

TPCODL

TP Central Odisha Distribution Limited

TPNODL

TP Northern Odisha Distribution Limited

TPSODL

TP Southern Odisha Distribution Limited

TPWODL

TP Western Odisha Distribution Limited

CENTRALIZED CONTRACTS GROUP

NIT No.: TPCODL / CCG / 2023-24 / 100000626

Open Tender Notification

For

**RC for Field Force Automation Services for
TPSODL, TPNODL, TPWODL & TPCODL**

**Tender Enquiry No.: TPCODL/CCG/23-24/100000626,
Due Date for Bid Submission: 22th April'2024 [18:00 Hrs.]**

**Centralized Contracts Group
Tata Power Odisha DISCOMs
1st Floor, Anuj Building, Plot No. 29, Satya Nagar,
Bhubaneswar – 751007**

**TPCODL TPNODL TPSODL TPWODL
(TATA Power and Odisha Government Joint Venture)**

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NIT No.: TPCODL / CCG / 2023-24 / 100000626

Contents

1.0	Event Information	4
1.1	Scope of work	4
1.2	Availability of Tender Documents	5
1.3	Calendar of Events	6
2.0	Pre- Qualification Criteria	6
3.0	Evaluation Criteria	7
3.1	Price Basis	8
4.0	Contact Information	8
5.0	Submission of Bid Documents	8
5.1	Bid Submission	8
5.1.1	First Part : EMD	9
5.1.2	Second Part : Techno-Commercial Bid	10
5.1.3	Third Part : Price Bid	10
5.2	Signing of Bid Documents	10
5.3	Mandatory documents required along with the Bid	11
5.4	Deviation from Tender	11
6.0	Bid Related Details	11
6.1	Bid Prices	11
6.2	Bid Currencies	12
6.3	Period of Validity of Bids	12
6.4	Alternative Bids	12
6.5	Modifications and Withdrawal of Bids	12
7.0	Bid Opening & Evaluation	12
7.1	Bid Confidentiality	12
7.2	Technical Bid Opening	12
7.2.1	Preliminary Examination of Bids/Responsiveness	12
7.2.2	Techno Commercial Clarifications	13
7.2.3	Right of Acceptance/Rejection	13
7.3	Price Bid Opening	13
8.0	Market Integrity	14

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TPSODL

TP Southern Odisha Distribution Limited

TPWODL

TP Western Odisha Distribution Limited

CENTRALIZED CONTRACTS GROUP

NIT No.: TPCODL / CCG / 2023-24 / 100000626

9.0	Supplier Confidentiality	14
10.0	Reverse Auctions	14
11.0	Award Decision	15
12.0	Order of Preference / Contradiction	15
13.0	Post Award Contract Administration	15
13.1	Special Conditions of Contract	15
13.2	Drawing Submission and Approval	16
13.3	Payment Terms	16
14.0	Climate Change	16
15.0	Ethics	16
16.0	Specification and standards	16
17.0	General Condition of Contract	17
18.0	Safety Policy and Safety Terms & Conditions	17
19.0	Tata Code of Conduct	17
20.0	Environment & Sustainability Policy	17
	ANNEXURE-I : Price Schedule	18
	ANNEXURE-II : Technical Specification	19
	ANNEXURE III : Schedule of Deviations	26
	ANNEXURE IV : Schedule of Commercial Specifications	27
	ANNEXURE V : Checklist of all the documents to be submitted with the Bid	28
	ANNEXURE VI : Acceptance form for Participation in Reverse Auction Event	29
	ANNEXURE VII : General Conditions of Contract	30
	ANNEXURE VIII : Safety Policy and Safety Terms & Conditions	31
	ANNEXURE IX : Tata Code of Conduct	32
	ANNEXURE X : Environment & Sustainability Policy	33
	ANNEXURE XI : Authorization Letter Format	35
	ANNEXURE XII : Instructions to Bidder for participation in ARIBA System	36

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TPSODL

TP Southern Odisha Distribution Limited

TPWODL

TP Western Odisha Distribution Limited

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Centralized Contracts Group (CCG)

The Centralized Contracts Group (CCG) is a shared service group of Four Tata Power Odisha Distribution Companies (DISCOMs) - TPCODL, TPNODL, TPSODL & TPWODL. CCG is responsible for carrying out tendering activities to cater to the purchasing needs of all four DISCOMs.

1.0 Event Information

Bids are invited in Two Bid system from interested Bidders to establish a Rate Contract with one year of validity as mentioned below:

Tender Enquiry No.	Work Description	EMD (Rs.) *	Tender Fee inclusive of GST (Rs.) **	Last Date and Time for payment of Tender Fee
TPCODL / CCG / 23-24 / 100000626	RC for Field Force Automation Services for TPSODL, TPNODL, TPWODL & TPCODL.	50,000/-	5,000	22.04.2024 18:00 Hrs

* EMD exempted for MSMEs registered in the State of Odisha.

