

Pre Bid Queries for "Supply & Installation of Rack Mount Servers at TPCODL " against Tender Enquiry No. TPCODL/P&S/ 100000372/2023-24				
Sl. No.	Document. Please specify D	Description as per Bid Document	Remarks - Query / Clarification	TPCODL Response
1	Form Factor	1 U or 2 U		2U or lesser to be supplied.
2	Page No. 16, DIMM Slots	Server should support 16 DIMM Slots memory configurations	The server should support 24 DIMM slots memory, as more no DIMMS customer can scale the ram in future.	Tender clause stands and higher DIMM slots are acceptable.
3	Page No. 16, Hard Disk Drives	Server should be configured with 5 * 1.2 TB SSD, 2.5 in - SSD scalable up to 8 drives.	Hard drive requested as 1.2TB SSD is not available with any vendor. it can either change it to 960GB SSD or 1.92TB SSD.	Tender clause should be read as follows. "Server should be configured with 5 * 1.2 TB or higher SSD, 2.5 in - SSD scalable up to 8 drives"
4	Page No. 17, SERVICE LEVEL AGREEMENT	The warranty/support period will start from date of completion of installation of device i.e. From the date on which installation report is signed by TPCODL.	Can it be changed from date of delivery?	Tender clause stands.
5	Page No. 18, SERVICE LEVEL AGREEMENT	In case uptime commitment of device (as mentioned in clause 1 (b) of this SLA) is not met, the same would attract a Penalty @ Rs1000 per hour per device. The penalty money will be recovered from the payment due to vendor.	Requesting it to decrease the penalty amount to @ Rs 200 per hour per device	Tender clause stands.
6	Page No. 17, 2. SCOPE OF WORK	Complete installation/configuration of the servers and integration with existing TPCODL infra.	For integration with existing TPCODL Infra, request you to share exact connect points - SAN Storage, NAS etc Do we need to install OS in the servers? If so, pl state which OS with respective versions etc.	Please refer tender specification S. No. 9 and S. No. 17. Details shall be shared with the successful bidder during installation.
7	Page No. 17, 2. SCOPE OF WORK	As mentioned in SLA, vendor/OEM must support all future configuration changes post installation of appliance.	Need some clarity on likely future configuration changes.	As mentioned in SLA, vendor/OEM must support all future configuration changes post installation of appliance which means support for reconfiguration of firmware, addition of RAM, Disks etc.
8	Page No. 18, 6. Delivery Time	The devices should be delivered within 4 to 6 weeks and installation of the same should be done in 2 weeks from the date of intimation. (Client will intimate date to bidder for installation of equipments	Requesting it to increase to 10 -12 weeks of delivery lead time.	This clause shall be read as follows. "The devices delivery along with installation should be completed within 10-12 weeks"
9	Page No. 13, 7.4 Payment Terms	Payment shall be released, within 60 days of submission of error free Invoice duly certified by EIC/Site in charge.	Requesting it to change the time period to 30 Days from submission of invoices	Tender clause stands.
10	Page No. 45, 13.3 Consignee	Place of Delivery and Installation	Kindly confirm that all materials to be delivered and to be installed in same location, i.e. at Bhubaneswar	Please refer tender document Page No. 15, NOTE section. Place of Delivery and Installation is Bhubaneswar. Exact location shall be shared with the successful bidder.
11	Page No. 13, 7.2 (Delivery Terms)	Delivery period is 6 weeks from order issuance date and installation within 3 weeks from the date of intimations	The delivery would be accepted within 10 weeks from order issuance date and installation within 3 weeks from the date of intimations. Due to Globally Shortage of components device Manufacturing is impact badly. We request you to change this clause. This is important clause for all OEM's.	This clause shall be read as follows. "The devices delivery along with installation should be completed within 10-12 weeks"

12	Page No. 137.4 (Payment Terms)	Payment shall be released, within 60 days of submission of error free Invoice duly certified by EIC/Site in charge.	Being MSME we request you, the payment shall be released within 30 days against successful delivery and acceptance of Material.	As per Govt. guidelines for MSME, the payment shall be released within 45 days of submission of error free Invoice duly certified by EIC/Site in charge.
13	Page No. 16, Chipset	Intel C600 series chipset or better	Request to amend the clause as "Intel C620 series chipset or better" .	Tender clause stands. However, higher model/ variants are acceptable without any changes to the original tender specification.
14	Page No. 16, Memory	Server should be configured with 1024 GB of ECC DDR4 Memory or higher and scalable up to 2048 GB memory	Request to amend the Clause as "Server should be configured with 1024 GB of ECC DDR4 Memory operating at 3200 MHz or higher and scalable up to 2 TB memory" for better performance.	Tender clause stands.
15	Page No. 16, DIMM Slots	Server should support 16 DIMM Slots memory configurations	Request to amend the clause as "Server should support 32 DIMM Slots memory configurations as latest intel ice lake cpu support 32 DIMMS in 2 socket server"	Tender clause stands and higher DIMM slots are acceptable.
16	Page No. 16, Hard Disk Drives	Server should be configured with 5 * 1.2 TB SSD, 2.5 in - SSD scalable up to 8 drives.	Request to amend the clause as "Server should be configured with 5 * 1.92 TB SSD, 2.5in SSD scalable up to 8 drives."	Tender clause should be read as follows. "Server should be configured with 5 * 1.2 TB or higher SSD, 2.5 in - SSD scalable up to 8 drives"
17	Page No. 16, RAID Controller	Integrated hardware RAID controller and should support hardware RAID 0, 1, 5, 6 Offered controller should have minimum 512 MB battery backed cache.	Request to amend the clause as "Integrated hardware RAID controller and should support hardware RAID 0, 1, 5, 6 offered controller should have minimum 2 GB cache as per Industry Standard.	Tender clause stands. However, higher capacity variants are acceptable.