is not completed within 130% of contract time for execution, TPCODL has the right to levy LD on the entire contract value, subject to a maximum of 10% of the total contract value.
- b) For services having phased completion schedule(milestone) as per contract terms, standalone use and multiple in quantities, Liquidated damages shall be levied without prejudice to any of the other contractual rights of TPCODL, as described below:
 - For the purpose of calculating and applying LD, each milestone shall be considered separately. For delay of each week and part thereof, from the execution of work schedule specified in the milestone, 1% of the contract value corresponding to the unexecuted work of the milestone, subject to a maximum of 10% of the total contract value of that milestone shall be levied. However, if full contractual service/work rendered is not completed within 130% of contract time for execution, TPCODL has the right to levy LD on the entire contract value, subject to a maximum of 10% of the total contract value. Deduction of LD shall be on landed cost i.e contract value inclusive of taxes and in pursuant statutory compliance GST would be applicable at the stipulated rate and the same shall be borne by Business Associate. In case of LD deduction, a GST invoice shall be issued by TPCODL as a proof of deduction/ recovery.

13.1 LD Waiver Request

Any request of LD waiver shall be submitted within thirty (30) days of deducting LD. Request submitted beyond the timeline shall not be entertained.

13.2 Material Recovery

In case of any recoveries for materials or services (for material free issued by TPCODL and not reconciled by BA or for services claimed and paid in excess at the time of running bills), the total cost which shall be recovered from the BA, shall be the gross amount of material or services (i.e. including taxes) plus applicable taxes as prevailing at the time of such recoveries.

14.0 ASSIGNMENT OR SUBCONTRACTING

Associates shall not assign/subcontract/outsource the schedule of activities of contract TPCODL enters with the associate, in part or full, without TPCODL's prior written approval. However outsourcing of materials/equipment/services by Associate to make the integrated product for which TPCODL's has placed the contract with the associate from suppliers, makes and agencies which have been mutually agreed upon during contract pre-award stage is permitted subject to following conditions.

In such cases where outsourcing is done by the Associate

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- Shall ensure that outsourced suppliers comply with the technical and financial qualification requirements specified by TPCODL in the contract document
- Shall furnish all particulars about the proposed outsourcing agencies and the details of the goods/services/work outsourced to the Associate while seeking approval of TPCODL for inclusion for outsourcing. The Associate shall give approval or shall refuse approval in writing within thirty (30) days of receipt of such request. However the Associate shall not be entitled for any additional contract execution time whatsoever in lieu of the process for approval for outsourcing agencies, and shall be held responsible for any delay in the project execution time.
- Shall remain jointly and severally liable for any action, deficiency, and/or negligence on the part
 of his outsourcing agencies. The approval extended by the Associate to outsourcing agencies
 recommended by the Associate shall not discharge the later from his Contract obligations.

Shall submit to the Associate unpriced copies of purchase orders with technical specifications included in the orders, placed on outsourcing agencies as soon as the respective orders have been placed by the Associate.

15.0 UNLAWFUL ACTIVITIES

The Associate shall have to ensure that none of its employees are engaged in any unlawful activities (whether covered under the scope of the present GCC or not) subversive of the TPCODL's interest failing which appropriate action (legal or otherwise) may be taken against the Associate by the TPCODL, in accordance with the terms of the present GCC.

16.0 CONFIDENTIALITY

Associate and its employees or representatives thereof shall strictly maintain the confidentiality of various information they come across while executing the contract as detailed below.

16.1 Documents

All maps, plans, drawings, specifications, schemes and other documents or information related to the Contract/Project and the subject matter contained therein and all other information given to the Associate by the TPCODL in connection with the performance of the contract shall be held confidential by the Associate and shall remain the property of the TPCODL and shall not be used or disclosed to third parties by the Associate for any purpose other than for which they have been supplied or prepared. The Associate may disclose to third parties, upon execution of confidentiality agreements, such part of the drawings, specifications or information if such disclosure is necessary for the performance of the Work provided such third parties agree in writing to keep such information confidential to the same extent and degree as provided herein, for the benefit of the TPCODL.

16.2 Geographical Data

Maps, layouts and photographs of the unit/plant including its surrounding regions showing vital installation for national security of country or those of TPCODL shall not be published or disclosed to

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the third parties or taken out of the country without prior written approval of the TPCODL and upon execution of confidentiality agreements satisfactory to the TPCODL with such third parties prior to disclosure.

16.3 Associate's Processes

Title to secret processes if any developed by the Associate on an exclusive basis and employed in the design of the equipment shall remain with the Associate. TPCODL shall hold in confidence such processes and shall not disclose such processes to the third parties without prior approval of the Associate and execution by such third parties of secrecy agreements satisfactory to the Associate prior to disclosure. Upon completion of contract, such processes shall become the property of the TPCODL. Title to technical specifications, drawings, flow sheets, norms, calculations, diagrams, interpretations of test results, schematics, layouts and such other information, which the Associate has supplied to the TPCODL under the Contract shall be passed on to the TPCODL. The TPCODL shall have the right to use these for construction, erection, start-up, Trial Run, operation, maintenance, modifications and/or expansion of the works including for the manufacture of spare parts.

16.4 Exclusions

The provision of Clauses 16.1 to 16.3 shall not apply to information:

- Which at the time of disclosure are in the public domain which later on become part of public domain through no fault of the party concerned, or
- Which were in the possession of the party concerned prior to disclosure to him by the other party, or
- Which were received by the party concerned after the time of disclosure without restriction on disclosure or use, from a third party who did not acquire such information directly or indirectly from the other party or has no obligation of confidentiality for such information.

16.5 Violation

In case of violation of this clause, the Associate is liable to pay compensation and damages as may be determined by the competent authority of TPCODL.

17.0 INTELLECTUAL PROPERTY RIGHTS

If, in the course of performance of its functions and duties as envisaged by the scope of the present GCC, the Associate acquires or develops, any unique knowledge or information which would be covered, or, is likely to be covered within the definition of a trademark, copyright, patent, business secret, geographical indication or any other form of intellectual property right, it shall be obliged, under the terms of this present GCC, to share such knowledge or information with the TPCODL. All rights, with respect to, or arising from such intellectual property, as afore mentioned, shall solely vest in TPCODL.

Moreover, the Associate undertakes not to breach any intellectual property right vesting in a third party/parties, whether by breach of statutory provision, passing off, or otherwise. In the event of

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any such breach, the Associate shall be wholly liable to compensate, indemnify or make good any loss suffered by such third party/parties, or any compensation/damages arising from any legal proceeding/s, or otherwise. No liability of TPCODL shall arise in this respect, and any costs, damages, expenses, compensation payable by TPCODL in this regard to a third party/parties, arising from a legal proceeding/s or otherwise, shall be recoverable from the Associate.

18.0 INDEMNITY

The Associate shall at all times indemnify, keep indemnified and hold harmless the TPCODL and its officers, directors, employees, affiliates, agents, successors and assigns against all actions, claims, demands, costs, charges and expenses arising from or incurred by reason of any infringement of patent, trade mark, registered design, copy rights and/or industrial property rights by manufacture, sale or use of the equipment supplied by the Associate whether or not the TPCODL is held liable for by any court judgement. In this connection, the TPCODL shall pass on all claims made against him to the Associate for settlement.

The Associate assumes responsibility for and shall indemnify and save harmless the TPCODL from all liability, claims, costs, expenses, taxes and assessments including penalties, punitive damages, attorney's fees and court costs which are or may be required to be paid by the TPCODL and its officers, directors, employees, affiliates, agents, successors and assigns arising from any breach of the Associate's obligations under the Contract or for which the Associate has assumed responsibilities under the Contract including those imposed under any local or national law or laws, or in respect to all salaries, wages or other compensation for all persons employed by the Associate or his Sub-Associates or suppliers in connection with the performance of any work covered by the Contract. The Associate shall execute, deliver and shall cause his Sub-Associate and suppliers to execute and deliver, such other further instruments and to comply with all the requirements of such laws and regulation as may be necessary there under to conform and effectuate the Contract and to protect the TPCODL.

The TPCODL shall not be held responsible for any accident or damages incurred or claims arising, due to the Associate's error there from prior to completion of work. The Associate shall be liable for such accidents and after completion of work for such accidents as the case may be due to negligence on his part to carry out Work in accordance with Indian laws and regulations and the specifications set forth herein.

19.0 LIABILITY & LIMITATIONS

19.1 Liability

Except for any specific liability which may be identified in the Contract and which may be payable hereunder, Associate shall not be liable for any special, incidental, indirect, or consequential Damages or any loss of business Contracts, revenues or other financial loss (or equivalents thereof no matter how claimed, computed or characterized) arising out of or in connection with the

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Performance of the Work or supply of Goods unless caused by Associate's negligence, willful misconduct or breach of contract.

If the Associate is a joint venture or consortium, all concerned parties shall be jointly and severally bound to the TPCODL for the fulfillment of the provisions of the Contract. The consortium or the joint venture shall designate one party as their leader, who will be the coordinator between the parties and TPCODL. The constituents & leader of the consortium or joint venture shall not be changed without the prior consent of TPCODL.

TPCODL shall have no liability or any special, incidental, indirect or consequential Damages for any loss of Business Contracts, revenues or other financial loss arising out of this Contract.

19.2 Limitation of Liability

The total liability of Associate against any contract shall be limited to the Total All Inclusive Contract Value.

20.0 FORCE MAJEURE

Force Majeure applies if the performance by either Party ("the Affected Party") of its obligations under Contract is materially and adversely affected.

"Force Majeure" shall mean any event or circumstance or combination of events or circumstances referred below and their consequences that wholly or partly prevents or unavoidably delays any Party in the performance of its obligations under this Agreement, but only and to the extent that such events and circumstances are not within the reasonable control, directly or indirectly, of the Affected Party and could not have been avoided even if the Affected Party had taken reasonable care:

- Act of war (whether declared or undeclared), invasion, armed conflict or act of foreign enemy, embargo, blockade, revolution, riot, bombs, religious strife or civil commotion, etc.
- Politically motivated sabotage, or terrorism, etc.
- Action or Act of Government or Governmental agency for which remedy is beyond the control of the affected parties.
- Any act of God.

Note: Causes like power breakdown/ shortages/fire/strikes, accidents etc. do not fall under Force Majeure.

Time being the essence of the Contract, if either party is prevented from the performance of its obligations in whole or in part due to an event of Force Majeure, then provided Notice of happening of any event by the Affected Party is given to the other party within seven (7) days from the date of occurrence of such event, which DIRECTLY has impact on works and submitted details and quantum of resulting effect, but at the same time had made all possible efforts to mitigate and overcome effects thereof, the Affected Party's performance under this Contract shall be suspended until such event ceases and the Scheduled Completion shall be delayed accordingly.

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If Force Majeure event(s) continue for a period of more than three months, the parties shall hold consultation to discuss the further course of action.

Neither party shall be considered to be in default or in breach of its obligation under the Contract to the extent that performance of such obligation by either party is prevented by any circumstances of Force Majeure which arise after effective date of Contract.

Neither party can claim any compensation from the other party on account of Force Majeure.

21.0 SUSPENSION OF CONTRACT

21.1 Suspension for Convenience

TPCODL may, at any time and at its sole option, suspend execution of all or any portions of the schedule of items of contract to be supplied/work to executed by Associate under the contract by providing to the Associate at least two business days written notice for contracts having contract completion period less than sixty days and at least seven business day notice for all other contracts.

Upon receipt of any such notice, the Associate shall respond as follows as applicable as per contract construction.

- Immediately discontinue further supply of material/goods specified in the suspension notice for supply contracts
- Immediately discontinue further service/work and supply of materials of those services/materials/work specified in the suspension notice for service /composite contract
- Promptly make every reasonable effort to obtain suspension, upon terms satisfactory to TPCODL, of all orders, outsourcing arrangements, and rental Contracts to the extent that they relate to performance of the portion of Work suspended by the notice.
- Protect and maintain the portion of the service/Work already completed, including the portion of the Work suspended hereunder, unless otherwise specifically stated in the notice.
- Continue delivering/carrying out the supply/service/work items as per contract conditions, which do not fall under purview of the suspension notice.

On receipt of resumption notice from TPCODL, the Associate shall resume execution of contract as specified in the resumption notice, within the time frame specified in the resumption notice.

21.2 Suspension for Breach of Contract conditions

TPCODL shall suspend execution of whole/or part thereof the contract till such time Associate complies with the conditions stipulated under section clause 22 for breach/default of contract conditions.

21.3 Compensation in lieu of Suspension

If the suspension of the contract in whole or in part is for convenience of TPCODL and not due to any breach of contract conditions by the associate, TPCODL at its discretion shall consider compensating

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all reasonable additional costs incurred by Associate in lieu of suspension of whole or part of contract, on representation of the Associate providing justified estimates of such additional costs and such estimates are found acceptable and approved by competent authority of TPCODL.

If the suspension of contract in whole or part thereof is due to breach of contract conditions (refer clause 24.3) by the Associate, Associate shall not be entitled for any compensation for any cost incurred in lieu of suspension of whole or part of contract and also shall be liable for compensating all the losses arising to TPCODL in lieu of suspension of contract. Resumption notice shall be subject to the Associate taking corrective action for the breach of contract conditions within the time frame and as per the terms specified in the suspension notice.

22.0 TERMINATION OF CONTRACTS

22.1 Termination for Default/Breach of Contract

The contract / PO shall be subject to termination by TPCODL in case of breach of the contract by the Associate which shall include but not be limited to the following:

- a. Withdrawal or intimation by the Associate of its intent to withdraw or surrender the execution
 / completion of the contracted work /PO or failure in ensuring adherence to any delivery
 schedules, in deviation of the contract/PO
- b. Refusal or neglect on the part of the Associate to supply material/equipment of quantity or quality as specified by TPCODL and within the timeframe as specified in the contract document or refusal or neglect to execute the services/work in terms of the agreed standards of quantity or quality and/or within the timeframe specified in the contract/PO.
- c. Failure in any respect to perform any portion of the Work contracted with promptness, diligence, or in accordance with the terms of the contract.
- d. Failure to furnish guarantees as specified and /or failure to comply with the terms thereof.
- e. Failure to furnish such relevant documents or information within the time specified which may be necessary for due execution / completion of the works and documentation.
- f. Liquidation, bankruptcy either voluntary or involuntary OR entering into any composition or compromise with its creditors, or Insolvency.
- g. In case any reasonable information has been received by TPCODL that Associate has adopted/ or attempted to adopt any unethical conduct, action in award of the contract /PO or at any time thereafter.
- h. Failure to comply with applicable statutory provisions as contained in the contract or failure to comply with the applicable laws.
- i. Failure to comply with safety regulations/clauses stipulated in the contract or as may be generally instructed by TPCODL.

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If the default or breach as specified under clause 22 (except sub clause g thereof) be committed by the Associate for the first time, TPCODL shall issue, along the with notice of default or breach, a warning notice instructing the associate to take remedial/corrective action within the time frame stipulated in the warning notice and not to repeat the same in future. The timeframe for corrective action by the associate shall be specific to the nature of breach of contract and the same shall not be objected to by the Associate. If the Associate fails to comply with the instructions in the warning notice or in taking corrective action to the satisfaction of TPCODL then TPCODL may terminate the entire or part of contract at its discretion by issuing termination notice without incurring any liability on this ground.

In case the contract is terminated for any breach of the nature specified in clause 24 g stated above, TPCODL shall have the right to terminate all the contracts TPCODL is having with the Associate by issuing termination notice which shall be without prejudice to the other rights of TPCODL available to it under law.

Without prejudice to its right to terminate for breach of contract, TPCODL may, without assigning any reason, terminate the Contract in whole or in part at any time at its discretion while the contract is in force by serving a written notice of two weeks to the Associate.

In the event of TPCODL having proceeded with termination of the contract the associate shall comply and proceed further in the following manner:

- a. Associate shall discontinue the supply, on the expiry of the said period of two weeks.
- b. Associate shall ensure that no further steps are being taken towards discharge of the obligations, terms and conditions as contained in the contract/PO. This shall include initiation of actions not limited to discontinuation of other allied and associated arrangements which the associate might have entered into with third parties for due discharge of its obligations under the contract with TPCODL.
- c. The Associate shall perform thereafter such tasks as may be necessary to preserve and protect the terminated portion of the material/service/work in progress and the materials and equipment at TPCODL sites or in transit thereto. However the associate shall continue to fulfill its contractual obligations with regard to the part of contract not terminated.
- d. It shall be open for TPCODL to conduct a joint assessment with the associate of the material ,supplies, equipment ,works or in general as to the subject matter of the contract in regard to which the associate claims having completed its obligations before or during such termination.
- e. It shall be open to TPCODL to seek invocation of the performance bank guarantee or any other guarantee or other security deposit by whatever name called submitted by the associate, which shall not be objected to or protested against by the associate.

In case of termination of the contract the parties agree to be governed inter alia by the following:

a. In case TPCODL exercises its right of termination as stated above the associate shall not dispute or object to the same.

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- b. The Associate shall be entitled to receive and claim only such payments OR sums of money from TPCODL as may be found payable to it in regard to works executed by it under the terms of the contract and no other claim of any nature whatsoever shall be made by the Associate.
- c. All such provisions which the parties have agreed to survive and prevail even after termination of the contract shall remain effective despite the termination.

In the event of such termination, TPCODL may finish the Work by whatever method it may deem expedient, including the hiring of services and /or purchase of material equipment from such third parties as TPCODL may deem fit or may itself provide any labor or materials and perform any part of the Work. The associate undertakes to bear the incremental costs if any paid by TPCODL in such a case attributable to failure on the part of the associate. The Associate in such a case shall not be entitled to receive any further payments and any sums found payable to it may be adjusted by TPCODL against the amount recoverable from him on this ground. The same shall be without prejudice to other rights available to TPCODL under law against the associate.

Upon the termination of any of the contract due to occurrence of any circumstances provided in clauses stated above and constituting repeated breach or misconduct, TPCODL shall be entitled to bar the associates its agents, affiliates from undertaking any negotiation / tendering, bidding, participation activities concerning TPCODL for a period of two years from date of such termination. The same shall be without prejudice to other rights available to TPCODL.

22.2 Termination for convenience of Associate

Associate at its convenience may request for termination of contract, clearly assigning the reason for such request. TPCODL has full right to accept, reject or partially accept such request. This convenience will be available to associate only after one year from the contract effective date. For this purpose, associate will provide a notice period of 90 days to TPCODL, Associate will have to pay TPCODL a 'termination convenience fee' equivalent to 5% of unexecuted contract value.

22.3 Termination for Convenience of TPCODL

TPCODL at its sole discretion may terminate the contract by giving 30 days prior notice in writing or through email to the Associate. TPCODL shall pay the Associate for all the supplies/ services rendered till the actual date of contract termination against submission of invoice by the Associate to that effect.

23.0 DISPUTE RESOLUTION & ARBITRATION

In case of any dispute or difference the parties shall endeavour to resolve the same through conciliatory and amicable measures within 15 Days failing which the matter may be referred by either party for resolution by the sole arbitrator to be appointed mutually by both the parties. The arbitral proceedings shall be conducted in accordance with Arbitration and Conciliation Act 1996 and the place of arbitration shall be Bhubaneswar. The language to be used at proceedings shall be English and the award of the arbitrator shall be final and binding on the parties. The parties shall bear their respective costs of arbitration. The associate shall continue to discharge its obligations

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towards due performance of the works as per the terms of the contract during the arbitration proceedings unless otherwise directed in writing by TPCODL or suspended by the arbitrator. Further, TPCODL shall continue making such payments as may be found due and payable to the associate for such works.

