

1.0 Event Information

1.1. Scope of work

Open Tenders are invited through e-tender bidding process from interested Bidders for entering into a Rate Contracts valid for a period of **1 Year** as defined below:

S. No.	Description	EMD Amount (Rs.)	Tender Fee* (Rs.)
1.	Rate Contract For Queue Management System For 20 Division Customer Care Center Of TPCODL	2,25,000	5,000

**inclusive of GST*

1.2. Availability of Tender Documents

Please Refer "Procedure to participate in the e-Tender".

1.3. Calendar of Events

(a)	Date of availability of tender documents from TPCODL Website	From 12.08.2020 onwards
(b)	Date by which Interested and Eligible Bidder to pay Tender Fee and confirm participation as mentioned in "Procedure to Participate in Tender"	24.08.2020 , 15:00 Hrs
(c)	Date & Time of Pre-Bid Meeting (If any)	NA
(d)	Last Date and time of receipt of pre-bid queries, if any	27.08.2020 up to 15:00 Hours
(e)	Last Date of Posting Consolidated replies to all the pre-bid queries as received	01.09.2020
(f)	Last date and time of receipt of Bids	07.09.2020 up to 15:00 Hours
(g)	Date & Time of opening technical bids & EMD (Envelope-1 & 2)	Participating Bidders will get mail intimation from TPCODL E-Tender system (Ariba) when their Technical Bids are opened. Refer Section 4.2 for details
(h)	Date & Time of opening of Price of qualified bids	Bidders will get mail intimation from TPCODL E-Tender system (Ariba) when their Price Bids are opened (Refer Section 4.5)

Note :- In the event of last date specified for submission of bids and date of opening of bids is declared as a closed holiday for TPCODL's office, the last date of submission of bids and date of opening of bids will be the day following working day at appointed times.

1.4 Mandatory documents required along with the Bid

- 1.4.1 EMD of requisite value and validity
- 1.4.2 Tender Fee in case the tender is downloaded from website
- 1.4.3 Requisite Documents for compliance to Qualification Criteria mentioned in Clause 1.7.
- 1.4.4 Drawing, Type Test details along with a sample of each item as specified at Annexure I (as applicable)