** Tender fee – Rs. 1,000/- including GST. for MSMEs registered in the State of Odisha (Ref. Odisha MSME Preferential Norms^ for details on Odisha MSME support)

1.1 Scope of work

Bids are invited from interested Bidders to award Rate Contract (RC) for Procurement of Battery & Battery Charger as per specification, as per below mentioned details:

S. No.	Item	Unit	Total Requirement				
			TPSODL	TPNODL	TPWODL	TPCODL	Total
1	Field force automation solution	Per User	6817	6336	11579	9333	34065
2	Change Requests (CR)	Man day	50	50	50	50	200

^Odisha MSME Preferential Norms

- **Tender Fees Relaxation:** To participate in the tender, MSMEs registered in the State of Odisha shall pay Rs.1,000/- including GST towards cost of tender paper.
- **Earnest Money Deposit (EMD) Exemption:** EMD shall be exempted for MSME registered in the State of Odisha. However, Bidder shall be barred to participate in the tendering process for a period of 2 years in case it backs out post award of the contract.
- **Qualification Requirement Relaxation:** Qualification Requirement of Financial Turnover for MSME registered in the State of Odisha shall be reduced to 20% of the existing criteria.
- **Past Experience Relaxation:** Instead of relying on the volumes / value of earlier Supplies / Projects, assessment of the Bidder shall be done on the basis of feedback from Customers. Past performance experience at Tata Power and its Group Companies shall supersede feedback from other Customers.

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TP Western Odisha Distribution Limited

CENTRALIZED CONTRACTS GROUP

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- **Reservation for MSME:** TP DISCOM shall procure at least 20% of the total volume of the procurement from MSME registered in the State of Odisha (however, it shall not apply where goods/services are not available with the MSME), subject to matching L1 discovered prices and meeting technical specifications including quality requirements.
- **Performance Bank Guarantee (PBG) Relaxation:** Performance Bank Guarantee for MSME registered in the State of Odisha shall be 25% of the value normally prescribed.

1.2 Availability of Tender Documents

The bidder can get primary information about the tender from the Newspaper advertisement. Tender documents can be downloaded from TP Odisha DISCOMs' websites: -

www.tpcentralodisha.com, www.tpnodl.com, www.tpwesternodisha.com, www.tpsouthernodisha.com

Non-Refundable Tender Participation Fee, as indicated in tender document, to be submitted before last date of tender fee payment, in the form of direct deposit / NEFT / RTGS in the following bank account.

Account Name: TP Central Odisha Distribution Limited

Bank Name: State Bank of India,

IDCO Towers, Bhubaneswar

Bank Account No. : 10835304915

IFSC Code : SBIN007891

To receive online bidding link, eligible and Interested bidder shall send an email to Package Owner (Ref. Clause 4.0 for details) attaching duly signed and stamped letter on Bidder's letterhead, with following details, expressing their intent to bid against above tender in following format:

Sr No	Description	Bidder's Response
i)	Tender Enquiry No.	
ii)	Description of materials / Works Tendered	
iii)	Name and address of the bidding company	
iv)	Name of the authorized contact person	
v)	Contact No. of authorized person	
vi)	E-mail Id to which online ARIBA link to be sent	
vii)	Tender Fee details (Amount / NEFT-RTGS UTR No / Date) (Ref sec 1.2)	
viii)	GST No. of bidder	
ix)	MSME Certificate (if applicable)	
x)	Postal address of bidder for return of EMD BG	

E-mail has to be sent to < sumitkumar@tpsouthernodisha.com > with copy to HOD-CCG < saikat.roy@tpnodl.com > before last date and time for payment of tender participation fee (Clause 1.3).

On receipt of the above letter, after due verification, ARIBA link for participation in the tender will be sent to bidder's e-mail address from ARIBA system. Bids shall be submitted only through online e-procurement platform, ARIBA. Any other form of bid submission shall not be accepted. **(Ref. Annexure XII for detailed instructions on bid submission in ARIBA)**

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NIT No.: TPCODL / CCG / 2023-24 / 100000626

1.3 Calendar of Events

(a)	Date of sale/ availability of tender documents from Website	10.04.2024
(b)	Date by which Interested and Eligible Bidder to pay Tender Fee and confirm participation as mentioned in "Procedure to Participate in Tender"	15.04.2024, 18:00 Hours
(c)	Date & Time of Pre-Bid Meeting (If any)	Shall be intimated, if any
(d)	Due Date of receipt of pre-bid queries by e-mail, if any	15.04.2024, 18:00 Hours
(e)	Due Date of Posting Consolidated replies to all the pre-bid queries as received	17.04.2024, 18:00 Hours
(f)	Due date and time of receipt of Bids	22.04.2024, 18:00 Hours
(g)	Date & Time of opening technical bids	23.04.2024, 11:00 Hours
(h)	Date & Time of opening of Price of qualified bids	To be notified to the successful bidders

Note: In the event of last date specified for submission of bids and date of opening of bids is declared as a closed holiday for TP Discoms office, the last date of submission of bids and date of opening of bids will be the day following working day at appointed times.

2.0 Pre- Qualification Criteria

Sr No	Parameter	Owner Requirement	Documents to be submitted by Bidder
A	Technical Pre-Qualification Requirements		
1	Technical Experience / Performance	<p>The bidder should have partnered with reputed company and should have performed the following or combination of the following projects:</p> <ul style="list-style-type: none"> • Scheduling and Dispatching of field work force • Field force resource management and optimization as well as task allocation • Activity and Location tracking of field force • Route optimization related to field force activities. <p>Relevant order copies in respect of the above must be submitted along with the bid by the bidder.</p>	The performance certificate and contact details of the client need to be submitted
2	Technical Experience	The bidder should be an OEM of the proposed product with minimum 10 implementations with Indian clients having a total of 30000 user base.	Self-Undertaking/MAF certificate to be submitted.