24.0 Governing laws and jurisdiction

The parties shall be subject to the jurisdiction of the courts of law in Bhubaneswar and any matter arising here from shall be subject to applicable law in force in India.

25.0 ATTRIBUTES OF GCC

25.1 Cancellation

The Company reserves the right to cancel, add, delete at its sole discretion, all or any terms of this GCC or any contract, order or terms agreed between the parties in pursuance without assigning any reasons and without any compensation to the Associates.

25.2 Severability

If any portion of this GCC is held to be void, invalid, or otherwise unenforceable, in whole or part, the remaining portions of this GCC shall remain in effect.

25.3 Order of Priority

In case of any discrepancies between the stipulations in General Conditions of the Contract (GCC) and Special Conditions of Contract (SCC), the GCC shall stand superseded by the SCC to the extent stipulated hereinabove while balance portion of respective clauses of GCC shall continue to be applicable.

26.0 INSURANCE

The Associate shall arrange accident insurance policy for his foreign experts/specialists/personnel deputed to Site and Associate's/his sub-Associates' manufacturing works as well as for his Indian engineers and supervisory staff. The Associate shall also take out for his Indian workmen, where applicable, a separate policy as required under Workmen's Compensation Act.

Associates shall be responsible to suitably insure their entire work-force (to the extent of at least meeting requirements under Workmen Compensation Act) Tools, Plant, Third party liability at the project site, All Risk comprehensive insurance for the entire works (insurance for free issue items will be in TPCODL scope) for total contract value or any other such risks during execution of works, till the works are handed over to the company, in consultation with TPCODL and shall submit copies of such insurances to the Engineer-in-Charge for review / acceptance before commencing the work. Engineer-in-charge must ensure compliance to insurance requirement by Associate before commencement of works. TPCODL shall stand fully indemnified in this respect.

27.0 ERRORS AND OMISSIONS

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The Associate shall be responsible for all discrepancies, errors and omissions in the drawings, documents or other information submitted by him, irrespective of whether these have been approved, reviewed or otherwise accepted by the TPCODL or not. However any error in design/drawing arising out of any incorrect data/written information from TPCODL will not be considered as error and omissions on part of the Associate.

28.0 TRANSFER OF TITLES

The title of ownership and property to all equipment, installations, erections, constructions materials, drawings & documents shall pass to the TPCODL is after commissioning and complete handing over-taking over.

However, such passing of title of ownership and property to the TPCODL shall not in any way absolve, dilute or diminish the responsibility and obligations of the Associate under this Contract including loss or damages and all risks, which shall vest with the Associate.

The Associate shall take all corrective measures arising out of discrepancies, errors and omissions in drawings and other information within the time schedule and without extra cost to the TPCODL.

The Associate shall also be responsible for any delay and/or extra cost if any, in carrying out engineering, and site works by other agencies arising out of discrepancies, errors and omissions stated in as well as of any late revision/s of drawings and information submitted by the Associate.

29.0 SUGGESTIONS & FEEDBACK

We welcome all our Business Associates to write to us about their experience with TPCODL; be it our Company, our services or our people. Each and every concern, issue, query and suggestion from you will help us to become a better company to work with and shall help us develop a strong bonding of trust and a long term relationship with you.

You may send your feedback by filling up our Business Associate Feedback Form enclosed herewith as *Annexure-I*. You can also log on to our website www.tpcentralodisha.com to provide your feedback according to the guidelines mentioned below:

30.0 CONTACT POINTS

In case Business Associate needs information with respect to payments or has any grievances, same may be lodged by log on to our website www.tpcentralodisha.com.

31.0 LIST OF ANNEXURES

S. No.	Subject	Annexure
1.	Performa for Bid Security Bank Guarantee	Α
3.	Performa for Performance Bank Guarantee (CP cum EP)	В
4.	Performa for No Demand Certificate by Associate	С

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5.	Performa for Indemnification on Statutory Compliance	
6.	Performa For Application For Issuance of Consolidated TDS Certificate	E
7.	HR Service Level Agreement	F
8.	Under taking for competence of workmen	G
9.	Business Associate Feedback Form	Н
10.	Acceptance Form For Participation In Reverse Auction Event	I
11.	Form for RTGS Payment	J
12.	Contractor Safety Management System	К
13.	Vendor Appraisal Form	L

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ANNEXURE-A

PROFORMA FOR BID SECURITY BANK GUARANTEE

TP Central Odisha Distribution Limited

Bhι	ubaneswar
	REAS, (Name of the Bidder) (hereinafter called "the BIDDER") has submitted his bid dated for the (Name of Contract) (hereinafter called "the BID").
unt wel	OW ALL men by these presents we (Name of the Bank) of (Name of the Country having our registered office at (hereinafter called "the BANK) are bound to TP Central Odisha Distribution Limited (TPCODL) in the sum of for which payment and truly to be made to the TPCODL the Bank binds himself, his successors and assigns by these seents.
SEA	ALED with the Common Seal of the said Bank this day of 20
The	e CONDITIONS of this obligation are:
i)	If the Bidder withdraws his Bid during the period of bid validity specified in the Proforma of Bid or
ii)	If the Bidder having been notified of the acceptance of his Bid by the TPCODL during the period of bid validity fails or refuses to furnish the Contract Performance Bank Guarantee, in accordance with the Instructions to Bidders.
pro	e undertake to pay the TPCODL upto the above amount upon receipt of its first written demand ovided that in its demand the TPCODL will note that amount claimed by it is due to it owing to the currence of one or both conditions, specifying the occurred condition or conditions.
enc ext	s Guarantee will remain in force upto and including the date (No of days as mentioned in tender quiry) days after the closing date of submission of bids as stated in the Invitation to Bid or as ended by you at any time prior to this date, notice of which extension to the Bank being hereby ived, and any demand in respect thereof should reach the Bank not later than the above date.
DA ⁻	TE SIGNATURE OF THE BANK
W۱٦	TNESS SEAL
(Sig	gnature, Name & Address)
(At	least 2 witnesses)

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ANNEXURE-B

PROFORMA FOR PERFORMANCE BANK GUARANTEE (CP cum EP)

(On Rs.100/- Stamp Paper)

No	ote:	
(a)	Format shall be followed in toto	
(b)	Claim period of one month must be kept up	
(c) sig	The guarantee to be accompanied by the covering letter from the bank confirming the guarantee	
TP	Central Odisha Distribution Limited	
Bh	ubaneswar CP cum EP BG No	
	Order/Contract Nodateddated	
1.	You have entered into a Contract No wit	h
	M/s (hereinafter referred to as "the Vendor") for the supply cum erection / civil work of (hereinafter referred to as" the said Equipment") for the price and on the terms and condition contained in the said contract.	_
2.	In accordance with the terms of the said contract, "the Vendor" agreed to furnish you with a irrevocable, unconditional and acceptable bank guarantee for 10% of the value of contract are to be valid till the end of Guarantee period plus one month towards "Contract cum Equipment performance". For this purpose you have agreed to accept the guarantee.	d
3.	In consideration thereof, we,	e co
	the contract on receipt of your intimating that "the Vendor" has not fulfilled his contractuobligations. You shall be the sole judge for such non-fulfilment and "the Vendor" shall have right to question such judgment.	
4.	You shall have the right to file / make your claim on us under the guarantee for a further period of three month from the date of expiry.	d
5.	This guarantee shall not be revoked without express consent and shall not be affected by you granting time or any other indulgence to "the Vendor", which shall include but not be limited to	

postponement from time to time of the exercise the same in you or any right which you may

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have against "the Vendor" and to exercise the same in any covenant contained or implied in the said contract or any other course or remedy or security available to you, and our Bank shall not be released from its obligations under this guarantee by your exercising any of your rights with reference to matters aforesaid or any of them or by reasons of any other act or forbearance or other acts of omission or commission on your part or any other indulgence shown by you or by any other matter or thing whatsoever which under the law would, but for this provision have the effect of relieving our bank from its obligation under this guarantee.

- 6. We also agree that you shall be entitled at your option to enforce this guarantee against our bank as a principal debtor, in the first instance, notwithstanding any other security or guarantee that you may have in relation to "the Vendor's" liabilities in respect of the premises
- 7. This guarantee shall not be affected by any change in the constitution of our Bank or "the Vendor" or for any other reason whatsoever.
- 8. Any claim / extension under the guarantee can be lodge-able at outstation banks or at Bhubaneswar branch and claim will also be payable at Bhubaneswar Branch (to be confirmed by Bhubaneswar Branch by a letter to that effect in case BG is from the branch outside Bhubaneswar)

	Diluballeswai j				
9.	Notwithstanding anything Rs				
	guarantee will remain in fo				ended from
10.	Unless a demand or claim from (expiry shall be discharged from all	date) i.e. on or befor	e	(claim period end	
Dat	ed at	_ this	_ day of	200	
Wit	<u>tness</u>				
			Bank's	rubber stamp	
1.			Banks full addre	ess	
			Designa	ation of Signatory	
2.			Bank official nu	mber	

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ANNEXURE-C

PROFORMA FOR "NO DEMAND CERTIFICATE" BY ASSOCIATE

(On Company's Letter head or with Company Seal)

(To be submitted by the Associate to TPCODL Accounts Department at the time of receipt of full and final payment)

(Certificate No. CCP/002)

Name of the Project	
Order/ Contract No.	
Dated	
Name of the Associate	
Scheme No. / Job No.	
and confirm that we have received the full and finatespect of our aforesaid Order No	(Associate) do hereby acknowledge al payment due and payable to us from TPCODL, in dated including amendments, if any, and we further confirm that we have no claim contract / W.O.
- ' '	any correspondence, documents, measurement ghts to lodge any claim or protest in future under
We are issuing this "NO DEMAND CERTIFICATE" in our free consent without any undue influence, mis	n favour of TPCODL, with full knowledge and with representation, coercion etc.
Dated	Signature
Place	Name
Designation	
	(Company Seal)

TPCØDLTP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department)

2nd Floor, IDCO Tower, janpath Bhubaneswar, Odisha 751022 NIT No.: TPCODL/P&S/ 1000000353/2022-23

<u>ANNEXURE – D</u>

PROFORMA FOR "INDEMNIFICATION ON STATUTORY COMPLIANCES"

(To be submitted by the successful Bidder within seven days of award of work)

(Certificate No. CCP/001)

Name of the Project
etter of Award / Contract No.
Dated
Name of the Associate
Scheme No. / Job No.
By this confirmation we, (Associate) are formally bound to M/s. TPCODL towards any sum which may be imposed, levied or hereinafter ecovered by the Provident Fund Organization under the provisions of the Employees of the Provident Fund and Miscellaneous Provisions Act 1952 in respect of employees employed by us.
We well and truly bind ourselves and our heirs executors administrators and representatives jointly everely and respectively for the above payment only to be paid to M/s. TPCODL.
AND WHEREAS we, (Associate) is making compliance of the Employees Provident Fund and Miscellaneous Provisions Act 1952, have entered into the above written bond for the indemnity to M/s. TPCODL against all losses from the acts or default of the said Associate in respect of compliance of the Provident Fund Act.
similarly we hereby confirm that we have complied with all statutory and local laws and nothing is putstanding with regard to Local Sales Tax, Labour Laws, Local Municipal dues, Electricity dues etc. We have entered into the above written bond for the indemnity to M/s. TPCODL against all losses from the acts or default of the said Associate in respect of compliance of the Local Sales Tax Laws, Local Laws, Labour Laws, Local Municipal Dues, Electricity dues etc.
NOW THE CONDITION, of the above written bond is as such that if the Associate during the period of his contract commits any default or fails to make payment of Contributions in respect of his employees to the Employees Provident Fund Organization, he shall indemnify the Principal Employer M/s. TPCODL from all and every loss and damage caused to them from any act, omissions or negligence of the said Associate in respect of compliances under the Employees Provident Fund and Miscellaneous Provisions Act, 1952.
N WITNESS to the above written bond we have here to set our hands, with our free consent.
Dated Signature
Place Name Designation Company Seal)

TPC DL TP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department)

2nd Floor, IDCO Tower, janpath Bhubaneswar, Odisha 751022

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ANNEXURE-E

PROFORMA FOR APPLICATION FOR ISSUANCE OF CONSOLIDATED TDS CERTIFICATE

To be printed on the letterhead

To,
TP Central Odisha Distribution Limited,
Bhubaneswar
Sub: Application for issuance of Consolidated TDS Certificate for the FY
Dear Sir,
I / we hereby request / authorize you to issue me / us a consolidate TDS Certificate for the financial year against tax deducted at source by you from my / our payments / bills during the said year from time to time under Chapter XVII – B of the Income Tax Act, 1961.
For and on behalf of
Signature
Name
Address
Contact No. (Land Line)
(Mobile)
PAN #
Assessing authority

ATTACH THE COPY OF PAN CARD

TP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department)

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ANNEXURE - F

SERVICE LEVEL AGREEMENT

(To be adhered to by Business Associates (BAs) in TPCODL on Human Resource Issues)

1.0 The following shall be adhered to by the Business Associates during his / its association with TPCODL:

Shall Abide by TPCODL Core Values:

- a) <u>Integrity</u> We must conduct our business fairly, with honesty and transparency. Everything we do must stand the test of public scrutiny.
- **b)** <u>Understanding</u> We must be caring, show respect, compassion and humanity to our colleagues and customers and always work for the benefit of the communities we serve.
- c) <u>Excellence</u> We must constantly strive to achieve the highest possible standards in our day to day work and in the quality of services we provide.
- **d)** <u>Unity</u> We must work cohesively with our colleagues across the group and with our customers and partners to build strong relationships based on tolerance, understanding and mutual co-operation.
- e) Responsibility We must continue to be responsible and sensitive to the communities and environments in which we work and always ensuring that what comes from the people; goes back to the people many times over.
- **f)** Agility- We must work in a speedy and responsive manner and be proactive and innovative in our approach.
- 2.0 The Business Associate / his manager / supervisor who is responsible for managing the project site / performance contract etc. in TPCODL would also ensure adherence of these values by his employees / persons deployed by him in connection with his works undertaken in TPCODL.
- 3.0 TPCODL is a signatory to the United Nation Global Compact as an integral part of its Governance principles / business. The Business Associates are required to:
 - a) Support and respect the protection of human rights and make sure that they are not complicit in human right abuses.
 - b) Respect freedom of association and effective recognition of the right to collective bargaining.
 - c) Not to resort to any form of forced and compulsory labour.
 - d) Shall ensure abolition of child labour in his area of work.
 - e) There is no discrimination in respect of employment and occupation in respect of his employees.
 - f) Support precautionary approach to environmental challenges.
 - g) Promote greater environmental responsibility by himself and his employees in his areas of work.

TPCODL

TP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department)

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- h) Deploy and defuse environmental friendly technologies while carrying out the works.
- i) Work against corruptions in all its form including extortion and bribery by himself and his employees.

4.0 The Business Associates are required to adhere to all applicable Labour Laws with special reference to the following:

- a) No person below the age of 18 years and no child labour will be engaged directly or indirectly for executing the work connected with the business of TPCODL.
- b) Minimum wages along with other statutory dues like PF, ESI, etc. as applicable to the workers shall be made within the prescribed period of 7th / 10th day of the following month.
- c) Deduction / deposit / record keeping and all other requirements under Employees PF Act 1952, Employees State Insurance Act 1948 and other applicable acts (if any) shall be adhered to
- d) Only statutorily authorized deductions (if any) shall be made in accordance with the relevant statutes.
- e) All the provisions of Contract Labour (R&A) Act 1970 shall be complied with in respect of the workers engaged for TPCODL work. The work will be commenced only after completing necessary formalities for obtaining Labour License (if applicable).
- f) Necessary registers / records, filing of returns etc. shall be maintained for verification by Statutory / TPCODL authorities.
- g) Payment of wages shall be made only in presence of and with certification of authorized representative of TPCODL or shall be made in the form of cheque / bank transfer to the employee.
- h) During the period of contract, the Business Associate will arrange for deployment of his supervisor / manager for total supervision and control of the work and their manpower. All the activities related to their manpower e.g. attendance, leave, wage disbursement etc. will be done under the supervision & control of Business Associates, While adhering to the prescribed standard / norms of production / productivity & quality. During execution of the work, Business Associate shall engage only such qualified / skilled manpower as may be envisaged / required for ensuring level of production / service into the contract / work order.
- i) Clearances as follows shall be obtained from IR & Welfare Group:
 - a. Clearance for commencement (before start of the work).
 - b. No Objection Certificate (after completion / before final settlement).
 - c. Copies of PF / ESI Challans shall be deposited with IR & Welfare Group every month
- j) The Business Associate shall indemnify TPCODL from any liabilities under applicable Labour Statutes.

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- k) The Business Associate shall ensure safety and health of his employees and shall also maintain hygienic working environment / condition in his area of work.
- I) The Business Associate and his employee shall abide by Laws of Land and shall not violate any applicable provisions.
- m) The Business Associate appreciates with and acquiesces to the right of TPCODL as principal employer to fulfil any of his legal obligations, if he fails to do so under applicable labour laws and deduct the same from his running bills / final payments / enchasing security deposit / Bank Guarantee as the case may be. If there is any further shortfall TPCODL has the right to recover the same from the Business Associate.
- n) The Business Associate ensures that person employed by him adhere to the moral and legal conduct and shall not violate any standard conduct envisaged in the premise of TPCODL by all such as, Transparency, Safety, Discipline, Integrity etc. The Business Associate or his employees should refrain from corrupt practices, giving or taking bribe in connection with any TPCODL business.
- 5.0 The <u>'Statutory Compliance Enforcement System'</u> in TPCODL is detailed below for adherence by all concerned. Corporate IR & Welfare Group will be the process owner for implementation of the system with the help of concerned Engineer I/c or Officer I/c.
 - a) Statutory Compliance being a professed value in TPCODL Code of Conduct, the concerned Engineer / Officer in charges are requested to adhere to the provisions and advise respective Business Associates in their domain to comply in letter and spirit.
 - b) Immediately after issuance of letter of intent, the authorized representative of the Business Associate will report to Corporate IR & Welfare group for completion of statutory requirements.
 - c) Normally, the work will be started only after 'Clearance for Commencement of Work (CCW) is issued by IR & W group to the Business associate. However in exceptional exigencies in engineer I/c / Officer I/c may direct the Business Associate to start the work and inform IR & W group about the same. Statutory requirements in this case may be completed parallely.
 - d) First monthly bill will be released only after producing CCW to the finance department. Similarly closure of work and final settlement will be affected after issuance of no objection certificate from IR & W group.

6.0 Requirements for 'Clearance for Commencement of Work' (CCW):

- a) Submission of filled up Form 'A' for database (Annexure-1).
- b) Copy of PF Code allocation letter.
- c) Copy of ESI Code allocation letter.
- d) Submission of duly filled up Form IV CL(R&A) act (In case more than or equals to 20 workers during the period of contract).
- e) Submission of duly filled up Form VI A (Notice of Commencement).

