

Format for Query / Clarification / Deviation (QCD)

Tender No: TPCODL/P&S/100000537/23-24 dtd. 12.01.2024

Package Name: SITC of APSCC in 04 circle of TPCODL .

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S No	Clause No	Page No	Tender Description	Bidder's Query / Clarification	Bidder's Justification	TPCODL Response
1	7.3	14	Delivery Terms	The delivery schedule shall be 60 days from the date of issuing of PO..	It is requested to kindly extend the total time of delivery schedule up to 90 Days, The standard time lines for delivery of these items are 6 to 8 weeks. Kindly change the project schedule accordingly.	No Deviation is acceptable, Bidder shall be in-line with project schedule mentioned in the RFP
2	7.5	14	Payment Terms	On successful completion of SITC work in good condition and certification of acceptance by certified official, Associate shall submit the Bills/ Invoices in original in the name of TP Central Odisha Distribution Limited to Invoice Desk. 100 payment shall be released within 30 days from the date of submission of certified bills/ invoices.	It is requested that 90% payment on delivery and 10% after successful installation.	Payment shall be made as per the finalized payment terms with Purchaser's procurement team and in line with the milestones mentioned in the Clause-9.3, Section-A
3	Detail Technical Specification - g	185	General Requirements	Solution should not be Proprietary ASIC based in Nature & should be Open Architecture based on Multi-Core CPU's to Protect & Scale against	ASIC helps to improve the performance of the firewall by offloading CPU intensive tasks on the ASIC and reducing the load on CPU. Request you to amend the clause as " Solution should be Open Architecture based on Multi-Core CPU's to Protect & Scale against"	No amendment is possible after release of the RFP for the procurement process. No Deviation is acceptable, Bidder to adhere the technical specs as per the RFP
4	Detail Technical Specification - g	185	General Requirements	Proposed solution shall not have been reported for any backdoor vulnerability in their operating system of NGFW in past 3 years. Bidder shall submit an undertaking in this regard along with bid	Vulnerabilities when reported are always fixed by the OEM. This point is specific to a single OEM. Request you to rephrase the clause as "Any vulnerability reported on the platform has to be fixed by the OEM at the earliest."	No amendment is possible after release of the RFP for the procurement process. It is bidder's responsibility to fix any vulnerabilities reported in the platform as per the product life span mentioned in the RFP and any delay in fixing the vulnerabilities will be in the account of the bidder. The services requested are SLA based.
5	Detail Technical Specification - g	186	Performance and Availability	Min 150000 concurrent sessions scalable up to 6 million	Amount of session would highly depend on the traffic and throughput required. GM is a very high scale for firewall with 1Gbps of throughput. Request you to rephrase the clause as "Min 150000 concurrent sessions scalable up to 1.2 million"	No amendment is possible after release of the RFP for the procurement process. Noted, However all functional requirement shall be demonstrated and comply

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6	Detail Technical Specification - g	186	Hardware & Interface requirements	Appliance should have 16 Gb RAM, expandable up to 32 Gb in future	Every OEM has their own hardware and software architecture based on which memory is required. The ask should be to ensure that the firewall vendor provides the throughput requested and provide the resources in the appliance required to deliver the throughput. Request you to rephrase the clause as "Appliance should have 4 Gb RAM, expandable up to 8 Gb in future"	No amendment is possible after release of the RFP for the procurement process. The RFP floated for the procurement of the HA is not specific to any particular OEM. However, bidder to ensure that all functional requirement shall be complied
7	Detail Technical Specification - g	190	Management & Reporting functionality	Centralized management should have capabilities to manage Firewall, APT and Endpoint anti-apt solution from single management and should have consolidated logging and reporting for both network and endpoint solution. The centralized system must be able to auto restore firewalls at remote locations in case of failure of device and replacement of firewall. This restoration should eliminate the need of any skilled technical person for restoration of device in case of device failures.	Every OEM products and solutions differ and providing single centralized dashboard to manage Firewall, APT and Endpoint anti-apt solution is specific to single OEM. Request you to rephrase the clause as "Centralized management should have capabilities to manage Firewall from single management and should have consolidated logging and reporting solution. The centralized system must be able to auto restore firewalls at remote locations in case of failure of device and replacement of firewall. This restoration should eliminate the need of any skilled technical person for restoration of device in case of device failures."	No amendment is possible after release of the RFP for the procurement process. The RFP floated for the procurement of the HA is not specific to any particular OEM.
8	Detail Technical Specification - g	194	Environment & Temperature	Ambient temperature range of 0 - 65 Degree C, Relative Humidity 95% non condensing	The temperature range mentioned applied to appliance built for rugged environments which has not been specifically mentioned in any part of the specification. Request to rephrase the clause as "Ambient temperature range of 0 - 40 Degree C, Relative Humidity 90% non condensing"	No amendment is possible after release of the RFP for the procurement process.

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9	Detail Technical Specification - g	186	Hardware & Interface requirements	Firewall Appliance should have a feature of holding multiple OS images to support resilience & easy rollbacks during the version upgrades & should have at least on board storage for minimum period of one month and shall push the logs and other data to the central system before clearing these logs	Centralized Manager/Reporting will have the ability to store configuration revision and Log server will store the logs from all devices centrally. Storing logs on the firewall may affect the performance and does not provide ability to pull logs/reports from the device. Request to rephrase the clause as - Firewall Appliance should have a feature of holding multiple OS images to support resilience & easy rollbacks during the version upgrades & should have ability push the logs and other data to the central system.	No amendment is possible after release of the RFP for the procurement process.
10	Detail Technical Specification - g	187	Firewall Features	Firewall must support unlimited policy option	Every firewall hardware /OS will always have defined capacity to support number of policies. Defining unlimited policies may lead to exhaustion of firewall resources leading to outage. Request to rephrase the clause as - "Firewall must support at least 10K firewall policy creation option."	No amendment is possible after release of the RFP for the procurement process.
11	Detail Technical Specification - g	188	Integrated IPS Features	Signature based detection using real time routine updated database & should have threat signatures to cover at least 6000+ CVE from day one, also Vendor must supply evidence of leadership in protecting Microsoft vulnerabilities	The mentioned point " also Vendor must supply evidence of leadership in protecting Microsoft vulnerabilities " , is specific to an OEM. Request to rephrase the clause as - The vendor must provide Microsoft vulnerabilities fix at the network level.	No amendment is possible after release of the RFP for the procurement process.
12	Detail Technical Specification - g	190	Management & Reporting functionality	Solution must be able to segment the rule base in a sub-policy structure in which only relevant traffic is being forwarded to relevant policy segment for an autonomous system	Request to you clarify the use-case in more detail.	Provision of creating sub-policies under the Main Policy shall follow the rules of defined sub-policy for traffic management.