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- f) Copy of insurance cover note under WC Act 1923 (if applicable).
- g) Copy of Contract Agreement.
- h) Copy of indemnity bond (if applicable).
- i) Affidavit with regard to payment of wages through cheque / bank transfer only.

7.0 Requirements during execution of work:

- a) Copy of receipt of application for license / license (if applicable).
- b) Copy of PF Challan (latest by 26th day of every Month).
- c) Copy of ESI Challan (latest by 26th day of every Month).
- d) Copy of Wage disbursement sheet / Bank statement.
- e) Filing / Maintenance of all statutory registers / reports / returns for inspection by Statutory/ TPCODL authorities.
- f) Certification of wage disbursement by authorized representative of TPCODL.
- g) Copy of 'Labour Welfare Fund' deposit certificate / Challan.
- h) Insuring safe working practices at the work place.

8.0 Requirements for 'No Objection Certificate' (NOC) for closure of work:

- a) Submission of duly filled up Form VI A (Notice of Completion).
- b) Copy of Half yearly / Annual return for ESI / PF / CL(R&A).
- c) Consolidated copy of wage sheet of last month indicating full & final settlement of all dues like retrenchment benefit, bonus, leave encashment etc. Copy of individual declaration by employees in Form X regarding termination of employment.
- d) Confirmation certificate regarding filling up of form for transfer / withdrawal of PF by the concerned workers.

In case any of the above are deviated / not complied with the Letter of Award/Order shall be liable to be withdrawn / cancelled.

Enclosure:

- 1) Form A
- 2) Form X
- 3) Form XI
- 4) Form VI A
- 5) Form XXIV

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FORM (A)

[To be submitted by the Business Associate to the Principal Employer within a week from LoA <u>issuance</u>]

A. Details of the Agency

1. 2.		Name of Agency Nature of work:	:
	Local Address with Ph. No.	:	
•	(With Father's name)	:	
4.	Permanent Address (Full)	:	
5.	PF code no. & Place	:	
6.	ESI Code no. & Place	:	
7.	Name and address of	:	
	Sub-contractor (if any)		
<u>B. D</u>	etails of Work		
8. 9.	Name of work (as specified in LOI/LOA) LOI/LOA Nos. & Dates	:	
10.	Period of contract (Specify Dates)	:	
	[Including Extension period, if any]	:	
11.	Work Area [Department / Location]	:	
12.	Name / Cell no. of Officer I/c	:	
13.	Maximum No. of workers and staff to b	e engaged on any da	y during the year.
≽Su	pervisory Staff	:	

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➤Workers	➤ Workers :								
14. Do	you have any other co	ntract in TPCODL	: Ye	s/No					
If y	es, furnish details:								
15. Details of Workmen's compensation Policy, if applicable									
Name of Insurance Company									
of coverage: From To									
If no, I here		oility arising out of V	Vorkmen's C	ompensa	tion Act and Rules made				
C. Details o	f workers to be engag	<u>ed</u>							
No. of Wor	<u>kers</u>								
S. No.	Unskilled*	Semi-skilled*	Skilled	 *	Clerical / Supervisory				
					L				
* Number	o be indicated								
I/We under	=	DDL indemnified aga			force from time to time. y arising out of failure of				
The name of	• •	tives is		to en	ter the TPCODL Premises				
Date:									
			(Si	gnature (of the Business Associate				
				or his Au	thorized Representative)				
This Business Associate is / will be engaged in TPCODL.									
(Signature	and seal of								
Officer I/c	of the Work)								
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Form X

Undertaking

I		hereby undertake that all the dues in
respect of my employment with M/s		for the period of
	to	have been settled and final
payments including retrenchment ben	efit have been made to	me in full.
	()

Date:

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Form XI

Undertaking

	reference to the contract job awarded by M/s TP Central Odisha Distribution Limited to vide work
	r No dated
I	on behalf of
M/s	hereby undertake:
1.	that the dues in respect of the workmen/ employee(s) engaged by us for the said contract, payable as per the provisions of relevant statute pertaining to
	i. wages/ salary
	ii. PF & ESI, Bhubaneswar Labour Fund
	iii. All other statutory obligation
	has been paid /settled in full and no amount/ compliance is due/ pending.
	M/s will settle the same on its own and such liability will be borne by M/s
3.	That M/s hereby indemnify M/s TPCODL from any future liability i.r.o. any statutory obligation in respect of said contract.
Date	:
	Authorized Signatory
	For M/s

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FORM-VIA

NIT No.: TPCODL/P&S/ 1000000353/2022-23

Notice for Commencement / Completion of contract work

I/We, Sh. /	M/s					(Name and A	ddress		
of the	e Contra	ctor) here	eby intimate	that	the	contract	work		
				(name of	work) in	establishment	of the		
			(name	and address	s of the P	rincipal Employ	er) for		
which						I	License		
No				_dated		has	been		
issued to i	issued to me/us by the Licensing Officer(name of the Hea								
has been c	has been commenced / completed with effect from				date / on date.				
		:	Signature of Con	tractor					
					With Offi	ice Seal			
he Inspector									

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FORM XXIV

[See Rule 82(1)]

Return to be sent by the Contractor to the licensing Officer (in duplicate)

				Half	-Yearly Ending				
1.	Name and ad	dress of the Con	tractor						
2.	Name and ad	dress of the Esta	blishment						
3.	Name and address of the Principal Employer								
4.	Duration of Contract: Fromto								
5. No. of days during the half year on which									
	(a) th	e establishment	of the principal emplo	yer had worked					
	(b) th	e contractor's es	stablishment had work	ced					
6.	Maximum No	. of contract lab	our employed on any o	day during the half	–year:				
	Men	Women	Children	Total					
7.	(i) Daily	hours of work a	nd spread over		1				
	(ii) (a) wh	nether weekly ho	oliday observed and or	n what day					
	(b) if :	so, whether it w	as paid for						
	(iii) No. o	f man – hours of	overtime worked						
8.	No. of man days worked by								
	Men	Women	Children	Total					
9.	Amount of wa	ages paid			1				
	Men	Women	Children	Total					
10.	Amount of deductions from wages, if any								
	Men	Women	Children	Total					

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Wh	ether the following	have been provided	-
(i)	Canteen	:	
(ii)	Rest rooms	:	
(iii)	Drinking water	:	
(iv)	Crèches	:	
(v)	First Aid	:	
			Signature of contractor
Plac	ce		
Dat	e		

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<u>ANNEXURE – G</u>

UNDERTAKING FOR COMPETENCE OF WORKMEN

Name of Associate	:		
Tender No.	:		
Item	:		
With reference to the	e tender mentioned ab	ove, I/We	, hereby
		engaged by M/s	
		n all respect, commensurate to the nature of	
Date:			
		()
		Authorized Signatory	
		For M/s	
		Seal	

TP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department) 2nd Floor, IDCO Tower, janpath Bhubaneswar, Odisha 751022

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ANNEXURE-H

BUSINESS ASSOCIATE FEEDBACK FORM

With an objective to improve our internal processes and systems, and serve you better, we solicit your valuable feedback & suggestions. It is estimated that it will take about 10 minutes to complete this survey. We assure you that your feedback shall be kept confidential. Please send the duly filled feedback form in the "TPCODL addressed - attached envelop"

You are associated with us as ☐ OEMs ☐ Service Contractor ☐ Material Suppliers ☐ Material & Manpower Supplier						
You are associated with us for ☐ Less than 1 year ☐ More than 1 year but less than 3 years ☐ More than 3 years						
Your office is located at ☐ Bhubaneswar ☐ Within 200 kms from Bhubaneswar ☐ More than 200 kms from Bhubaneswar						
Your nearly turnover with TPCODL ☐ Less than 25 Lacs ☐ 25 Lacs to 1 Crore ☐	More than 1 Cr.					
Additional information						
Your Name						
Your Designation						
Your Organization						
Contact Nos.						
Email						

We once again thank you for your participation in this survey. Please spare 10 minutes to give your feedback on following pages (Section A to E)

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SECTION - A

(Please V mark in the relevant box and give your remarks / suggestions / information for our improvement.).

		1	2	3	4	5	
S. No.	Parameters	Do Not Agree	Slightly in Agreement	In Fair Agreement	Mostly in Agreement	Fully Agree	Remarks/ Suggestion
1	You receive all relevant queries / tenders from us in timely manner.						
2	We provide you enough lead time to respond to our queries / tenders.						
3	We provide you adequate support (drawings, documents, clarifications, briefing etc.) to enable you meet our requirements.						
4	All following elements of our contract / purchase order are rational :						
4.1	Scope of Work						
4.2	Delivery / Execution Schedule						
4.3	Payment Terms						
4.4	Liquidated Damages						
4.5	Performance Guarantee						
5	Our purchase orders / contracts are simple, specific & easy to understand						
6	TPCODL demonstrate willingness to be flexible in administration of Contract / Purchase Order						
7	We provide timely responses / clarifications to your queries						
8	TPCODL representative you interact / coordinate with is adequately empowered to support you in meeting contractual obligations						
9	TPCODL provide you all necessary infrastructure support for timely and quality completion of work (including AMC)						
10	TPCODL Engineer-in-Charge timely certifies the jobs executed/ material						

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							1000000333/2022-23
		1	2	3	4	5	
S. No.	Parameters	Do Not Agree	Slightly in Agreement	In Fair Agreement	Mostly in Agreement	Fully Agree	Remarks/ Suggestion
	supplied						
11	TPCODL Engineer-in-Charge efficiently supervises the job execution for timely completion of job						
12	BIRD (Bill Inward Receipt Desk) initiative has improved payment disbursement process						
13	Our approach for Inspection and Quality Assurance effective to expedite project completion?						
14	TPCODL never defaults on contractual terms						
15	In TPCODL Contracts closure is done within set time limit						
16	Our material receiving procedures are well defined and efficiently deployed to reduce mutual inconvenience						
17	Bank Guarantees are released in time bound manner						
18	Our processes related to payment / account settlement are effective.						
19	You get payments on time						
20	TPCODL Employees follow Ethical behavior						

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SECTION - B

SECTION - B (Please rate the following parameters on a scale of 1 to 5, where 1 - Minimum; 5 -Maximum)

SN	Parameters	1	2	3	4	5	Remarks/ Suggestion
1	How do you rate courtesy/ empathy/ attitude level and warmth of TPCODL employees you interact with from following team?						
1.1	Project Engineering						
1.2	District / Zones						
1.3	Projects/HOG (TS &P)						
1.4	Inspection & Quality Assurance						
1.5	Stores						
1.6	Metering & Billing						
1.7	Accounts / Finance						
1.8	Administration						
1.9	IT & Automation						
2	How would you rate TPCODL in comparison to your other clients in terms of fairness of treatment and transparency with its Business Associates?						
3	How would you rate TPCODL in comparison to your other clients in terms of processes and systems to manage partnership with its Business Associates						
4	How would you rate TPCODL in comparison to your other clients in terms of building long term & mutually relationship with its Business Associates						

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SECTION - C

Please V mark in the relevant box and give your remarks / suggestions / information for our improvement.

S. No.	Parameters	Certainly NO	Probably NO	Probably YES	Certainly YES	Remarks/ Suggestion
1	Based on your experience with TPCODL, would you like to continue your relationship with TPCODL?					
2	If someone asks you about TPCODL, would you talk "positively" about TPCODL?					
3	Would you refer TPCODL name to others in your community, fraternity and society as a professional & dynamic organization?					

SECTION - D

If we ask you to rate us on a scale of 1 to 10, how will you rate TPCODL, that truly represents your overall satisfaction with us (please tick appropriate box) -

1		2		3		4		5		6		7		8		9		10	
---	--	---	--	---	--	---	--	---	--	---	--	---	--	---	--	---	--	----	--

TP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department) 2nd Floor, IDCO Tower, janpath Bhubaneswar, Odisha 751022

or, IDCO Tower, janpath Bhubaneswar, Odisha 751022

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SECTION – E

Please V mark in the relevant box and give your remarks / suggestions / information for our improvement.

Please spare your thoughts for TPCODL's improvement in particular areas of weaknesses, particularly relating to some great practices, attitudes that you have seen elsewhere in Indian and International Organizations, which you recommend TPCODL to adopt. Please give your valuable salient recommendations.

Please spare your thoughts for TPCODL's improvement in particular areas of major concerns for you. We also welcome your suggestions to adopt any best practices, altitudes that you have observed / experienced elsewhere in Indian/ International organization.

Recommendation	Please tick (V) your top 5 expectations out of the follo below -	wing 10 points listed
(Please list down improvement you expect from TPCODL)	Timely payment	
1	Flexibility in Contracts/PO	
	Clarity in PO,s & Contracts	
2	Timely response to quarries	
	Timely certification of works executed	
3	Clarity in Specs, drawings, other docs etc.	
	Adequate information provided on website for tender notification, parties qualified etc.	
4	Timely receipt of material at site for execution	
	Performance Guarantee/EMD released in time	
5	Inspection & quality assurance support for timely job completion	

We thank you for your time and courtesy!!

TPCODL

TP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department)

2nd Floor, IDCO Tower, janpath Bhubaneswar, Odisha 751022

NIT No.: TPCODL/P&S/ 1000000353/2022-23

ANNEXURE - I

ACCEPTANCE FORM FOR PARTICIPATION IN REVERSE AUCTION EVENT

(To be signed and stamped by the bidder prior to participation in the auction event)

In a bid to make our entire procurement process more fair and transparent, TPCODL intends to use the reverse auctions through SAP-SRM tool as an integral part of the entire tendering process. All the bidders who are found as technically qualified based on the tender requirements shall be eligible to participate in the reverse auction event.

The following terms and conditions are deemed as accepted by the bidder on participation in the bid event:

- 1. TPCODL shall provide the user id and password to the authorized representative of the bidder. (Authorization Letter in lieu of the same shall be submitted along with the signed and stamped Acceptance Form).
- **2.** TPCODL will make every effort to make the bid process transparent. However, the award decision by TPCODL would be final and binding on the supplier.
- **3.** The bidder agrees to non-disclosure of trade information regarding the purchase, identity of TPCODL, bid process, bid technology, bid documentation and bid details.
- **4.** The bidder is advised to understand the auto bid process to safeguard themselves against any possibility of non-participation in the auction event.
- 5. In case of bidding through Internet medium, bidders are further advised to ensure availability of the entire infrastructure as required at their end to participate in the auction event. Inability to bid due to telephone line glitch, internet response issues, software or hardware hangs, power failure or any other reason shall not be the responsibility of TPCODL.
- **6.** In case of intranet medium, TPCODL shall provide the infrastructure to bidders. Further, TPCODL has sole discretion to extend or restart the auction event in case of any glitches in infrastructure observed which has restricted the bidders to submit the bids to ensure fair & transparent competitive bidding. In case an auction event is restarted, the best bid as already available in the system shall become the start price for the new auction.
- 7. In case the bidder fails to participate in the auction event due any reason whatsoever, it shall be presumed that the bidder has no further discounts to offer and the initial bid as submitted by the bidder as a part of the tender shall be considered as the bidder's final no regret offer. Any offline price bids received from a bidder in lieu of non-participation in the auction event shall be outrightly rejected by TPCODL.
- 8. The bidder shall be prepared with competitive price quotes on the day of the bidding event.
- **9.** The prices as quoted by the bidder during the auction event shall be inclusive of all the applicable taxes, duties and levies and shall be FOR at TPCODL site.
- 10. The prices submitted by a bidder during the auction event shall be binding on the bidder.
- 11. No requests for time extension of the auction event shall be considered by TPCODL.
- **12.** The original price bids of the bidders shall be reduced on pro-rata basis against each line item based on the final all inclusive prices offered during conclusion of the auction event for arriving at Contract amount.

Signature & Seal of the Bidder

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ANNEXURE - J

To,		
DGM (Finance)		
TP Central Odisha Distribution Limited Bhubaneswar		
Sub: e-Payments through National Gross Settlement System (RTGS)	Electronic Fund Transfer (NEFT) OR Real Time	
Dear Sir,		
We request and authorize you to affect e- the details given below:-	payment through NEFT/RTGS to our Bank Account as per	
Vendor Code	:	
Title of Account in the Bank	:	
Account Type	:	
	(Please mention here whether account is Savings/Current/Cash Credit)	
Bank Account Number		
Bank Account Number Name & Address of Bank	:	
Name & Address of Bank		
Name & Address of Bank Bank Contact Person's Names		
Name & Address of Bank Bank Contact Person's Names Bank Tele Numbers with STD Code		
Name & Address of Bank Bank Contact Person's Names Bank Tele Numbers with STD Code	: : : (Please enclose a Xerox a copy of a cheque. This	

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your account)

	:
Email Address of accounts person (to send payment information)	o
Name of the Authorized Signatory	:
Contact Person's Name	:
Official Correspondence Address	:
amounts in our account. Any change in	ges, if any, levied by our bank for the credit of NEFT/RTGS above furnished information shall be informed to TPCODL pt TPCODL indemnified for any loss incurred due to wrong
Thanking you,	
For	
(Authorised Signatory)	
(Signature with Rubber Stamp)	
Certification from Bank:	
account number (specify Bank a/c no.) of	iving NEFT/RTGS credits and we further confirm that the (Please mention here name of the account holder), the I the MICR and IFSC Code of our branch mentioned above
This also is certified that the above inform	mation is correct as per Bank record

(Manager's/ Officers Signature under Bank Stamp)

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TP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department)

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ANNEXURE - K

NIT No.: TPCODL/P&S/ 1000000353/2022-23

CONTRACTOR SAFETY MANAGEMENT SYSTEM

1. OBJECTIVE

The objective of the Contractor Safety Management System is to lay down clear guidelines for all Business Associates (including their associates, staff and agents) which would facilitate them to observe all statutory rules and regulations, comply with applicable standards of Central Electricity Authority (Measures relating to safety and electric supply) Regulations, 2010 & (safety requirements for construction, operation and maintenance of electrical plants and electric lines) Regulations, 2011, TPCODL Safety Manual and Guidelines and thus, ensure creation of safe working environment for all stakeholders of our network.

2. SCOPE

All contracts (minor and major) will be subject to the provisions of this document.

Minor Contracts: Contracts which satisfy all the criteria listed under the head "Minor Contracts".

Major Contracts: Contracts which satisfy any two or more criteria listed under the head "Major Contracts"

Criteria	Minor Contracts	Major Contracts
Value of Contract	< Rs. 1500000/- (less than Rs. Fifteen Lac)	>= Rs. 1500000/- (Equal or more than Rs. Fifteen
	Filteen Lacy	Lac)
Period	Period less than 1 year	Any period
Working on energized		
electrical equipment	No	Yes
Working on height (above 1.8		
Mtrs from ground)	No	Yes
Work involving construction		
activity	No	Yes
Working with hazardous		
goods or chemicals	No	Yes
Work involving danger to		
general public	No	Yes

Note: Exceptions for major and minor contract are – in house software development, supply of material or equipment but no direct or indirect installation of the same material,

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administration contracts (courier, water supply, printing, security, transport, etc.), minor civil work like plastering at ground level or flooring, etc. The facility management (housekeeping) contract will always be treated as a minor contract.

3. INFORMATION REQUIRED AT TIME OF VENDOR REGISTRATION OR BEFORE COMMENCEMENT OF CONTRACT

- 3.1 Business Associate is required to fill the Safety Management System Questionnaire as per annexure 1 and submit along with the vendor registration process / bid / tender document. The filled questionnaire will be scrutinized by Engineer In-charge / indenting group and recommend suitability of the BA with respect to safety requirements. The fulfilment of statutory requirements for vendor registration pertaining to labour laws etc. shall be done by BA Cell on being referred to it.
- 3.2 Business Associate is required to take suitable risk control measures mentioned against the identified Hazards and Risk document provided for all contracts as per *annexure 2*. The primary objective of this is to evaluate the understanding of the BA towards risk mitigation and employment of safe work procedures. BA is required to conduct the Hazard identification and Risk Assessment study as per the procedure and deploy more or other measures if deemed necessary.
- 3.3 Business Associate shall comply with **Statutory Requirements related to Safety Occupational Health** and submit the "Safety Undertaking" as per *annexure 4*.

4. GENERAL SAFETY CONDITIONS REQUIRED TO BE FULFILLED BY BUSINESS ASSOCIATES

The requirements of the contractor safety management system applicable to the minor or major contracts related to various groups are as following –

- 4.1 Maintenance of Distribution Network Annexure 3.1
- 4.2 Distribution Projects Annexure 3.2
- 4.3 EHV Projects Annexure 3.3
- 4.4 Maintenance of Sub transmission network Annexure 3.4
- 4.5 Civil / Generation Projects Annexure 3.5
- 4.6 Meter Management Group (MMG), Revenue Recovery Group (RRG), Energy Auditing Group, AMI, MRG, etc. *Annex3.6*
- 4.7 Maintenance and Operation of Street Light. Annexure 3.7
- 1. Please note that hydra cranes used by any dept should be ACE Model No. FX 150 ACE SX 150, Escorts Model No. TRX 1550 or contemporary. Use of old generation hydra cranes like ACE 14XW or ACE 12 XW, etc are prohibited.

(Details as per Annexure attached)

Note: For minor contracts, the BA shall assign the duties of Safety Representative to the Work Supervisor. Work Supervisor will deliver all duties and responsibilities of Safety Supervisor as detailed in this document.

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The Business Associate (BA) having major contract will appointing Safety supervisor, engineer / manager for the TPCODL work. The BA shall make all necessary arrangements for getting their workforce safety trained and competency checked from the DOSEC of TPCODL before deployment in the field. BA Cell shall recommend the suitability after competency checked by Engineer In-charge and SAFETY group (or his representative) of TPCODL. After getting the clearance from DOSEC, BA cell and receiving temporary I-card issued by TPCODL, Business Associate shall commence the working.

Safety Representative of Business Associates will formally become the nodal point for safety concerns for TPCODL. BA shall not frequently transfer or terminate the services of any of the safety representatives appointed for TPCODL work site. BA needs to ensure that Safety representative is available at all points of time; failing which the work being carried out in the interim (period when Safety representative is not available) shall be treated as working under improper supervision and due penal provisions shall be initiated against the BA. BA will be required to provide all applicable infrastructure and power to ensure smooth working of the safety representative to maintain a sound safety management system. In all contracts safety representative will not be assigned any other activity at site apart from the works related to safety management. The duties are detailed in clause 5.5 of this document. TPCODL will be auditing the facilities provided to the BA's safety team time to time.

The Safety Representative of the BA shall be required to meet and follow the instructions of the Engineer In-charge and SAFETY Group of TPCODL. He shall be responsible for providing the MIS and/or any other relevant information, as and when desired, within the stipulated time frame as per the requirements of TPCODL. Any non-conformance to safety will lead to the negative marking or issue of safety violation challan/ tokens which shall affect the monthly evaluation and performance of BA.

All contracts where BA has to depute vehicle for their staff and equipment to move from one location to other, the BA shall ensure that vehicle complies all required statutory clearances and requirement as per The Motor Vehicle Act, 1988 as well as TPCODL Road Safety Policy and are in good & safe state of working.

5. QUALIFICATION AND EXPERIENCE OF THE SAFETY AND SITE PERSONNEL

Qualification and experience required for the safety and site personnel are as following:

- **5.1 Safety Supervisor:** It is mandatory that educational qualification of safety supervisor be ITI (of relevant trade) / Diploma (Any branch of engineering) and he has a working experience on electrical system / relevant field of work at least 5 yrs for ITI and 3 years for Diploma holder. Having formal experience of the safety systems will be an added advantage
- **5.2 Safety Engineer:** It is mandatory that educational qualification of safety engineer be at least Diploma (relevant branch) and he has working experience on electrical system of at least 3 yrs. Having the formal experience of the safety systems will be an added advantage.

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5.3 Safety Manager: The educational qualification of safety manager should be graduate engineer with working experience on electrical system / network of at least 3 yrs. OR Diploma in Industrial Safety with working experience of 05 years including at least 02 years on electrical network.

However, clause 5.1, 5.2 and 5.3 are not applicable for minor contracts. In such cases, BA shall assign the duties of Safety Representative to the Work Supervisor. Work Supervisor will deliver required duties of Safety Representative (as per clause 5.5) in addition to other duties without diluting the importance of safety.

5.4 Site Skilled Personnel: For all responsibility related to site activities and operations, the BA shall employ only qualified and skilled persons and shall comply the provisions of section 19 & 29 of Central Electricity Authority (Measures relating to safety and electric supply) Regulations, 2010. Persons holding valid approvals only by any Government approved agency or a competency assessment panel or a team set up by TPCODL shall be allowed to perform the High Risk / High Hazard activities (refer page 1). The skill / qualification required for the electrician and electrical supervisor are given in annexure 5. The contracts related to maintenance of Distribution Network, Distribution Projects, Extra High Voltage Projects, maintenance of Sub-Transmission Network, Meter Management Group & Energy Audit Group, maintenance and operation of street lights, shall preferably have at least 20 per cent of ITI qualified electricians in the first year of the contract. This figure shall preferably be incremented by 15 per cent every subsequent year.

Note: For the competency assessment may please refer the work instructions. An employee shall have to necessarily undergo the competency assessment check once in every eighteen months.

5.5 Requirements from the Safety Representative(s) of the Business Associate:

- 5.5.1 Safety training of 2 hrs/employee/month and one day of safety induction training to all new employees joining the BA will be conducted by the BA as per Safety training modules of TPCODL.
- 5.5.2 Safety Talk / tool box talk before start of shift to BA employees.
- 5.5.3 Ensuring the availability & proper usage of the standard safety equipment (PPE)
- 5.5.4 Periodic inspection of PPE to ensure their serviceability and maintaining the 10% buffer stock of standard PPEs.
- 5.5.5 Ensuring the adherence to standard operating procedures of TPCODL as mentioned in TPCODL Safety standard and O & M and concerned function's manual.
- 5.5.6 Safety inspections / audits as per the process of TPCODL
- 5.5.7 Working in close coordination Safety Group of TPCODL.
- 5.5.8 Reporting of unsafe acts, unsafe conditions, near miss, incident or accident to Engineer In-Charge and Safety Group of TPCODL immediately after its occurrence.
- 5.5.9 Regular HIRA at site and comply the control measures as stated in the detailed HIRA as per the *annexure 2*. Also deployment of JSA based checklist shall be ensured.
- 5.5.10 Ensuring compliance with safety and other laws as may be applicable and providing for safety assurance.

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- **5.6 Training and Syllabus:** The BA shall not deploy any person at work place / site or send newly recruited personnel directly to DOSEC for competency assessment without Safety Induction Training.
 - 5.6.1 All new BA employees have to necessarily undergo one and half days Safety training and Competency assessment at training centre of BA cell. This training will be conducted once in a week. After the completion of Safety training & Competency assessment I-card will be issued to all competent BA employees
 - 5.6.2 BA is expected to initially train and judge the capability of the workman at his own end before further recommending the workmen for Competency assessment. If any BA workman sent for competency assessment. In case any BA workman fails in the Competency test at DOSEC, it will be deemed that BA has not imparted sufficient training at his end and actual cost of training ₹ 7500/ BA employee/ failed attempt will be recovered.
 - 5.6.3 The workers who have imparted Safety Training and issued I-Cards of TPCODL, are not deployed at TPCODL worksites/ voluntarily left the job by workers/ used somewhere else other than TPCODL by the BA, in that case Management reserves the rights to intervene and recover the actual cost of training i.e. ₹ 7500/BA employee. (Exempted for attrition rate of BA workers less than or equal to 10% of total workforce deployed at TPCODL)
- 5.7 It is desired that Safety representative of the BA to impart the general safety training to each employee of duration 2 hrs per month. The training will be organized at BA level and the record to be sent to engineer in-charge and SAFETY group of TPCODL every month. Please refer schedule and syllabus in *annexure* 6.

List of Personal Protective Equipment (PPE) and Maintenance schedule: BA shall commence the project or any work only when the required PPE are made available to the team of employees involved in the work. Each PPE of BA shall be checked / inspected by the safety representative / supervisor at zone before the work start or as prescribed in the list. Safety representative shall regularly check the healthiness of each PPE allocated to lineman. Suitable record shall be maintained at zone. Defective PPE shall be immediately replaced or within 24 hours by the BA. In no case linemen or any other official of BA may be allowed to work with defective PPE. It is preferred that BA ensures minimum stock of each PPE at zone for immediate replacement with defective one. The PPE shall be IS / BS / CE marked and exactly as per the standard or specification mentioned in the annexure 7. Working without PPE / non-standard PPE shall be treated as safety violation and penalty as stated in section 6.0 of this document. If TPCODL finds that BA has not provided the adequate / appropriate PPE to their staff, TPCODL reserves the rights to stop the work and call the BA to provide appropriate PPEs at the risk. If the BA fails to provide the required PPEs at the risk then the same shall be provided by TPCODL at the actual cost of the PPE. The amount shall be charged to BA and same shall be first recovered from the current bill of BA or any future payment to be made to BA. In the event of any balance amount still left for recovery, the same shall be adjusted against retention amount or by invoking bank guarantee submitted by BA.

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- 5.8 Safety Audit / Inspection & HIRA: The BA shall get the required safety inspection / audit conducted by his technical team comprising of safety representative as per the annexure 8. The safety representative will be required to conduct the HIRA (Hazard Identification and Risk Assessment) as per annexure 2 of the process and work undertaken at least two times in a year or every time if a new process / activity / machine is introduced or whenever an accident take place. The risk identified to be addressed suitably with
 - Engineering Control
 - Management Control, and
 - Personal Protective Equipment.

The safety representative of BA shall inform and educate for the identified risk and hazard control methods to employees, supervisor and engineer as well as the engineer in-charge and SAFETY group of TPCODL.

- 5.9 Safety Performance and Safety MIS: The BA shall maintain good practice of safety all through the contract duration. Safety shall always be of paramount importance during the contract period. Safety performance will be monitored on yearly basis throughout the period and no relaxation will be given for bad performance. BA with good track record and excellent performance will be rewarded suitably as per clause 6.0 of this document. The BA has to provide monthly "Performance Report Safety" to engineer in-charge and SAFETY group TPCODL this shall be part of monthly bill along with training details. Performa of the report is enclosed as *annexure 9*.
- **5.10** Pre Employment Medical Check-up and Fitness of employees engaged for the critical works: The BA shall submit the health fitness certificate for all those workers involved in climbing the pole or working at height for following diseases:
 - 5.10.2 Epilepsy
 - 5.10.3 Colour blindness
 - 5.10.4 Deafness
 - 5.10.5 Vertigo & height phobia

Every year BA will give an undertaking stating that all the employees are fit to work and have not developed aforesaid diseases. The Record of such medical check-ups shall be submitted to BA Cell before issue of temporary identity card. The records shall be maintained at BA Cell. All such medical check-ups shall be repeated once in a year for all workers involved in climbing the pole or working on electrical network.

6. REWARD AND PUNITIVE MEASURES

- **6.1** To support the enforcement of good SHE & DM practices by the Business Associate and to eliminate repeated or continuing safety violations, use of appropriate reward and punitive measures shall be made. Each unsafe act or violation of the safety guidelines as described in the Safety Manual of the TPCODL will be audit criteria of this system. Broadly the measures identified are following:
 - 6.1.1 Working without PPE/ Safety Gadgets

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- 6.1.2 Working without proper tools and tackles, barricading, Poor condition of Crane / Hydra / Vehicle, using without certification / Licence, Incompetent driver/ Helper
- 6.1.3 Working without creation of effective safety zone
- 6.1.4 Improper Supervision at worksite, Lineman/ Supervisor working without competency
- 6.1.5 Working without adherence to PTW process or authorization/ not adherence to SOPs / W.I. of TPCODL.
- 6.1.6 Improper Working at height equal to or above 1.8 mtrs without taking proper fall protection measures/ Poor condition of Ladder

6.2 Measures of Reward and Punitive Measures

The Engineer In-Charge, NSO, SC, ASOs, CSI / SIs and SHE &DM group will conduct the surprise audits of the work / project and if any non-conformance is found the same will be booked and entered in the format "Safety Violation Record" *annexure 10*. The flow of the information is given below:

Safety Violation Escalation & Monito	Safety Violation Escalation & Monitoring process							
Action	Responsibility							
Safety Violation form has been filled and counter foil sent	Engineer In-charge/ NSO / SC /							
to SAFETY team for information. The main form is to be	SAFETY Group /CSI/ ASO/ Any							
given to BA supervisor / Engineer in-charge.	authorised TPCODL official.							
(Automatically generated if Site audit done through								
Mobile App.)								
↓								
Entry of the violation in the master record and sending	SAFETY Group							
the information to concerned Manager, HoG, HoD, Head								
and Chief (O &S). (Automatically generated if Site audit								
done through Mobile App.).								
↓								
Forwarding the information Centralized Account Payable	Engineer In-charge							
(CAPS) for amount deduction from the current bill of the								
BA, if any.								
\								
HoG (Safety – II) & HoG (Safety & Quality – Commercial)	SAFETY Group							
and CAPS to generate the MIS of the violations and the								
amount deducted.								
\								
The pool of the amount generated after the deduction to	SAFETY Group with approval of							
be utilized in safety welfare of BA employees.	CFO/Chief (O & S) /CEO&MD							

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The safety violations have been rated from 1 to 5 (figure 6.3) as per the gravity of the violation. If the same violation is repeated it may escalate into a higher penalty. If a particular Business Associate employee violates safety norms three times, he shall not be allowed to work in TPCODL for a period of one year from the date of the 3rd violation.

6.3 Safety Violation Escalation Matrix 6.3.1

1 W Ha	afety Violation Vorking without PPE (Helmet/Gloves/Safety larness/ Safety Shoes etc.)	1st A	2nd	3rd	4th	Subsequent Violations
1 Ha	, , , ,	А				violations
			В	С	D	
3 W	nproper Working at Height	А	В	С	D	Will attract the same penality
	Vorking without proper tools and tackles	А	В	С	D	as applicable in the 4th violation.
7 1	oor condition of Crane/Hydra/ 'ehicle/Incompetent driver/ Helper	А	В	С	D	
5 Vi	iolation of SOP/ WI	В	С	D	E	
6 1	Vorking without adherence to PTW process or uthorization/ Safety Zone	С	D	E		

Legend	Action to be taken	Responsibility	Penality Amount (in Rs.)	The number of
Α	Warning letter	Engineer Incharge	Nil	violations are to
В	Levy of Penalty	Engineer Incharge	2.000	be calculated cumulatively
С	Memo to BA & Levy of Penalty	Head of Group		overthe
D	Memo to BA & Levy of Penalty	Head of Department	10,000	contract period
E	Memo to BA, Levy of Penalty and termination of Contract	Head of Department		and not on monthly basis.

Figure 6.3 (1a)-Penality Matrix for Safety violation (Applicable for Minor Contracts)

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	Consequence of Safety Violation Observed (Not related to Incident/ Accident)			Violation	1	
S.No.	Safety Violation	1st	2nd	3rd	4th	Subsequent Violations
1	Working without PPE (Helmet/Gloves/Safety Harness/ Safety Shoes etc.)	В	С	D	D	Will attract the
2	Improper Working at Height	В	С	D	D	same penality as applicable in the 4th
3	Working without proper tools and tackles	А	В	С	D	violation.
4	Poor condition of Crane/Hydra/ Vehicle/Incompetent driver/ Helper	В	С	D	E	
5	Violation of SOP/ WI	С	D	E		
6	Working without adherence to PTW process or authorization/ Safety Zone	С	D	Е		
Legend	Action to be taken	Respor	sibility	Penality Am	ount (in Rs.)	The number of
Α	Levy of Penalty	Engineer Inc	harge		000	violations are to
В	Memo to BA & Levy of Penalty	Engineer Incharge		10,	000	be calculated cumulatively
С	Memo to BA & Levy of Penalty	Head of Gro	up	25,	000	over the
D	Memo to BA & Levy of Penalty	Head of Dep	artment	50,	000	contract period
Е	Memo to BA, Levy of Penalty and termination of Contract Figure 6.3 (1b)-Penality Matrix for Safe	Head of Dep		ĺ ,	,000	and not on monthly basis.

Once the BA reaches the "BLACK" (color – "5") category, i.e. highest level of safety violation, "Termination" notice to BA will be issued from the office of the Head of Department (equivalent to Addl GM/ GM/ Sr. GM level) and further, *if required*, continuation / extension of contract will only be initiated by Functional Head of the department (equivalent to Sr. GM / VP level) and approved by CEO & MD. Till the extension, the contract will remain suspended.

TPCODL encourages the reportage of the safety violation during the contract work by BA. Any TPCODL employee can register a safety violation against the BA in the "Safety Violation Form" annexure 10. Initially the observer has to fill the form and handover the counterfoil (lower portion) of the document to the supervisor of the BA, inform the site engineer of TPCODL and send the top portion of the Safety Violation Form to SAFETY group for the further necessary action against the BA. The cumulative nos. of Safety Violations pertaining to any particular BA shall be calculated on yearly basis.

Safety violations resulting in incident / accident will be treated as per gravity of the injury / fatality and its impact as well as type i.e. minor or Major. Consequences of incident / accident are shown in the matrix (figure 6.3(2) for major and 6.3(3) for minor) below. In case of any accident, findings and recommendations of Accident Enquiry Committee will be final and binding and will supersede the arbitration clause of GCC.

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Co	onsequence Of an Incident / Accident (In case of <u>MAJOR</u> contract)		Incident	/ Accident		Action Required
SI. No	Type of the injury	1st	2nd	3rd	4th	on
1	Slight injury (First Aid Case)	(Strengthening of pr	ocess through conti	F nuous improvement in th	e w ork procedure)	Take r m
2	Minor injury (No or Hospitalization less then 48 Hrs)	F	G	G	н	Take risk reduction measures
3	Major injury (Bone injury or burn or Hospitalization more then 48 Hrs)	G	G	н	1	uction s
4	Single fatality	J	κ			Intolerable
5	Multiple fatalities (Two or more fatalities during one event)	K				yrable
Legend	Action to be taken	Responsibility		Penalty (in Rs.)		
F	Memo to BA and levy of penalty	Engineer Incha	rge	5,000/-		
G	Memo to BA and levy of penalty	Head of Group		20,000/-	The number	-
Н	Memo to BA and levy of penalty	Head of Group		50,000/-	violations are calculate	ed
ı	Memo to BA and levy of penalty	Head of Depart	ment	2,00,000/-	cumulatively over contract period ar	
J	Memo to BA and levy of penalty	Head of Depart	ment	5,00,000/	not on monthly basi	
ĸ	Memo to BA, levy of penalty, termination of contract and black listing of BA	Functional Hea	d	10,00,000/-		
	Figure 6.3 (2) - Penalty Mat	rix for Incident /	Accident in Maj	or Contracts		

(For example: In major contracts, if there is first incidence of major injury say bone injury (Cat. 3) where worker was hospitalized for more than 48 hrs then a penalty of amount Rs.20000/- will be deducted from the current bill produced for the payment. This penalty will be similar for first two incidents. However, it will increment to next higher category i.e. Rs. 50,000/- on subsequent incidents as per the above matrix)

Co	onsequence Of an Incident / Accident (In case of <u>MINOR</u> contract)		Incident	/ Accident		Action Required	
SI. No	Type of the injury	1st	1st 2nd 3rd				
1	Slight injury (First Aid Case)	(Strengthening of pr	ocess through conti	L nuous improvement in th	e w ork procedure)	Take r	
2	Minor injury (No or Hospitalization less then 48 Hrs)	L	M	М	N	Take risk reduction measures	
3	Major injury (Bone injury or burn or Hospitalization more then 48 Hrs)	M	М	N	0	uction s	
4	Single fatality	P	Q			Intolerable	
5	Multiple fatalities (Two or more fatalities during one event)	Q				erable	
Legend	Action to be taken	Responsibility		Penalty (in Rs.)			
L	Memo to BA and levy of penalty	Engineer Incha	rge	5,000/-			
М	Memo to BA and levy of penalty	Engineer Incha	rge	10,000/-	The numb		
N	Memo to BA and levy of penalty	Head of Group		25,000/-	violations are to b calculated		
0	Memo to BA and levy of penalty	Head of Depart	ment	1,00,000/-	cumulatively over the contract period and		
Р	Memo to BA and levy of penalty	Head of Depart	ment	3,00,000/	not on monthl	ly basis.	
Q	Memo to BA, levy of penalty, termination of contract and black listing of the BA	Functional Hea	d	5,00,000/-			
	Figure 6.3 (3) - Penalty Mat	rix for Incident /	Accident in Min	or Contracts	-		

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(For example: In minor contracts, if a worker meets with a non-fatal accident say bone injury (Cat. 3) where he was hospitalized for more than 48 hrs then a penalty of amount Rs. 10,000/-, will be charged from the current bill produced for the payment. This penalty will be similar for first two incidents. However, it will increment to next higher category i.e. Rs. 25,000/- on subsequent incidents as per the above matrix.)

In case of single or multiple fatalities described under legends J&K of 6.3(2) and P&Q of 6.3(3), the concerned BA may be debarred from extension of contract or participate in new contract. In such event the approval of Chief (O & S) will be necessary for extension or award of new contract to concerned BA.

6.3.2 COMPENSATION FOR BA PERSONNEL

In the event of any untoward incident/ accident, the Business Associate shall ensure prompt medical assistance such as treatment, sickness benefit, etc. is provided to the victim(s) as per the Employees' Compensation Act, 1923 or Employees' State Insurance Act, 1948, as applicable. Also, the BA will be required to take adequate measures for compensating the victim(s) or his/her/their kin as follows:

I. For Death or Permanent / Total Disablement

The BA shall take an insurance coverage of at least Rs. 15 lakhs for each engaged employee, to cover any incidence of Death or Permanent / Total Disablement (Permanent/Total Disability shall be considered as defined under Employees' Compensation Act, 1923). In the event of any such unfortunate incident, the BA would ensure that adequate compensation is paid immediately to the family of the victim(s) from his own resources. This compensation shall be covered under the insurance policy subscribed by the BA mentioned earlier and the arrangement should be such that it would get reimbursed to the BA by the insurance agency subsequently.

II. For Permanent Partial Disablement and Temporary Total Disablement

The compensation in this case will be as per provisions of the Employees' Compensation Act, 1923 or Employees' State Insurance Act, 1948, as applicable.

Accordingly, the BA shall obtain a suitable Insurance Policy on award of Contract and submit documentary evidence of the policy to the BA Cell before commencement of work. The BA shall ensure that the Insurance policy is active at all times and all employees are covered in all respects till the conclusion of contract period or till working with TPCODL. The BA shall submit a copy of the policy after periodic renewals to the BA Cell.

However, on occurrence of such unfortunate incident, if it is found that the victim(s) is/are not covered under any insurance policy, the BA shall be liable to pay the entire sum of Rs. 10 lakhs from his own resources.

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Further, in case of an accident resulting in Death or Permanent / Total Disablement while on duty, the appointed BA Nodal Officer will ensure that the BA complies with all statutory provisions and benefits i.e. PF, Compensation, Gratuity etc., and that all these are made available to the employees' nominee(s) as per the stipulated timelines.

6.3.3 TPCODL rewards the BA with good track record of safety management. It is proposed that BA complying with Contractors Safety Management, Safety Manual and Safety process will be rewarded suitably as per the procedure, rule and regulations of the TPCODL. In any case major accident is reported during an assessment period BA will not be eligible for this reward scheme. Assessment of contracts will be once in year. Generally the assessment cycle is calendar year and guidelines will be declared time to time.

Abbreviations Used in the Document

TPCODL	TP Central Odisha Distribution Limited
BA	Business Associate
HIRA	Hazard Identification & Risk Assessment
JSA	Job Safety Analysis
EHV	Extra High Voltage
SAFETY	Safety, Occupation Health, Environment & Disaster Management
MMG	Meter Management Group
EAG	Energy Audit Group
PPE	Personal Protective Equipment
SOP	Standard Operating Procedures
CSI/SI	Circle Safety In-charge / Safety In-charge
ASO	Area Safety Officer
NSO	Nodal Safety Officer
SC	Safety Coordinator
HoG / HoD	Head of Group / Head of Department
AGM / GM / VP	Assistant General Manager / General Manager / Vice President
CFO / Chief (O & S)/	Chief Finance Officer / Chief (Operating & Safety) / Chief Executive
CEO & MD	Officer & Managing Director
COS	Corporate Operation Services
CAP	Centralized Account Payable System
PTW	Permit To Work
GCC	General Conditions of Contract.

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Annexure 1 (Refer Para 3.1)

Business Associate Safety Management System Questionnaire

	Certification								
	The information provided in this questionnaire is a summary of the company's occupational health and safety management system.								
	Company Name:								
Turnover and	experience:		Name	of top office	er:				
Date:			Positio	on					
	Contract Details								
Contract Name			Contract						
Business Asso Questionnaire	ciates Safety Management S	ystem		Marks	Yes	No	Score achieved		
Safety Policy o	and Management								
- Is there a written company Safety policy?			1						
- If yes provide a copy of the policy, if No please refer Note 1.									
- Does the company have an Safety Management system			1						
- If yes provide	e details, if No please refer N	ote 1.							
- Is there a company Safety Management System or plan?		System mar	nual	2					
- If yes provide refer Note 1.	e a copy of the content page(s), if No plea	ase						
- Are Safety and occupational health responsibilities clearly identified for all levels of Management and staff?			2						
- If yes provide	e details, if No please refer No	ote 1.							
Safe Work Pro	ctices and Procedures								
	pany prepared safe operating instructions relevant to its o			1					

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Certification				
relevant work as per contract?				
- If yes provide a summary listing of procedures or instructions, if No please refer Note 2.				
- Comments				
- Is there a register of injury or accident? - If yes provide a copy (format)	1			
- Is there a documented incident or accident investigation procedure?	1			
- If yes provide a copy of a standard incident report form, if No please refer Note 2.				
- Comments				
Safety Training				
- Describe how occupational health and safety training is conducted in your company	2			
If No please refer Note 1.				
- Is a record maintained of all training and induction programs undertaken for employees in your company?	1			
- If yes provide examples of safety training records, if No please refer Note 2.				
- Are regular safety inspections / audits are undertaken at worksites?	1			
-If yes provide details (formats), if No please refer Note 3.				

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Certification			
- Is there a procedure by which employees can report hazards at workplaces?	1		
- If yes provide details if No please refer Note 1.			
Safety Monitoring			
- Is there an officer / supervisor responsible for monitoring workplace / worksite safety?	1		
- If yes provide details			
Safety Performance Monitoring			
And any allowed was allowed with information on	1		
- Are employees regularly provided with information on company health and safety performance?	1		
- If yes provide details			
 - Has the company ever been convicted of an occupational health and safety offence? - If yes provide details 	NO Marks (Negative mark ONE for each case)		
- Has there been any major accident of employee at TPCODL site in past	NO Marks (Negative mark ONE for each case		
 Has there been any fatal accident of employee at TPCODL site in past. (Note: Bid evaluation committee has to take cognizance of the incident and shall evaluate the bid only after formal approval of competent authority i.e. CTO. In case of yes please refer Note 4. 	NO Mark (Negative mark FIVE for each case)		

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	Certification			
Minimum	of 75% marks is required for qualification.	Total Mark	s achieved	
Company Refe	rence			
	. Name of company . Name of company			

Note

- 1: If company does not have formal procedure on Safety Management System than vendor may submit proposed Safety road map along with safety action plan and brief safety policy on his letter head signed by head of the organization.
- 2: The vendor may submit the same in the Safety Action Plan.
- 3: The vendor may utilize the same format of TPCODL or on request SAFETY group will assist the vendor in developing the audit system. For other points also vendor may take the assistance of SAFETY group for development of Safety management system.
- 4: The vendor may submit the Safety Improvement Plan and Safety Action Plan for his employees based on following points.
 - i. Action plan for enhancing safety awareness
 - ii. Action plan for safety training of employee
 - iii. Action plan for increasing safety audit in field
 - iv. Action plan for provision and utilization of safety PPE.
 - v. Action plan for fatality reduction.
 - vi. Action plan for enhanced supervision at site
 - vii. Action plan for making employee more responsible and accountable for safety.
 - viii. Action plan for availability and utilization of all required tool and equipment.
 - ix. Safety Improvement done in last two years, specially highlighting those which have been taken after the fatal accident along with results.
 - x. Safety initiatives planed or started recently.
 - xi. Any other point.

Based on above points and documentary evidences vendor will be required to submit a detailed report in support of his bid. The bid evaluation committee and competent authority will scrutinize the facts and the evidence submitted. If found satisfactory competent authority i.e. CTO may accord his approval for bid opening otherwise his tender shall be disqualified.

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Annexure 2 (Refer Para 3.2 and 5.8)

Risk Assessment Form

Business Associate:
Scope of the work:
BA's Representative:
Telephone:
Signature:
Date:

Specific Task/Activity	Potential Hazards/Consequenc es	Class of Risk	Control Measures
Working at Height	Fall from height	2	 Mandatory usage of JSA checklist prior to start of work Use appropriate ladder Use full body safety harness having double lanyard. Use Electrical Safety Shoes if working on electrical network otherwise use safety shoes. Use Safety helmet. Use PPE as per the annexure 7 of this CSM document Refer Work instruction related to Working at Height for other details Use of metal scaffold to be ensured in height work (cup lock type) Deploy competent workforce who are medically fit
Working on electrical equipment / network	Electric flash / electrocution	3	 Mandatory usage of JSA checklist prior to start of work Use Electrical Safety Shoes while working on electrical network. Use Electrical Safety gloves of appropriate voltage rating. Use face shield / visor attached with helmet. Use Safety helmet. Use PPE as per the annexure 7 of this CSM document Mandatory usage of Insulated tools & tackles on electrical system Mandatory compliance for Lock Out & Tag out system. Refer Work instruction related to Working on electrical equipment / network for other details

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Specific Task/Activity	Potential Hazards/Consequenc es	Class of Risk	Control Measures
Excavation / Civil work	Collapse of soil, Fall in excavated pit leading to Injury	2	 Use safety shoes. Use Safety helmet. Use PPE as per the annexure 7 of this CSM document Hard Barricading of the worksite. Refer Work instruction related to excavation / civil work for other details
Material lifting & Mechanical Erection work	Fall of material/object, Topple of crane,	2	 Mandatory compliance of crane checklist Visual condition check of lifting tools and tackles such as wire rope sling, belt sling, chain, pulley block, D-shackles, etc. shall be ensured. The operator's physical fitness and alertness should be judged by sup. / EIC. Use PPE as per the annexure 7 of this CSM document Refer Work instruction related to Material lifting & Mechanical Erection work
Road Safety	Road Accidents	3	Mandatory compliance of TPCODL Road Safety policy W07(COR-P-12)

Note: This information for the general indication purpose. The detailed risk assessment shall be conducted before start of the work by the authorized representative of the BA. The report of same shall be submitted to engineer in-charge along with annexure 4 of the CSM document.

Guidelines for filling the Risk Assessment Form

- Specific Task/Activity The documentation of each major task associated with the contract.
- Potential Hazards The identification of hazards associated with each activity or task to be carried out.
- Class of Risk Each hazard should be evaluated as a level of risk, described as Risk Class 1, 2 or 3 defined above.
- Control Measure The identification and documentation of actions required to eliminate or reduce the hazards that could lead to accident or injury.

Hazard / Risks shall be classified according to the following schedule:

- Class 1: Potential to cause injury treatable with first aid
- Class 2: Potential to cause death or permanent injury
- Class 3: Potential to cause more than one or more lost time injuries.

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Annexure 3.1 (Refer Para 4.0)

General Safety Conditions for the Maintenance of Distribution Network Contracts:

A BA awarded a contract (O&M) work of maintenance of distribution network will be required to fulfil the following conditions:

- BA shall provide Safety Policy and safety objectives of their company.
- BA shall comply with all statutory requirements like: applicable acts, regulations, codes of practice, OHSAS Standards, etc.
- BA shall provide the filled safety management questionnaire as per Annexure 1
- BA shall conduct a job risk assessment and provide information as per Annexure 2
- BA shall abide by Safety manuals, guidelines of TPCODL.
- BA shall provide its organisation structure & responsibilities in terms of Safety Management to TPCODL.
- BA shall document the work practices and procedures in terms of Safety Management.
- BA shall ensure safety training and induction program for the employees
- BA shall conduct safety audits & inspections as per TPCODL procedures provided by SAFETY group.
- BA shall provide and ensure the proper usage of the safety equipment (PPE) as per the TPCODL approved list in *annexure 7*.
- BA shall ensure periodic inspection of PPE to ensure its serviceability as per the specification given by TPCODL.
- BA shall ensure the adherence to standard operating procedures or guidelines laid down by TPCODL.
- BA shall ensure reporting of any unsafe act, unsafe conditions, near miss, incident or accident to engineer in-charge and SAFETY team of TPCODL.
- BA shall provide safety performance and Safety MIS (annexure 9) to engineer in-charge and SAFETY group periodically. Based on any non-confirmation to the safety procedures and guidelines, BA is liable to be negatively marked for his performance and suitable penalty will be imposed.
- BA shall ensure to depute a Safety Supervisor for managing a complete safety management system in a district. In case the BA has been awarded work in more than one district, then the following safety structure will be adopted.

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Annexure 3.2 (Refer Para 4.0)

General Safety Conditions for the Distribution Projects Major Contracts:

A BA awarded a major contract work of TS&P in area of a circle will be required to fulfil the following conditions:

- BA shall provide Safety Policy and safety objectives of their company.
- BA shall comply with all statutory requirements like: applicable acts, regulations, codes of practice, OHSAS Standards, etc.
- BA shall provide the filled safety management questionnaire as per Annexure 1.
- BA shall conduct a job risk assessment and provide information as per Annexure 2
- BA shall abide by Safety manuals, guidelines of TPCODL.
- BA shall provide its organisation structure & responsibilities in terms of Safety Management to TPCODL.
- BA shall document the work practices and procedures in terms of Safety Management.
- BA shall ensure safety training and induction program for the employees
- BA shall conduct safety audits & inspections as per TPCODL procedures provided by SAFETY group.
- BA shall provide and ensure the proper usage of the safety equipment (PPE) as per the TPCODL approved list in annexure 7.
- BA shall ensure periodic inspection of PPE to ensure its serviceability as per the specification given by TPCODL.
- BA shall ensure the adherence to standard operating procedures or guidelines laid down by TPCODL.
- BA shall ensure reporting of any unsafe act, unsafe conditions, near miss, incident or accident to engineer in-charge and SAFETY team of TPCODL.
- BA shall provide safety performance and Safety MIS (annexure 9) to engineer in-charge and SAFETY group periodically. Based on any non-confirmation to the safety procedures and guidelines, BA is liable to be negatively marked for his performance and suitable penalty will be imposed.

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 BA shall ensure to depute a Safety Supervisor for managing a complete safety management system in the area. In case the BA has been awarded work in more than one circle, then the following safety structure will be adopted.



Annexure 3.3 (Refer Para 4.0)

General Safety Conditions for the major EHV Projects Contracts:

A BA awarded a major contract work of EHV projects will be required to fulfil the following conditions:

- BA shall provide Safety Policy and safety objectives of their company.
- BA shall comply with all statutory requirements like: applicable acts, regulations, codes of practice, OHSAS Standards, etc.
- BA shall provide the filled safety management questionnaire as per Annexure 1
- BA shall conduct a job risk assessment and provide information as per Annexure 2
- BA shall abide by Safety manuals, guidelines of TPCODL.
- BA shall provide its organisation structure & responsibilities in terms of Safety Management to TPCODL.
- BA shall document the work practices and procedures in terms of Safety Management.
- BA shall ensure safety training and induction program for the employees
- BA shall conduct safety audits & inspections as per TPCODL procedures provided by SAFETY group.
- BA shall provide and ensure the proper usage of the safety equipment (PPE) as per the TPCODL approved list in annexure 7.
- BA shall ensure periodic inspection of PPE to ensure its serviceability as per the specification given by TPCODL.
- BA shall ensure the adherence to standard operating procedures or guidelines laid down by TPCODL.
- BA shall ensure reporting of any unsafe act, unsafe conditions, near miss, incident or accident to engineer in-charge and SAFETY team of TPCODL.

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- BA shall provide safety performance and Safety MIS (annexure 9) to engineer in-charge and SAFETY group periodically. Based on any non-confirmation to the safety procedures and guidelines, BA is liable to be negatively marked for his performance and suitable penalty will be imposed.
- BA shall ensure to depute a Safety Supervisor for managing a complete safety management system in the area. In case the BA has been awarded work in more than one circle, then the following safety structure will be adopted.
- BA shall refer Construction Safety Manual in TPCODL Safety Manual for details.



Annexure 3.4 (Refer Para 4.0)

General Safety Conditions for the Maintenance of Sub – Transmission Network Contracts:

A BA awarded a major contract work of maintenance of sub – transmission network in area of a power system will be required to fulfil the following conditions:

- BA shall provide Safety Policy and safety objectives of their company.
- BA shall comply with all statutory requirements like: applicable acts, regulations, codes of practice, OHSAS Standards, etc.
- BA shall provide the filled safety management questionnaire as per Annexure 1
- BA shall conduct a job risk assessment and provide information as per Annexure 2
- BA shall abide by Safety manuals, guidelines of TPCODL.
- BA shall provide its organisation structure & responsibilities in terms of Safety Management to TPCODL.
- BA shall document the work practices and procedures in terms of Safety Management.
- BA shall ensure safety training and induction program for the employees
- BA shall conduct safety audits & inspections as per TPCODL procedures provided by SAFETY group.
- BA shall provide and ensure the proper usage of the safety equipment (PPE) as per the TPCODL approved list in annexure 7.
- BA shall ensure periodic inspection of PPE to ensure its serviceability as per the specification given by TPCODL.
- BA shall ensure the adherence to standard operating procedures or guidelines laid down by TPCODL.

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- BA shall ensure reporting of any unsafe act, unsafe conditions, near miss, incident or accident to engineer in-charge and SAFETY team of TPCODL.
- BA shall provide safety performance and Safety MIS (annexure 9) to engineer in-charge and SAFETY group periodically. Based on any non-confirmation to the safety procedures and guidelines, BA is liable to be negatively marked for his performance and suitable penalty will be imposed.
- BA shall ensure to depute a Safety Coordinator for managing a complete safety management system in the area. In case the BA has been awarded work in more than one area power system, then the following safety structure will be adopted.



Annexure 3.5 (Refer Para 4.0)

General Safety Conditions for the major contract work in Civil / Generation Projects:

A BA awarded a major contract work of / in civil or Generation project will be required to fulfil the following safety conditions:

- BA shall provide Safety Policy and safety objectives of their company.
- BA shall comply with all statutory requirements like: applicable acts, regulations, codes of practice, OHSAS Standards, etc.
- BA shall provide the filled safety management questionnaire as per Annexure 1
- BA shall conduct a job risk assessment and provide information as per Annexure 2
- BA shall abide by Safety manuals, guidelines of TPCODL.
- BA shall provide its organisation structure & responsibilities in terms of Safety Management to TPCODL.
- BA shall document the work practices and procedures in terms of Safety Management.
- BA shall ensure safety training and induction program for the employees
- BA shall conduct safety audits & inspections as per TPCODL procedures provided by SAFETY group.
- BA shall provide and ensure the proper usage of the safety equipment (PPE) as per the TPCODL approved list in annexure 7.
- BA shall ensure periodic inspection of PPE to ensure its serviceability as per the specification given by TPCODL.

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- BA shall ensure the adherence to standard operating procedures or guidelines laid down by TPCODL.
- BA shall ensure reporting of any unsafe act, unsafe conditions, near miss, incident or accident to engineer in-charge and SAFETY team of TPCODL.
- BA shall provide safety performance and Safety MIS (annexure 9) to engineer in-charge and SAFETY group periodically. Based on any non-confirmation to the safety procedures and guidelines, BA is liable to be negatively marked for his performance and suitable penalty will be imposed.
- BA shall ensure to depute a Safety Supervisor (for workforce upto 100 at site) / a safety engineer (for workforce upto 250 at site) / safety manager (for more than two safety engineers) for managing a complete safety management system at the project site. In case the BA has been awarded more than one major contracts, then the following safety structure will be adopted.
- BA shall refer Construction Safety Manual in TPCODL Safety Manual for details.



Annexure 3.6 (Refer Para 4.0)

General Safety Conditions for the major contract work in Commercial Department like - MMG, RRG, EAG, etc.:

A BA awarded a major contract work in meter management group & energy auditing group will be required to fulfil the following safety conditions:

- BA shall provide Safety Policy and safety objectives of their company.
- BA shall comply with all statutory requirements like: applicable acts, regulations, codes of practice, OHSAS Standards, etc.
- BA shall provide the filled safety management questionnaire as per Annexure 1
- BA shall conduct a job risk assessment and provide information as per Annexure 2
- BA shall abide by Safety manuals, guidelines of TPCODL.
- BA shall provide its organisation structure & responsibilities in terms of Safety Management to TPCODL.
- BA shall document the work practices and procedures in terms of Safety Management.
- BA shall ensure safety training and induction program for the employees
- BA shall conduct safety audits & inspections as per TPCODL procedures provided by SAFETY group.

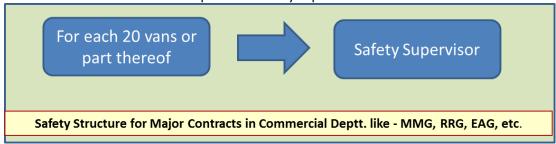
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- BA shall provide and ensure the proper usage of the safety equipment (PPE) as per the TPCODL approved list in annexure 7.
- BA shall ensure periodic inspection of PPE to ensure its serviceability as per the specification given by TPCODL.
- BA shall ensure the adherence to standard operating procedures or guidelines laid down by TPCODL.
- BA shall ensure reporting of any unsafe act, unsafe conditions, near miss, incident or accident to engineer in-charge and SAFETY team of TPCODL.
- BA shall provide safety performance and Safety MIS (annexure 9) to engineer in-charge and SAFETY group periodically. Based on any non-confirmation to the safety procedures and guidelines, BA is liable to be negatively marked for his performance and suitable penalty will be imposed.
- BA shall ensure to depute a Safety Supervisor for managing a complete safety management system for the work as per the following safety structure.
- The BA for the RRG work shall depute one Safety supervisor.



Annexure 3.7 (Refer Para 4.0)

General Safety Conditions for the major contract work in O&M of street light group:

A BA awarded a major contract work in operation and maintenance of street light group will be required to fulfil the following safety conditions:

- BA shall provide Safety Policy and safety objectives of their company.
- BA shall comply with all statutory requirements like: applicable acts, regulations, codes of practice, OHSAS Standards, etc.
- BA shall provide the filled safety management questionnaire as per Annexure 1
- BA shall conduct a job risk assessment and provide information as per Annexure 2
- BA shall abide by Safety manuals, guidelines of TPCODL.
- BA shall provide its organisation structure & responsibilities in terms of Safety Management to TPCODL.
- BA shall document the work practices and procedures in terms of Safety Management.
- BA shall ensure safety training and induction program for the employees

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- BA shall conduct safety audits & inspections as per TPCODL procedures provided by SAFETY group.
- BA shall provide and ensure the proper usage of the safety equipment PPE as per the TPCODL approved list in annexure 7.
- BA shall ensure periodic inspection of PPE to ensure its serviceability as per the specification given by TPCODL.
- BA shall ensure the adherence to standard operating procedures or guidelines laid down by TPCODL.
- BA shall ensure reporting of any unsafe act, unsafe conditions, near miss, incident or accident to engineer in-charge and SAFETY team of TPCODL.
- BA shall provide safety performance and Safety MIS (annexure 9) to engineer in-charge and SAFETY group periodically. Based on any non-confirmation to the safety procedures and guidelines, BA is liable to be negatively marked for his performance and suitable penalty will be imposed.
- Each BA shall ensure to depute a Safety Supervisor for managing a complete safety management system for the work awarded as per the below structure.



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Annexure 4 (Refer Para 3.3)

Safety Undertaking by way of Affidavit

l	_	s/o	R/o_					(AU	THORIZ	ED
REPRESENTATIVE/	PARTNER/DIRECTOR	R/PROPRIE	TOR) (of	M/S		(na	ame	of
company/firm)	having its office at	(Complet	e addre	ss of	Com	ipany),	authorize	d vide	power	of
attorney dated	/Board resolution	dated/	letter o	f auth	nority	dated-	, herein	after re	eferred	to
as Contractor [or	Business Associate	e (BA)] wh	nich exp	ressio	on sh	all, unl	ess it be	repugn	ant to	or
inconsistent with	the meaning or c	ontext the	ereof, b	e de	emed	l to inc	lude its I	neirs, e	executo	ırs,
administrators, an	d assigns do hereby	affirm and	d undert	ake a	s und	er :				

- The present undertaking shall remain in force from the date of execution of contract awarded by TPCODL and shall be valid till the date of termination of the said contract by either parties. The undertaking is binding on me (contractor) as well as my sub-contractor and its employees, representatives etc.
- 2. That I(the contractor) will be responsible and liable to comply and abide by all the safety rules, instructions and regulations as may be specified and laid down by TP Central Odisha Distribution Limited (TPCODL) so as enable TPCODL to achieve its goal of Zero On site incidences.
- 3. That the Contractor shall be fully responsible for ensuring occupational health and safety of its employees, representatives, agents as well as of its subcontractor's employees, at all times during the discharge of their respective obligations under the contract including any methods adopted for performance of their tasks / work.
- 4. That Contractor shall ensure ,at its own expense to arrange for and procure, implement all requisite accident prevention tools, first aid boxes, personal protective equipment, fire extinguisher, safety training, Material Safety Data Sheet, pre-employment medical test, etc. for operations & activities including as & when so specified by TPCODL specifically. , failing which TPCODL shall be entitled, but not obliged, to provide the same and recover the actual cost thereof from the Contractor's payments.

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- That the Contractor shall engage adequate and competent Safety Supervisor / Engineer /
 Manager / Skilled persons at site as per the Para 5 (Qualification and experience of safety
 personnel) and Annexure 3 of Contract Safety Management.
- 6. That the Contractor shall engage the competent Site Supervisor with each group of workers for safe and correct workmanship, proper co-ordination of material and site work as per contract.
- 7. That the Contractor shall immediately replace supervisor in case it is found to be not up to the level of skill and experience required as in skill and experience required in *annexure 5* of this document, but any such replacement shall be only with the prior concurrence of TPCODL.
- 8. That the Contractor and its subcontractors shall abide by all the safety guidelines as per Safety Manual, Contract Safety Management and other guidelines issued from time to time by TPCODL during the contract period.
- 9. That in case the Contractor and/or any of its Subcontractor fail to ensure the compliance as required in terms of this undertaking the Contractor shall keep and hold TPCODL / its directors / officers / employees indemnified against any / all losses / damage / expense / liability / fines / compensation / claims / action / prosecutions or the like which might be suffered by TPCODL or to which TPCODL might get exposed to as a result of any breach /wilful negligence /deliberate default on the part of the Contractor /Subcontractor in complying with the same. Contractor shall also furnish any press release, clarification etc. if sought by TPCODL for any near miss or safety violations, accidents, which are attributable to fault of Contractor.

VERIFICATION

Verified at Bhubaneswar on this _Day of ______20__ that the contents of the above affidavit are true and correct and nothing material has been concealed therefrom

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DEPONENT

Annexure 5 (Refer Para 5.4)

SKILL / QUALIFICATION REQUIRED FOR ELECTRICIAN AND ELECTRICAL SUPERVISOR

Skill / Qualifications Required for Electrician (Certificate of Competency Class-II):

1. Formal education in ITI – Wireman/ Electrician trade.

OR

2. Working experience of minimum three years of practical wiring.

OR

- 3. Have completed three years apprenticeship course through Apprenticeship Advisor, Govt. of NCT of Odisha / other state Govt. in the trade of Lineman / Wireman / Electrician.
- 4. A candidate must have attained the age of Eighteen years.

Skill / Qualifications Required for Electrical Supervisor (Certificate of Competency Class-I):

1. Have at least five years' experience of practical wiring after passing the certificate of competency class-II i.e. electrician.

OR

2. Recognized Degree or Diploma or equivalent qualification in Electrical Engineering from any Technical institute / College or University recognized by the Board.

AND

Must have completed the training/job in rectifying the common defects in electrical line and power installation for a period of one and three years after passing Degree or Diploma respectively

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OR

3. Possessing the valid certificate of certificate of competency class -1 (Electrical Supervisor)

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Annexure 6 (Refer Para 5.6)

Training Module for BAs Worker & Supervisor

Training for BA Supervisor

Duration - 02 Hrs / Month

Methodology: Lecture and Practical Demonstration of Safety Zone Creation

Session: 1

Topic: Electrical Safety Aspects

Sub Topics:

- 1. Learning specifics of HT & LT Network of zone
- 2. Major type of HT / LT / service lines / street light maintenance works
- 3. Understanding the need of Safety
- 4. Understanding the safe process of maintenance:
 - Planning of the maintenance job
 - Availability of men, material & machine, PPEs, Safety gear and approved PTW
 - Briefing of the job by the supervisor of the TPCODL
 - Identification of Risks associated with the maintenance work and planning for controlling measures by TPCODL supervisor
 - Creation of safety zone by TPCODL supervisor and satisfying that the network is dead –
 Use of Neon Tester, Shorting Chain and Safety Tagging
 - Start of the work Right person for the right job
 - Alert supervision
 - Completion of the job Check points
 - Energization of network
 - Actions to be taken in case of some accident

Session: 2

Topic: Use of Electrical Testing Equipment

Methodology: Lecture and Practical Demonstration

Sub Topics:

1. Meggar, Hi Pot, Clamp On Meter, Neon Tester, Discharge Rod, Line tester etc.

Session: 3

<u>Topic</u>: Awareness of Electrical Safety Aspects

- A. Understanding the need of this Training and Safety
- B. Learning specifics of HT & LT Network
- C. Major type of work to be carried out in zones
- D. Switching Operations (Do's & Don'ts) including Street Light Switching
- E. Working on Height (practical demo also)

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- F. Understanding the Safe Process of Maintenance / Working:
 - Planning of the job
 - Availability of men, material & machine, PPEs, Safety gear and approved PTW
 - Briefing of the job by the supervisor
 - Permit to Work
 - Safety Tagging and Lock Out Tag out
 - Identification of Risks associated with the work to be carried out and planning for controlling measures by proper supervision
 - Concept of "Safety Zone"
 - Identification and use of Neon Tester, Shorting Chain, Clamp On Meter, Hi Pot, Meggar
 etc
 - Completion of the job Check points
 - Accident Theory & Incident Reporting
 - Actions to be taken in case of some accident

Session: 4

<u>Topic</u>: Identification, Demonstration and Usages of Tools, PPEs and other Safety Gears and demonstration of working on HT pole

Session: 5

Topic: Practical demonstration of Safety Zone creation

FREQUENCY

Regular Safety Training Program

• It will be conducted for all field & supervisor staff of BA in such a manner that all BA Personnel attend at least two hours safety training during every month.

One Day Induction Safety Training Programs:

 This training will be for the new BA's personnel, who have been cleared by the Cross Functional Panel to undergo Safety training and who are likely to be deployed at various work sites of TPCODL by the BA, as a part of AMC / Work Contract.

Duration / Periodicity:

 Duration and periodicity has been defined above. However, this is subject to change at the discretion of TPCODL.

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Annexure 7 (Refer Para 5.7)

LIST OF PERSONAL PROTECTIVE EQUIPMENT AND TESTING FREQUENCY

SI. No.	Name of PPE	IS / EN Standard	Testing Frequency	Remarks	Ref Brand & Model
01	Leather Safety Shoes (Color – Black) with PU toe cap.	IS:15298 (Part- 2)	Monthly and visual check every day for any crack or damage in the leather or sole.		BATA (Model No Endura L/C) Liberty (Model No. – 7198-01 HT Barton Black – Warrior)
02	HDPE Safety helmet with chin strap and ratchet type for adjustment.	IS:2925-1984	Monthly and visual check every day for any crack in shell.		Karam (PN Safetech) Joseph Leslie Accent Industries Honeywell
03	Full body harness (Safety belt)	EN 361	Monthly and visual check every day of the bends and the harness.		Karam (PN Safetech) Joseph Leslie Accent Industries
04	Electrical Safety Gloves	EN: 60903 CE marked	Weekly and visual check for any crack and blow test before every work.	Manufactured not beyond 12 months.	Make Sparian / Sumitech / CATU supplied with inner cotton glove with over glove of split leather.
05	Full face visor with safety helmet	EN: 166 CE marked (Visor)	Monthly and visual check every day for any crack in shell.	Clear acrylic visor attached with safety helmet.	Karam (PN Safetech) Joseph Leslie Accent Industries Honeywell
06	Fire Proof jacket for chest protection		Monthly and visual check every day.		
07	Safety Chain for shorting cum earthing.	As per TPCODL standard	Weekly and visual check before every work.	Made of brass, Total length – 5.5 meters and made of 12	

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Note:

- 1. Any other Personal Protection Equipment required beyond above list will be according to BIS or EN Standards.
- 2. All Personal Protection Equipment will be checked by the engineer in-charge or SAFETY group of TPCODL.
- 3. Safety Representative of the BA has to maintain the record of the availability, condition and checking of the PPEs.
- 4. All tools required as per the contract must be according to respective IS / EN standards.
- 5. TPCODL may revise or add the above list of PPE and their specifications as and when feel necessary. The information about new specifications /models will be circulated by the Engineer In-charge (EIC), which shall adhere by the business associated in the shortest possible time. The EIC shall issue a memo / instruction to BA with timeline for implementation. Any delay will be treated as non- compliance / safety violations. Refer picture of each PPE given in next page.

Pictures of PPE for reference purpose.

SI. No.	Name of PPE	IS / EN Standard	Picture
01	Leather Safety Shoes (Color – Black) with PU toe cap.	IS:15298(Part-2) and with test report of electrical resistance.	
02	HDPE Safety helmet with chin strap and ratchet type for adjustment.	IS:2925-1984	grouferou (Sa)
03	Full body harness (Safety belt) The straps at shoulder and thigh shall have full pad for comfort. The back shall be so designed that harness straps do	EN 361:2002 EN 358 : 2000 IS: 3521:1991/2002	

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	not tangle with each other.		
04	Electrical Safety Gloves – Composite type Soft electrical gloves as per size of individual.	EN: 60903 CE marked	A THE SECOND SEC
05	Full face visor with safety helmet	EN: 166 CE marked (Visor)	
06	Fire Proof jacket for chest protection		
07	Safety Chain for shorting cum earthing.	As per TPCODL standard	
08	Reflective jacket to each workmen	As per TPCODL standard	

Note: Picture shown are for indicative purpose only. Actual product may differ.

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Audits	Responsibility	Freq.	Ref. Doc.
Permit to Work & Field Audit		Weekly	F04 (COR P -12)
Tool Bag & PPE's Audit	-	Weekly	F06 (COR P -12)
First Aid Box Maintenance Record	ntenance Fortnight		F08 (COR P -12)
Fire Extinguisher Record	BA Safety Representative		
(Applicable for the BA involved in major construction works and have storage of flammable material at worksite)	Representative	Monthly	F09 (COR P -12)
Safety Talk Register		Weekly	F18 (COR P -12)
Site Safety Audit		Daily	F29A (COR P - 12)

Annexure 8 (Refer Para 5.8) LIST OF AUDITS TO BE CONDUCTED

Note:

1. (BA Safety Representative has to use the formats as per Safety process COR - P - 12 of TPCODL)

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Annexure 9 (Refer Para 5.9)

PERFORMANCE REPORT – SAFETY

<u>FOR THE MONTH OF</u>						
Name of BA :						
Name of the Project and Purchase order No:						
Date of commencement of work	::					
Man Hour Worked in this month	n (No. of em	ployees X 8 Hrs + Over	time):			
Cumulative Man Hour worked:						
Total Number of						
Minor Injury (this month):		Minor Injury (Tota	l)			
Major Injury (this month):		Major Injury (Tota	l):			
Detail of the Inc	ident / Sub S	tandard Acts and Cond	dition			
Activity	This Month	Cumulative (Total)	Day Lost (this month)	Days Lost (Cumulative)		
No. of the Incident						
No. of lost time injuries						
No. of dangerous occurrences						
No. of near miss reported						
Substandard Act/Conditions Attach details of observation of observed this month						
Safety Violation Notice	No.	No.	No. of violation le			
received (from TPCODL) (both in numbers and in Rs.) Rs. Rs. TPCODL.						
Note: Cumulative means total fr	om date of c	ommencement of work	k according to the o	contract.		
Detail of the Accident / Near Mis	ss Incidents:					

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Name of

Brief Description

Date and Time

Type of the

Corrective and

Preventive actions

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						INIT INO IP	CODLIFA	5/ 1000000355/2022-25	
		incid	dent	Emp	loyee			recommended	
Details of	f the Safet	y Violatio	ns:				·		
Date a	Date and Location Brief Des		rief Descri	ption	Nam	e of employee	involved	Action Taken	
Detail of	the Safety	Talk / To	ol Box Tal	k / Safety	' Trainin	8			
Date a	nd Location	n T	opic (s)			per of employe (/ Supervisor)		umber of participants Worker / Supervisor)	
Detail of	the Safety	Meeting		'			· · · · ·		
Date a	Date and Location		Number of participar	Top		Topics discussed		Major Observations / Innovation	
Detail of	the Safety	Inspection	on /Audit:	(as per TI	PCODL s	ite audit check	list F29A(COR-P-12)	
Date	Area / L	ocation	Major	Observat	tions	Recommend	dations	Action Taken	
-	r Safety, O his month)	-	nal Health	, Environ	ment &	Disaster Mana	gement P	romotional Activity	
Date	Loca	tion	Activ	vity	Level of Participation		Num	ber of participation	
Sign	ature of th	ne BA Saf	ety Repres	sentative			Signat	ure of ZM / HoG	
Nan	ne, E. No. a	and Date					Name,	E. No. Date.	
A		:I .C						L. CAFETY	

Note: The original form to be deposited with Engineer in-charge and a copy to SAFETY group on or before 5th of every month along with bill. List of training of the current month and status of PPE to be also mentioned individual wise.

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BA may include additional lines if required. The TPPDL may revise the format as and when deemed required.

ANNEXURE-L

VENDOR APPRAISAL FORM

TO BE SUBMITTED BY VENDOR (To be filled as applicable)				
VENDOR:				
1.0	DETAILS	OF THE FIRM		
	1.1	NAME (IN CAPITAL LETTERS)	:	
	1.2	TYPE OF CONCERN (PROPRIETARY) Partnership, Pvt. Ltd., Public Ltd. etc.	:	
	1.3	YEAR OF ESTABLISHMENT	:	
	1.4	LOCATION OF OFFICE POSTAL ADDRESS TELEGRAPHIC ADDRESSES, TELEX NO. FAX NO.	:	
	1.5	LOCATION OF MANUFACTURING UNITS	:	
		i) UNITS 1	:	
		ii) OTHER UNITS	:	
2.0	PRODUC	CTS MANUFACTURED	:	
3.0		/ER DURING THE LAST 3 YEARS (TO BE VERIFIED WITH THE PROFIT & LOSS STATEMENT).	:	

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4.0	VALUE O	OF FIXED ASSETS	:
5.0	NAME &	ADDRESS OF THE BANKERS	:
6.0	BANK GU	JARANTEE LIMIT	
7.0	CREDIT LIMIT		:
8.0	TECHNIC	CAL	
	8.1	NO. OF DESIGN ENGINEERS (INDICATE NO. OF YEARS EXPERIENCE IN RELATED FIELDS)	:
	8.2	NO. OF DRAUGHTSMAN	:
	8.3	COLLABORATION DETAILS (IF ANY)	:
		8.3.1 DATE OF COLLABORATION	:
		8.3.2 NAME OF COLLABORATOR	:
		8.3.3 RBI APPROVAL DETAILS	:
		8.3.4 EXPERIENCE LIST OF COLLABORATOR	:
		8.3.5 DURATION OF AGREEMENT	:
	8.4	AVAILABILITY OF STANDARDS / DESIGN PROCEDURES / COLLABORA-TOR'S / DOCUMENTS (CHECK WHETHER THESE ARE LATEST/CURRENT	:
	8.5	TECHNICAL SUPPORT, BACK-UP GUARANTEE, SUPERVISION, QUALITY CONTROL BY COLLABORATOR (WHEREVER ESSENTIAL). (THIS CLAUSE IS RELEVANT WHEN VENDOR'S EXPERIENCE IS INADEQUATE)	:
	8.6	QUALITY OF DRAWINGS	:
9.0	MANUFA	ACTURE	
	9.1	SHOP SPACE, LAYOUT LIGHTING, VENTILATION, ETC.	:
	9.2	POWER (KVA)	:
		MAINS INSTALLED	:
		UTILIZED	:
		STANDBY POWER SOURCE	:
	9.3	MANUFACTURING FACILITIES (ATTACH LIST OF EQUIPMENT AS APPLICABLE)	:

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	0.2.4 MATERIAL HANDLING		
	9.3.1 MATERIAL HANDLING		
:	9.3.2 MACHINING		
:	9.3.3 FABRICATION		
:	9.3.4 HEAT TREATMENT		
:	9.3.5 BALANCING FACILITY		
:	9.3.6 SURFACE TREATMENT PRIOR TO PAINTING/ COATING, POLISHING, PICKLING, PASSIVATION, PAINTING, ETC.		
:	9.4 SUPERVISORY STAFF	9.4	
:	9.5 ADEQUACY OF SKILLED LABOURS (MACHINISTS, WELDERS, ETC.)	9.5	
:	9.6 NO. OF SHIFTS	9.6	
	9.7 TYPE OF MATERIAL HANDLED (SUCH AS CS, SS, ETC.)	9.7	
:	9.8 WORKMANSHIP	9.8	
:	9.9 MATERIAL IN STOCK AND VALUE	9.9	
:	0.10 TRANSPORT FACILITIES	9.10	
:	O.11 CARE IN HANDLING	9.11	
.0 INSPECTION / QC / QA / TESTING			10.0
:	NUMBER OF PERSONNEL (INDICATE NO. OF YEARS OF EXPERIENCE)	10.1	
:	10.2 INDEPENDENCE FROM PRODUCTION	10.2	
:	10.3 AVAILABILITY OF PROCEDURAL WRITE UP/QUALITY PLAN	10.3	
:	10.4 INCOMING MATERIAL CONTROL AND DOCUMENTATION	10.4	
:	10.5 RELIABILITY/REPUTATION OF SUPPLY SOURCES	10.5	
:	10.6 STAGE INSPECTION AND DOCUMENTATION	10.6	
:	10.7 SUB-ASSEMBLY & DOCUMENTATION	10.7	
:	10.8 FINAL INSPECTION AND DOCUMENTATION	10.8	
:	10.9 PREPARATION OF FINAL DOCUMENTATION PACKAGE	10.9	
	PAINTING, ETC. 9.4 SUPERVISORY STAFF 9.5 ADEQUACY OF SKILLED LABOURS (MACHINISTS, WELDERS, ETC.) 9.6 NO. OF SHIFTS 9.7 TYPE OF MATERIAL HANDLED (SUCH AS CS, SS, ETC.) 9.8 WORKMANSHIP 9.9 MATERIAL IN STOCK AND VALUE 9.10 TRANSPORT FACILITIES 9.11 CARE IN HANDLING SPECTION / QC / QA / TESTING 10.1 NUMBER OF PERSONNEL (INDICATE NO. OF YEARS OF EXPERIENCE) 10.2 INDEPENDENCE FROM PRODUCTION 10.3 AVAILABILITY OF PROCEDURAL WRITE UP/QUALITY PLAN 10.4 INCOMING MATERIAL CONTROL AND DOCUMENTATION 10.5 RELIABILITY/REPUTATION OF SUPPLY SOURCES 10.6 STAGE INSPECTION AND DOCUMENTATION 10.7 SUB-ASSEMBLY & DOCUMENTATION 10.8 FINAL INSPECTION AND DOCUMENTATION	9.5 9.6 9.7 9.8 9.9 9.10 9.11 INSPECT 10.1 10.2 10.3 10.4 10.5 10.6 10.7 10.8	10.0

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	10.10	TYPE TEST FACILITIES	:
	10.11	ACCEPTANCE TEST FACILITIES	:
	10.12	CALIBRATION OF INSTRUMENTS AND GAUGES (WITH TRACEABILITY TO NATIONAL STANDARDS) (ATTACH LIST)	:
	10.13	STATUTORY APPROVALS LIKE BIS, IBR, ETC.(AS APPLICABLE)	:
	10.14	SUB-VENDOR APPROVAL SYSTEM AND QUALITY CONTROL	:
	10.15	DETAILS OF TESTS CARRIED OUT AT INDEPENDENT RECOGNIZED LABORATORIES	:
		i) FURNISH LIST OF TESTS CARRIED OUT AND THE NAME OF THE LABORATORY WHERE THE TESTS WERE CONDUCTED	:
		ii) CHECK AVAILABILITY OF CERTIFICATES AND REVIEW THESE WHEREVER POSSIBLE	:
11.0		NCE (INCLUDING CONSTRUCTION / ERECTION / SSIONING) TO BE FURNISHED IN THE FORMAT INDICATED IN PIX)	:
12.0	SALES, SERVICE AND SITE ORGANIZATIONAL DETAILS :		
13.0	CERTIFICATE FROM CUSTOMERS (ATTACH COPIES OF DOCUMENTS) :		
14.0	POWER	SITUATION	:
15.0	LABOUR	SITUATION	:
16.0 *	APPLICABILITY OF SC/ST RELAXATION (Y/N) IF YES, SUPPORTING DOCUMENTS TO BE ATTACHED		
		ZATIONAL DETAILS	
	1.	PF NO	
	2.	ESI NO	
17.0	3.	INSURANCE FOR WORK MAN COMPENSATION ACT NO	
17.0	4.	ELECTRICAL CONTRACT LIC NO	•
	5.	ITCC / PAN NO	
		SALES TAX NO	
		WC TAX REG. NO	
	DOCUMENTS TO BE ENCLOSED:		
		FACTORY LICENCE	
		ANNUAL REPORT FOR LAST THREE YEARS	
	_	TYPE TEST REPORT FOR THE ITEM	
18.0		PAST EXPERIENCE REPORTS	
		ISO CERTIFICATE –QMS, EMS, OHAS, SA REGISTRATION OF SALES TAX	
		COPY OF TIN NO.	
		COPY OF SERVICE TAX NO.	
		REGISTRATION OF CENTRAL EXCISE	
	<u>, , , , , , , , , , , , , , , , , , , </u>		

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10. COPY OF INCOME TAX CLEARANCE.	
11. COPY OF PF REGISTRATION	
12. COPY OF ESI REGISTRATION	
13. COPY OF INSURANCE FOR WORK MAN COMPENSATION ACT	
NO	
14. COPY OF ELECTRICAL CONTRACT LIC NO	
15. COPY OF PAN NO	
16. COPY OF WC TAX REGISTRATION	
17. DOCUMENTS IN SUPPORT OF SC/ST RELAXATION AT S.NO.16.0	
18. GSTN CERTIFICATE	

^{*} Classification of BA s under SC/ST shall be governed under following guidelines:

- **Proprietorship/ Single Ownership Firm:** Proprietor of the firm should be from SC/ST community. Governing document shall be Proprietorship Deed.
- **Partnership Firm:** Only such firms shall qualify which have SC/ST partners holding equal to or more than 50% of the total ownership pattern of the firm. Governing document shall be Partnership Deed.
- Private Limited Company: Only such firms shall qualify which have SC/ST directors holding equal to or more than 50% of the total ownership pattern of the firm. Governing document shall be Memorandum of Understanding (MoU) and/or Article of Association (AoA).

NOTE: Certification from SC/ST Commission shall be required for deciding upon SC/ST status of a person.

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Annexure VIIa

Preferential norms for procurement from MSMEs registered in the State of Odisha

1) Tender Fees

To participate in the tender, MSMEs registered in the State of Odisha shall pay Rs.1,000/-including GST towards cost of tender paper.

2) Earnest Money Deposit (EMD)

EMD shall be exempted for MSME registered in the State of Odisha. However, Bidder shall be barred to participate in the tendering process for a period of 2 years in case it backs out post award of the contract.

3) Qualification Requirement for Open Tenders

Qualification Requirement of Financial Turnover for MSME registered in the State of Odisha shall be reduced to 20% of the existing criteria.

For past experience, instead of relying on the volumes / value of earlier Supplies / Projects, assessment of the Bidder shall be done on the basis of feedback from Customers. Past performance experience at Tata Power and its Group Companies shall supersede feedback from other Customers.

4) Reservation for MSME

It shall be mandatory to procure at least 20% of the total volume of the procurement from MSME registered in the State of Odisha (however, it shall not apply where goods/services are not available with the MSME), subject to matching L1 discovered prices and meeting technical specifications including quality requirements.

5) Performance Bank Guarantees

Performance Bank Guarantee for MSME registered in the State of Odisha shall be 25% of the value normally prescribed.

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Annexure- VIII Safety Terms and Conditions

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1. Definitions

- 1.1 Order Manager: Order Manager is the TP Central Odisha Limited representative, who has the ownership of the given job under the signed contract.
- 1.2 Service Provider/Contractor/vendor: An individual or an organization that provides services to TP Central Odisha under a signed contract.
- 1.3 Site Safety Management Plan: It is the safety plan agreed between Contractor /service provider & TP Central Odisha. It will contain the entire job specific safety requirement and will be signed by the service provider.
- 1.4 High Risk Job: Any job which has significant health and safety risk associated to it. The list of high risk jobs has been identified at TP Central Odisha level.
- 1.5 Emergency: a serious, unexpected, business discontinuity and often dangerous situation resulting loss of revenue/property and requiring immediate action.

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2. Safety Policy



HEALTH AND SAFETY POLICY

Tata Power is committed to provide safe and healthy working environment for the prevention of work related injuries and ill-health. Safety is one of our core values. We strive to be a leader in safety excellence in the global power and energy business. In pursuit of this, we are committed to the following:

- Maintain and continually improve our management systems to eliminate hazards and reduce health & safety risks to all our stakeholders.
- Incorporate appropriate health & safety criteria into business decisions for selection of plant and technology, performance appraisal of individuals and appointments in key positions.
- Comply and endeavour to exceed all applicable health & safety legal and other requirements
- Integrate health & safety procedures and best practices into every operational activity with assigned line-functional responsibilities at all levels.
- Involve our employees and business associates in maintaining a safe and healthy work environment through consultation and participation
- · Inculcate safety culture by visible leadership and empowerment.
- Ensure required competency to enable our employees and business associates for working safely.
- Promptly report incidents, investigate, share crucial learnings and prevent recurrences.
- Influence our business associates in enhancing their health and safety standards and align with Tata Power's health & safety codes and practices.
- Set safety & health metrics as indicators of excellence, monitor progress and continually improve health and safety performance.

We shall ensure the availability of appropriate resources at all times to fully implement and communicate this policy to all stakeholders by suitable means and periodically review its relevance in continuously changing business environment.

(Praveer Sinha) CEO & Managing Director

Date: 11th March, 2019
TATA POWER
Lighting up Lives!

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3. Safety Organization & Responsibilities

4.1 Contractor Site Management and Supervision

Each Contractor will be responsible for fulfilling all statutory and safety requirements as per the laws of the land and not limited to Factory Act, Electricity Act, Electricity Rules and Regulations, Shop and Establishment Act etc.

Each Contractor shall provide at least one competent full time safety supervisor for workforce of less than 100 numbers. When workforce ranges from 100 to 1000, the contractor has to provide at least one qualified safety officer and safety supervisors (reporting to the safety officer) in the ratio 1:100. For every 1000 addition in workforce, the contractor has to add 1 safety officer. The Tata Power Project Safety Manager will review and approve the appointment of all safety supervisors. Contractor/Subcontractor safety supervisors/officers will work with Tata Power Safety Managers and align themselves with Tata Power safety requirements.

Each Contractors'/Subcontractors' Site Manager is responsible, and will be held accountable, for the safety of their sub contractors and workforce and for ensuring that all equipment, materials, tools and procedures remain in safety compliance at job site, including:

- 4.1.1 Holding officer/supervisors accountable for safety and actively promote safe work performance.
- 4.1.2 Participate in and cooperate with all safety program requirements to be implemented in order to meet Tata Power safety objectives.
- 4.1.3 Ensure timely reporting of safety incidents, near misses, unsafe acts and conditions.
- 4.1.4 Identify the training needs of its employees and maintain all safety training documents.
- 4.1.5 Provide safety performance report at an agreed frequency.
- 4.1.6 Stopping of unsafe work (acts and/or conditions) immediately, until corrective action be taken.

4.2 Contractor Supervisors and General Staff

Contractors' site supervisors and general staff members in charge of job site functions such as field engineering, warehousing, purchasing, cost and scheduling, etc. are responsible for the safe performance of the work of those they supervise. They must set an example for their fellow employees

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by being familiar with applicable sections of the Site Safety program and ensuring that all site activities are performed with SAFETY as the primary objective.

Each site supervisor is responsible and will be held accountable for identifying, analyzing and eliminating or controlling all hazards through implementation of an aggressive, pro-active Health, Safety and Environmental Program from project inception through project completion. Each supervisor will proactively participate in the SHE program by observing, correcting unsafe acts, and recording these observations.

4.3 Contractor Workforce

Contractor workforce must make safety a part of their job by following safety rules and regulations and by using all safeguards and safety equipments. They must take an active part in the Site Safety program to ensure their own safety and injury-free employment as well as being alert to unsafe practices of their fellow employees.

Every member of the workforce is expected to report for work without influence of any Drug/Alcohol. All employees are expected to report any hazardous conditions practices and behaviors in their work areas and correct where ever possible.

Workforce is responsible for active participation in safety and health programs, suggestion systems, trainings and in immediate reporting of all injuries, any unsafe practices, conditions or incidents to their supervisors.

4.4 Vendor/Contractor

Vendors/Contractor shall at all times comply with, and ensure that their workforce comply with all site safety rules and regulations. Specifically, with applicable provisions of the Tata Power Site Safety Management Plan, and all statutory safety rules and regulations.

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4. Site Safety Rules and Procedures:

The work in the safest possible manner can only happen when it has been carefully planned and all applicable procedures are followed. TP Central Odisha Limited Safety Procedures are derived from TP Central Odisha best practices and the applicable Government acts regulations. In each case, the most stringent regulation is used.

Following is the list of Tata Power's critical Safety Rules and Procedures. Contractor shall refer to approved Rules and Procedures for detailed requirements and ensure conformance.

5.1 Lock Out and Tag Out Procedure

This procedure is intended to be used for the protection of Personnel while servicing or performing maintenance on equipment / pipeline / vessel / process systems. This is a general procedure that shall be used as the minimum requirements for isolation of equipment, pipelines, machines, system from all possible sources of hazardous energy and / or material such as Steam, Hot Water, Compressed Air, any other process fluid / chemical energy /Mechanical energy or Electrical energy. For complete procedure kindly refer Procedure Document No. TPSMS/CSP/LOTO/001 REV 01 available on official website of Tata Power (www.tatapower.com)

5.2 Excavation Safety (Shoring and Sloping) Procedure

This procedure is developed to cover the safe practices required for shoring and sloping in excavation and trenching jobs. This procedure is developed to establish mandatory requirements for practices to protect personnel, property and equipment from hazards associated with above activities. For complete procedure kindly refer Procedure Document No TPSMS/CSP/EXS/002 REV 01 available on official website of Tata Power (www.tatapower.com)

5.3 Confined Space Entry Procedure

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This procedure outlines the steps required to perform the confined space entry and to protect personnel from the hazards of entering and conducting operations in confined spaces. For complete procedure kindly refer Procedure Document No –TPSMS/CSP/CSE/003 REV 01 available on official website of Tata Power (www.tatapower.com)

5.4 Working at Height Procedure

This procedure describes the rules and procedures to protect employees from the hazards of working at heights.

This procedure is developed to cover the safe practices required for Working at Heights. This procedure is developed to establish mandatory requirements for practices to protect personnel from hazards associated in this area. For complete procedure kindly refer Procedure Document No – TPSMS/CSP/WAH/004 REV 01 available on official website of Tata Power (www.tatapower.com)

5.5 Heavy Equipment Movement Safety Procedure

Heavy equipment lifting and movement is an activity involving loading, unloading, storage and movement from one place to another including lifting and erection or repairing of equipment with cranes or hoists. Material, machinery and equipment handling operations are being carried out by large capacity cranes and hoists, which make the job safer and faster. This procedure addresses the hazards and precautions associated with such equipment and their use. For complete procedure kindly refer Procedure Document No –TPSMS/CSP/HEMS/005 REV 01 available on official website of Tata Power (www.tatapower.com)

5.6 Mobile Crane Safety Procedure

Mobile cranes are responsible for many incidents, injuries. Falling loads from mobile cranes pose a severe hazard to operators and nearby workers and property. Many types of cranes, hoists, and rigging devices are used for lifting and moving materials. To maintain safe, appropriate standards has to be adhered to and only qualified and licensed individuals shall operate these devices. For complete procedure kindly refer Procedure Document No –TPSMS/CSP/MCS/006 REV 01.

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5.7 Scaffold Safety Procedure

This procedure is developed to provide information on the safe erection, use, dismantling and maintenance of access scaffolding in the workplace. It is developed to establish mandatory requirements for practices to protect personnel from hazards associated with erection, use and dismantling of scaffolds. For complete procedure kindly refer Procedure Document No – TPSMS/CSP/SCAF/007 REV 01 available on official website of Tata Power (www.tatapower.com)

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5.8 Electrical Safety Procedure

The objective of these standards is to specify minimum mandatory requirements and advisory guidance for identifying and controlling hazards to ensure 'Zero Harm' with regard to operation maintenance and testing of electrical equipment. For complete procedure kindly refer Procedure Document No-

TPSMS/CSP/ELEC/010 REV 01 available on official website of Tata Power (www.tatapower.com)

5.9 Job Safety Analysis (JSA) Procedure

This objective of this procedure is to have a task based risk assessment process in place that identifies, evaluates and controls the risks associated with work activities, and as a result, prevents those involved in

the task or those potentially affected by the task, from being harmed. For complete procedure kindly refer Procedure Document No- TPSMS/CSP/JSA/009 REV 01 available on official website of Tata Power

(www.tatapower.com)

5.10 Fire Safety Management Procedure

Objective of This standard is to specify the minimum mandatory requirements and advisory guidelines to ensure prevention of fire related incidents and managing / controlling their impacts if they do occur. For

complete procedure kindly refer Procedure Document No- TPSMS/CSP/FSM/011 REV 01

Permit To Work Procedure 5.11

Given the inherent hazards of the power generation and distribution industry, a significant number of TP

Central Odisha operations and installations are critical. Work Permit (WP) System is an essential element in controlling the workplace risks in an effective manner. For complete procedure kindly refer Procedure

Document No -TPSMS/CSP/PTW/008 REV 01 available on official website of Tata Power

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5.12 Lift (Elevator) Safety Procedure

To provide safe operating procedure for taking control of lift car before entering and existing the pit of OTIS make elevators. For complete procedure kindly refer Procedure Document No – TPSMS/GSP/LIFT/001 REV 01 available on official website of Tata Power (www.tatapower.com)

5.13 Working on conveyor belt Procedure

This procedure is developed to cover the safe practices required for Working on live equipment and to protect personnel from hazards associated with it. For complete procedure kindly refer Procedure Document No – TPSMS/GSP/CONV/002 REV 01 available on official website of Tata Power (www.tatapower.com)

5.14 Handling Hazardous Materials Procedure

This Procedure is developed to provide procedure for recycling and / or safe disposal of used / waste batteries in compliance with all legislation. For complete procedure kindly refer Procedure Document No-TPSMS/GSP/HAZM/003 REV 01 available on official website of Tata Power (www.tatapower.com)

5.15 Material Handling and Storage Procedure

The purpose of this document is to provide procedures to assist the safe handling of materials (manual handling and mechanical handling). For complete procedure kindly refer Procedure Document No – TPSMS/GSP/MATL/004 REV 01 available on official website of Tata Power (www.tatapower.com)

5.16 Contractor Safety Management Procedure

The purpose of this document is to engage with contractors in a way to create safe work environment for everyone working for Tata Power. For complete procedure kindly refer Procedure Document No – TPSMS/GSP/CSM/015 REV 01 available on official website of Tata Power (www.tatapower.com)

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The above procedures will be updated periodically and the updated version of the procedures as well as any additional critical procedure will be available on official website of Tata Power (www.tatapower.com) for your reference.

6. Training and Capability Building

Safety Training and capability building of workforce is a major component of safety management program. All training required must be provided and documented as specified by TP Central Odisha and Indian Regulations. TP Central Odishal Safety Manager will audit contractors training and related documentation to assure its adequacy.

6.1 Tata Power Site Safety Orientation

All TP Central Odisha contractor and subcontractor workforce is required to attend TP Central Odisha Site Safety Orientation Training to receive a Safety Training Card, which is required to obtain a Gate Pass to the site, prior to entry.

This Safety Orientation Course will be for duration of minimum half day. The information provided during the orientation will include, but is not limited to following:

- 1. Job rules, personal safety and conduct
- 2. Hazards reporting
- 3. Reporting of injuries
- 4. Emergency procedures
- 5. Safety Activities and Program including disciplinary measure and incentives.
- 6. Critical safety procedure relevant to the job

6.2 Capability Building

Appropriate training such as L1, L2 & L3 is given to ensure that a jobholder, either supervisor or worker, is competent to do his/her job safely. The skill training is provided through TPSDI and other agencies authorized by Tata Power on the list of 15 procedures mentioned under safety procedure.

Contractor shall ensure that concerned workmen are provided with adequate training before he/she is allowed to execute the work.

An evaluation test will be conducted after the completion of the training. Those workmen employee who meet the minimum required competency will be provided with Gold Card which is valid for 3 years, post which the workmen has to reappear for the assessment. If the workman is not able to qualify the assessment, he/she will be given 3 additional attempts to clear in 3 month timeframe failing which he/she will not be allowed to work on high risk jobs.

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6. Pre Employment and Periodic Medical check up

Contractor shall arrange to conduct a pre employment and periodic medical check-up for its entire workforce by Tata Power medical officer or Tata Power authorized medical officer. The contractor shall be able to produce the certificate prior to the employment. The contractor shall also organize to conduct periodical medical checkup (six monthly) for the following category of employees:

- Drivers (Check for Vision & Hearing)
- Equipment Operators (Check for Vision & Hearing)
- Workforce working at Height (Check for Vision, Hearing, Vertigo & Height Phobia)
- Workforce Handling the hazardous substances (Coal, ash and chemicals)
- Workforce in high decibel area (> 90 Decibel, Check for Hearing)
- Workforce, working in specific areas requiring specific medical attention should conduct the medical test as laid down in the respective Site Safety Management Plan.

7. Safety Performance Evaluation and Penalties

8.1 A certain percentage of the bill value will be retained against every running bill as safety performance retention. The amount will be released with the last invoice based on "Safety Performance score" attached in CSM-F-3 of CSM procedure. The amount is based on following table

Contract Value	Retention Amount(%)
Upto 10 Lakhs	2.5
10 – 50 lakhs	2
0.5 to 10 Cr	1.5
>10 Cr	1

- 8.2 Safety performance Score will be monitored by the Order Manager every month.
- 8.3 For the contract value of more than Rs 1 Cr or contract duration more than 12 months, the retention amount shall be released half yearly based on safety performance. For all remaining contracts, the retention amount will be released with the final bill.
- 8.4 In case of job stoppage due to safety violations/ unsafe observations at the site, no time extension shall be given to the contractor, if such delays are attributable to contractor.

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- 8.5 In case of fatality, limb loss or loss of property, vendor has to pay for liability, legal, tatutory and additional mutually agreed settlement charges imposed by the appointed committee. This charge is over and above the retention amount.
- 8.6 The committee will finalize an amount between 5 -50 lakhs based on factors such as advise by statutory authorities, contract value and impact of accident etc.
- 8.7 Safety performance bonus 1% (limiting to 50 lakhs) of the invoice value will be considered at the end of the job if the contractual safety performance score is 100%.
- 8.8 During the progress of the work, concerned Supervisor/Engineer will visit and inspect the work site regularly and evaluate the safety performance of the contractor based on matrix attached herewith.
- 8.9 Order Manager, divisional chief and SBU head have the authority to terminate the contract in case of three consecutive serious violations.

	<u>Lead Indicators</u>	Unit Of measurement	Target	weight age
1	% of Employee certified in TPSDI/Authorized agency	%	50	10
2	CFSA score (Annexure 6.1)	Average Severity of Violations	1.49	20
3	Monthly inspection completed for Critical Equipments, lifting Tools & Tackles and hand tools used at site	%	80	5
4	Condition of tools, tackles and equipments	%	100	15
	<u>Lag Indicators</u>			
1	Number of Fatalities	No.	0	30
2	Number of Lost work day case (LWDC)	No.	0	10
3	Man-days Lost	No.	0	10

In addition to above evaluation criteria, for specific violations penalty shall be imposed on the contractors under following circumstances:

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Sr No	Description of violation	Severity	Penalty /
1.	Working without Permit	5	5000/-
2.	Untrained (TPSDI) worker on high-risk jobs.	5	5000/-
3.	Unhygienic/Bad condition of PPE	2	250/-
4.	Not following Tata Power Procedure & Standard	4	2000/-
5.	Unsafe Act/Condition of Severity 4	4	2000/-
6.	Unsafe Act/Condition of Severity 5	5	5000/-
7.	No Earthling of Electrical equipment	5	5000/-
В.	Damaged welding cable	5	5000/
9.	Violation of Positive Isolation Procedure (LOTO Not followed)	5	5000/
10.	ELCB of more than 30 mA/ELCB not working	5	5000/
11.	On/Off switch of welding m/c not working	5	5000/
12.	Electric cable tied with metal wire	5	5000/
13.	Leakage found DA hose / cylinder	5	5000/
14.	Use of LPG	5	5000/
15.	Use of Three-wheeler at the work site.	5	5000/
16.	Starting the job without Tool Box Talk	5	5000/
17.	Spatter falling on DA hose / Gas-line/ pathways / Equipment	5	5000/
18.	No safety latch in crane hook	5	5000/
19.	Load raised or swung over people or occupied areas of buildings	5	5000/
20.	Persons standing in swing area of construction equipments.	5	5000/
21.	Using damaged slings.	5	5000/
22.	Unstable scaffolding/non standard Scaffolding in use	5	5000/
23.	Handrails and mid-rails are missing	5	5000/
24.	Safety Harness not anchored with lifeline/fixed structure	5	5000/
25.	Fall arrestor not provided/ Not being used.	5	5000/
26.	Double life line not used for working at height	5	5000/
27.	No rubber mat in DB room	4	2000/-
28.	Water found accumulated in DB room/near welding machine.	4	2000/
29.	Inserting electric cables into socket, without using plug.	4	2000/
30.	Use of damaged electrical cable/two core cables.	4	2000/
31.	Inflammable material found in D.B Room./ welding areas.	4	2000/
32.	Loose material falling into excavated pit	4	2000/
33.	Water logging into excavated pit	4	2000/
34.	No / inadequate Barricade	4	2000/

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Sr No	Description of violation	Severity	Penalty /
35.	Undercut / cave-in found on sides of excavated pits	4	2000/
36.	Grinding wheel/ Coupling/ Piling winch/other rotating parts without guard	4	2000/
37.	The HMV/Mobile Crane operator does not having a valid HMV driving license.	4	2000/
38.	The loading area is not leveled properly.	4	2000/
39.	Ladder not anchored at top	4	2000/
40.	Opening found in working platform of scaffolding/floor	4	2000/
41.	Inadequate illumination at the working area	4	2000/
42.	Loose material lying on Gantry ,platform	4	2000/
43.	Cleaning body with Compressed Air.	3	500/-
44.	Gas Cylinders using without cap.	3	500/
45.	Gas Cylinders stored without securing	3	500/
46.	Bringing inside any other chemicals, apart from approved by Safety dept.	3	500/
47.	Using drum for sitting or accessing height.	3	500/
48.	Misusing emergency facilities like fire hydrant line/ hose box/ spray system/ eye wash etc.	3	500/
49.	No provision of Safety net where falling materials or tools may occurs	3	500/
50.	Taking electrical supply from non designated outlet (other than socket).	3	500/
51.	Restricted gangways due to unwanted materials.	3	500/
52.	Not reporting incident.	3	500/
53.	Entering into restricted area like switch yard/ hazardous storage etc.	3	500/
54.	Work without supervision	3	500/
55.	Parking of vehicle without applying wheel choke at right front-front and left rear-rear wheels other than passengers cars.	3	500/
56.	Vehicle without helper or co-driver.	3	500/
57.	Not wearing florescent safety jacket at site.	3	500/
58.	People travelling in load body of vehicle.	3	500/
59.	Parking of vehicles at non designated area.	3	500/
60.	Shifting heavy materials without guide ropes.	3	500/
61.	Using other than 24V lamp inside the confined space/Use of other than 24V lamps.	3	500/
62.	Angular/ starch loading/ lifting with Crane or hoist.	3	500/
63.	By passing the limit switch/ Safety Interlock.	3	500/
64.	Housekeeping activities on road without proper barricade.	3	500/

TPCODLTP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department)

2nd Floor, IDCO Tower, Janpath Bhubaneswar, Odisha 751022

Sr No	Description of violation	Severity	Penalty /
65.	Trying to board or alit from running vehicle.	3	500/
66.	Cylinder Valves of Gas cylinders not closed when not in use.	3	500/
67.	Flash-back arrester not used.	3	500/
68.	Trolley wheel found damaged.	3	500/
69.	Guy ropes of required length on both sides of object are not used during movement with load.	3	500/
70.	Scotch block/wedge not provide when the vehicle is parked.	3	500/
71.	Suitable Trolley not provided to hold the cylinders.	3	500/
72.	Locked First Aid box	3	500/
73.	Caution boards, danger signs (luminescent /red) along with emergency contact number are not found displayed.	3	500/
74.	Person found jumping barricading tape	3	500/
75.	Stacking of pipes, pile casing , drums without chock blocks/wedges	3	500/
76.	The terrain on which Heavy Equipment/Machinery moves is not reasonably hard.	3	500/
77.	Without Safety Helmet at working sites	4	250/-
78.	Without Crash Helmet (on bikes)	4	500/-
79.	Without Full body double lanyard Safety Harness (for work at height)	5	5000/-
80.	Without Hand gloves - Material Handling, Welding, Cutting,	4	100/-
81.	Without Safety goggles/ face shield - Welding/Cutting / Grinding	5	5000/-
82.	Handling Chemical without PVC Apron	5	5000/-
83.	Smoking in prohibited area (Closed Go-downs, Storage of flammable material, Storage of Gas cylinders)	5	1000/-
84.	Sleeping at Work Place	3	100/-
85.	Driving beyond speed limit	3	1000/-
86.	Seat Belt While Driving (for front seat passengers and driver)	3	500/-
87.	Driving without license	4	1000/-
88.	Heavy Commercial vehicles without reverse horn	3	500/-
89.	Non functional Head light/ tail light and side indicators	3	100/-
90.	Using Mobile Phone During Driving	5	5000/-
91.	Poor visibility of registration number/ without registration number	3	100/-
92.	Broken/ without Side view mirror	3	100/-
93.	Over speeding above specified limit	3	500/-
94.	Broken/ Without Pressure gauge on Oxygen/ LPG / Acetylene cylinder.	3	500/-

TPC DL TP CENTRAL ODISHA DISTRIBUTION LIMITED

TATA POWER CENTRAL ODISHA DISTRIBUTION LIMITED (Purchase Department) 2nd Floor, IDCO Tower, Janpath Bhubaneswar, Odisha 751022

Sr No	Description of violation	Severity	Penalty /
95.	Without Flash back arrestor on Industrial Acetylene & Oxygen cylinders.	5	5000/-
96.	Spillage of hazardous material/chemicals during transportation	4	2000/-
97.	Electrical equipment without Earthing/ ELCB/ Double Insulation Cable.	5	5000/-
98.	Lifting Tools & Tackles used without/ expired Test Certificates.	5	5000/-
99.	Housekeeping repeatedly not maintained		
100.	First Time	3	Warning
101.	Second Time	4	1000/-
102.	Third Time	5	5000/-
103.	Serious Violation Of House Keeping (after 1 st or 2 nd warning to be decided by Project Manager depending on the severity)		Rs.10000/- and above
104.	Repeat Violation of same nature	5	5X Violation





TP CENTRAL ODISHA DISTRIBUTION LIMITED

(A Tata Power & Odisha Govt. joint venture)
2nd Floor, IDCO Tower, Janpath Bhubaneswar, Odisha 751022

NIT No.: NIT No.: TPCODL/P&S/ 1000000353/2022-23
ANNEXURE IX

ENVIRONMENT & SUSTAINABILITY POLICY



CORPORATE ENVIRONMENT POLICY

Tata Power is committed to a clean, safe and healthy environment, and we shall operate our facilities in an environmentally sensitive and responsible manner. Our commitment to environmental protection and stewardship will be achieved by:

- Complying with the requirements and spirit of applicable environmental laws and striving to exceed required levels of compliance wherever feasible
- Ensuring that our employees are trained to acquire the necessary skills to meet environmental standards
- Conserving natural resources by improving efficiency and reducing wastage
- · Making business decisions that aim towards sustainable development
- Engaging with stakeholders to create awareness on sustainability

(Praveer Sinha)
CEO & Managing Director

TATA POWER
Lighting up Lives!

Date: 15th June, 2018



TP CENTRAL ODISHA DISTRIBUTION LIMITED

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2nd Floor, IDCO Tower, Janpath Bhubaneswar, Odisha 751022

NIT No.: NIT No.: TPCODL/P&S/ 1000000353/2022-23
ANNEXURE X

TATA CODE OF CONDUCT

The Owner abides by the Tata Code of Conduct in all its dealing with stake holders and the same shall be binding on the Owner and the Contractor for dealings under this Order/Contract. A copy of the Tata Code of Conduct is available a tour website:

https://www.tatapower.com/pdf/aboutus/Tata-Code-of-Conduct.pdf

The Contractor is requested to bring any concerns regarding this to the notice of our Chief Procurement & Stores e-mail ID: pravin.jain@tpcentralodisha.com